



Legislation Text

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131305
SUBSTITUTE 1

ALD. MURPHY AND HAMILTON

Substitute resolution implementing a footnote to the 2014 Adopted Budget by directing the Fire and Police Commission to conduct a survey relating to public interaction with the Police Department to determine areas of customer service improvement.

This resolution directs the Fire and Police Commission to conduct a survey relating to public interaction with the Police Department to determine areas of customer service improvement. This survey shall be funded by the Operational Efficiency Studies Special Fund.

Whereas, The objectives of the Fire and Police Commission include improving relations between the Police Department and the community and enhancing public confidence in the Police Department; and

Whereas, In recent years, there has been no formal study or survey of public interaction with the Police Department; and

Whereas, The results of such a study or survey could be useful in identifying aspects of Police Department operations in need of improved customer service; and

Whereas, A study of this type could be undertaken by the Fire and Police Commission, since the Commission is responsible for monitoring and improving police-community relations; and

Whereas, The 2014 Adopted Budget provides \$25,000 in a new Fire and Police Commission special fund known as the "Operational Efficiency Studies Special Fund"; and

Whereas, A footnote in the 2014 Adopted Budget makes release of funds from this Special Fund contingent upon a Common Council resolution directing that a study be undertaken; and

Whereas, It was the intent of the sponsor of the budget amendment that created this Special Fund that the study funded by it shall consist of a survey of public interaction with the Police Department to determine areas for customer service improvement; now, therefore, be it

Resolved, By the Common Council of the City of Milwaukee, that the Fire and Police Commission is directed to conduct a survey relating to public interaction with the Police Department to determine areas of customer service improvement; and, be it

Further Resolved, That this survey shall be funded by the Operational Efficiency Studies Special Fund.

LRB150709-1

Jeff Osterman
12/26/2013