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Title: Resolution approving an ambulance service plan for the citywide emergency medical service system.

Sponsors: ALD. DONOVAN

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Attachments:

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ORIGINAL

ALD. DONOVAN

Resolution approving an ambulance service plan for the citywide emergency medical service system. This resolution approves an ambulance service plan for the citywide emergency medical service plan for the period commencing January 1, 2005 and ending December 31, 2005.

Whereas, Section 75-15-14 of the Milwaukee Code of Ordinances provides for Common Council approval of a service plan for the emergency medical services system which divides the city into ambulance service sectors and assigns certified providers in those sectors; and

Whereas, Section 75-13-b-3 of the Milwaukee Code of Ordinances provides that the service plan for the citywide emergency medical service plan commencing on January 1, 2005 may be for a period of less than 5 years; and

Whereas, The Ambulance Service Board has submitted a service plan to the Common Council for action; now, therefore, be it

Resolved, By the Common Council of the City of Milwaukee, that the Common Council approves the following ambulance service plan for the period commencing January 1, 2005 and ending December 31, 2005:

1. Service Area #1 - Paratech Ambulance Service. East, North and West boundaries are city limits. South boundary: East along West Keefe Avenue, from city limit including West Keefe Avenue Parkway, East Keefe Avenue, and East Edgewood Avenue (exclusive) to North Dr. Martin L. King, Jr. Drive. North on North Dr. Martin L. King, Jr. Drive including North Green Bay Avenue to West Silver Spring Drive (inclusive). North along city limit from West Silver Spring Drive to city limit north (inclusive).

2. Service Area #2 - Medacare Ambulance Service. East and West boundaries are city limits. North boundary: East along West Keefe Avenue from city limit including West Keefe Avenue Parkway, East Keefe Avenue, and East Edgewood Avenue (inclusive) to North Dr. Martin L. King Jr. Drive. North on North Dr. Martin L. King Jr. Drive including North Green Bay Avenue (exclusive) to West Silver Spring Drive.
3. Service Area #3 - Curtis - Universal Ambulance Service. West and South boundaries are city limits. North boundary: East on West North Avenue (inclusive), from city limit to North 20th Street. East boundary: South on North 20th Street (exclusive), from West North Avenue to West Greenfield Avenue. East on West Greenfield Avenue (exclusive), from South 20th Street to South 17th Street. South along South 17th Street, approximately 1700 West (exclusive), from West Greenfield Avenue to West Layton Avenue. South from 1700 West Layton Avenue, and West of North South Freeway I-94 (inclusive) South to city limits.
4. Service Area #4 - Bell Ambulance Service. East and south boundaries are city limits. North boundary: East on West Center Street (exclusive), from North 20th Street to North 6th Street. South on North 6th Street (exclusive), from West Center Street to West North Avenue. East on West North Avenue (inclusive), from North 6th Street to city limit. West boundary: South on North 20th Street (exclusive), from West Center Street to West Greenfield Avenue. East on West Greenfield Avenue (inclusive) from South 20th Street to South 17th Street. South on South 17th Street, and approximately 1700 west (inclusive), from West Greenfield Avenue to West Layton Avenue. South from 1700 West Layton Avenue, and East of North/South Freeway I-94 (exclusive). South to city limits.
5. Service Area #5 - Curtis - Universal Ambulance Service. City of West Milwaukee boundaries.
6. Backup support for service areas shall be as follows in the order listed:
 - a. Service area #1: Medacare, Curtis, Bell.
 - b. Service area #2: Paratech, Curtis, Bell.
 - c. Service area #3: Bell, Medacare, Paratech.
 - d. Service area #4: Curtis, Medacare, Paratech.
 - e. Service area #5: Bell, Medacare, Paratech.
7. The ambulance backup system shall be called upon immediately when the designated service area provider is unable to respond to Fire Department dispatch.
8. When a call from the fire dispatcher to a service area provider cannot be satisfactorily handled within the required response time, the provider receiving the initial request shall turn the call back to Fire Department dispatch.
9. If the initial backup provider is unable to satisfactorily handle the call within the required response time, Fire Department dispatch will notify the next appropriate provider designated for the service area.

; and, be it

Further Resolved, That additional service plan components are:

1. Procedures for the operation of this plan shall be in accordance with the City of Milwaukee Emergency Medical Services System Handbook of Operations.
2. The certified ambulance providers accepting designation to participate in this plan, either in a service area or backup, shall direct all inquiries, concerns or complaints pertaining to service plan operations to the Commissioner of Health.
3. Each designated provider is required to commit one ambulance to the City of Milwaukee EMS System on a full-time basis. This dedicated ambulance shall display an identifying emblem acceptable to the city.
4. The service medical director for each certified ambulance provider must participate in the Medical Society of Milwaukee County Emergency Medical Services Medical Director subcommittee meetings, and other meetings as directed by the Ambulance Service Board.
5. Monthly meetings with the Milwaukee Fire Department and all ambulance providers will be held to discuss problems. A standard reporting format for all fire-dispatched calls will be agreed upon and all companies must provide such reports monthly.
6. In all cases where the private ambulance is the first responder, the response time standard shall be the time specified in the handbook of operations. If a provider cannot meet the response time, the call shall be turned back to the Fire Department. The decision must be made within one minute after receiving the call from the Fire Department dispatcher.
7. In all cases where a Fire Department unit is on the scene, and the private ambulance is also dispatched to the same scene, the response time standard shall be the time specified in the handbook of operations. If a provider cannot meet the response time, the call shall be turned back to the Fire Department. The decision must be made within one minute after receiving the call from the Fire Department.
8. All certified ambulance providers shall agree to abide by the following rules during the service period:
 - a. The Emergency Medical Services System authorizes the certified private ambulance service on the scene to convey the patient when a MED unit has been requested by the ambulance service but an ALS transport is not indicated.
 - b. The Emergency Medical Services System shall take precedence and command when a certified private ambulance service is activated privately and the system is separately activated for the same incident. The designated sector ambulance service shall convey unless a Fire Department official authorizes an exception to the policy.
 - c. When a certified private ambulance service not on the scene is activated privately and that ambulance service in turn activates the system, the service activating the system is authorized to

convey the patient if an ALS transport is not indicated.

d. Private providers must request a Milwaukee Fire Department ALS unit for patients meeting ALS evaluation criteria per the City of Milwaukee EMS System Handbook of Operations.

e. Patients are to be transported to the hospital of his or her choice unless medical conditions warrant transport to the closest medically appropriate hospital.

f. Providers must not "jump" ambulance calls in any service area.

g. Providers must implement a recording system for emergency ambulance dispatch, and retain tapes of records for a period of 60 days.

h. Providers must make tapes of recorded ambulance requests and dispatches available to the city upon specific request.

Health Department

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12/17/04