



Legislation Details (With Text)

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Title: Resolution directing the Department of City Development to conduct a satisfaction survey of small businesses regarding their experiences working with the Department and to report the results annually.

Sponsors: ALD. COGGS

Indexes: DEPARTMENT OF CITY DEVELOPMENT, SMALL BUSINESS

Attachments: 1. Hearing Notice List

Date	Ver.	Action By	Action	Result	Tally
12/13/2022	0	COMMON COUNCIL	ASSIGNED TO		
1/10/2023	0	ZONING, NEIGHBORHOODS & DEVELOPMENT COMMITTEE	RECOMMENDED FOR ADOPTION	Pass	5:0
1/17/2023	0	COMMON COUNCIL	ADOPTED	Pass	12:0
1/24/2023	0	MAYOR	SIGNED		

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ALD. COGGS

Resolution directing the Department of City Development to conduct a satisfaction survey of small businesses regarding their experiences working with the Department and to report the results annually.

This resolution directs the Department of City Development to conduct a satisfaction survey of small businesses regarding their experiences working with the Department and to report the results annually.

Whereas, The 2023 Budget was adopted by Common Council File Number 220001 on November 22, 2022; and

Whereas, Amendment 8 to the 2023 Budget placed a footnote in the Budget stating, "This amendment will add a footnote to the Department of City Development to conduct a satisfaction survey of small businesses regarding their experiences working with the Department, and to report the results to the Common Council annually," and

Whereas, According to the Proposed Plan and Budget Summary, one of the objectives of the Department of City Development (DCD) is to "increase commerce and neighborhood vitality in Milwaukee," while one of the Department's strategies is to "Support commercial revitalization efforts using grant and loan programs to catalyze small businesses and improve neighborhood commercial corridors"; and

Whereas, The quality of the experiences of small business owners with DCD staff in accessing these grant programs and other City assistance affects the willingness of these owners to continue to do business in Milwaukee; and

Whereas, A survey of small business owners regarding their experiences working with DCD staff would help inform the process of improving DCD services and programs; now, therefore, be it

Resolved by the Common Council of the City of Milwaukee, that the Department of City Development shall conduct a satisfaction survey of small businesses regarding their experiences working with the Department and to report the results annually.

LRB177758-1
Alex Highley
11/30/2022