



Legislation Text

File #: 201230, **Version:** 1

201230
SUBSTITUTE 1
THE CHAIR
171074

Substitute resolution authorizing the Department of Employee Relations to extend the current contract for administration of worker's compensation services.

This resolution authorizes the Department of Employee Relations to extend its current contract with CorVel Corporation for the provision of worker's compensation claims administration services for the City of Milwaukee.

Whereas, The City of Milwaukee currently self-insures its worker's compensation benefits and outsources the claim administration functions to a third party administrator (TPA); and

Whereas, File #171074 authorized the Department of Employee Relations (DER) to enter into a contract for Worker's Compensation TPA services with CorVel Corporation commencing April, 1, 2018; and

Whereas, The City's transition to CorVel has not been without challenges and the DER continues to work closely with CorVel regarding the administration of the worker's compensation claims processing and management functions to address ongoing and complex issues; and

Whereas, CorVel has been a good partner with the City in trying to resolve current problems; however despite the City and CorVel's best efforts a number of issues remain; and

Whereas, The DER will begin the evaluation process to determine whether it is in the best interests of the City to continue to outsource this function long-term or whether it would be prudent to bring the administration services back in-house; and

Whereas, This type of evaluation will take time and involves a number of steps to identify an appropriate solution; now, therefore, be it

Resolved, By the Common Council of the City of Milwaukee, that the Department of Employee Relations is authorized to extend the current contract for worker's compensation claims administration services for up to three years ending March 31, 2024.

Department of Employee Relations

Renee Joos
3/10/2021

