



## Legislation Text

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**File #:** 181215, **Version:** 1

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### 181215 SUBSTITUTE 1

#### ALD. COGGS, WITKOWSKI, LEWIS AND STAMPER

Substitute resolution directing the Executive Director of Fire and Police Commission to develop a plan for reducing 911 call wait times and present the plan to the Common Council within six months. This resolution directs the Executive Director of Fire and Police Commission to develop a plan for reducing 911 call wait times. The Executive Director should then present the plan to the Common Council within six months. The resolution also directs that the plan should be developed in cooperation with other stakeholders that have authority over the countywide 911 system.

Whereas, The City's 911 call system is utilized by residents in safety or medical situations to receive services from Fire or Police Department emergency personnel; and

Whereas, Often minutes or even seconds of additional response time could mean the difference between life and death; and

Whereas, City residents often have to wait for extended periods of time for an emergency response; and

Whereas, The Fire and Police Commission oversees all aspects of Fire and Police Department operations and sets overall policy for these Departments; and

Whereas, The Common Council, through the adoption of the 2019 Budget, has directed the Executive Director of the Fire and Police Commission to develop a plan for reducing 911 call wait times; and

Whereas, Citywide reductions in 911 call wait times provide for all City residents to receive improved services in emergency situations; now, therefore, be it

Resolved, By the Common Council of the City of Milwaukee, that the Executive Director of Fire and Police Commission shall develop a plan for reducing 911 call wait times and present the plan to the Common Council within six months; and, be it

Further Resolved, That the plan for reducing 911 call wait times shall be developed in cooperation with other stakeholders that have authority over the countywide 911 system.

LRB 172878-2

Aaron Michelson  
12/3/2018