



Legislation Text

File #: 170127, **Version:** 1

170127
SUBSTITUTE 1
160680
THE CHAIR

Substitute resolution approving a pilot Onsite Nurse Liaison Program through UnitedHealthcare and authorizing the Department of Employee Relations to amend the current contract with UnitedHealthcare to begin the program.

Whereas, Common Council File Number 160680 adopted October 11, 2016, authorized a three-year contract extension with UnitedHealthcare (UHC) to provide health benefit plan administrator services for the period commencing January 1, 2017 and ending December 31, 2019; and

Whereas, UHC has been a valuable partner in the City's efforts to provide comprehensive health and wellness services to City employees and spouses/partners and help employees make informed healthcare decisions; and

Whereas, The Department of Employee Relations is recommending a pilot onsite Nurse Liaison program through UnitedHealthcare in order to better support employees in making health related decisions that best fit their circumstances; and

Whereas, The onsite Nurse Liaison would help engage high risk members to make better healthcare choices while teaching them how to navigate and utilize the many tools and resources available to them; and

Whereas, The pilot program would help address gaps in care by helping employees improve health literacy, manage chronic medical conditions, decide on appropriate level of care, overcome barriers to access care, and guide them to programs/resources; and

Whereas, The program would be largely devoted to reaching employees at the City's offsite work locations who may need education and help accessing the health and wellness resources, programs, and services available to them; and

Whereas, The Wellness and Prevention Labor Management Committee has also reviewed this program and strongly supports this recommendation; now, therefore, be it

Resolved, by the Common Council of the City of Milwaukee, that the Department of Employee Relations is authorized to begin a pilot Onsite Nurse Liaison Program and execute a contract addendum with UnitedHealthcare to begin the initiative.

Department of Employee Relations
Renee Joos
5/19/17

