City of Milwaukee CS-25, Rev. 11/14

JOB DESCRIPTION

FOR DER USE ONLY		
Vacancy No.		
City Service	Finance	
Commission:	Committee:	
Fire & Police	Common	
Commission:	Council:	

<u>Instructions</u>: Complete all sections. Refer to the *Guidelines for Preparing Job Descriptions* for instructions on completing specific items.

1. C	oate Prepared/ Revised:				Is incumber	nt underfilling	position?
3. [9/9/21 Pate Filled: 05/16/21	4. Previo	ous Incumbe	olachowski nt: an Belott	YES NO Mo If YES, indicate Underfill Title in box 10.		
ll .	Department: Department			u: EMS/Training/Education on: EMS	Unit: Section:		
6. Work Location: 2400 S. 8 th St. Teleph Email:		one: 286-5249	Work Schedule: Hours: 7:30 am - 4:00 pm / Days: M-F				
7. Represented by a 8. Bargaining Unit: Lo Union? ⊠ Yes □ No If in District Council 4					_ SA Status (<i>c</i> xempt ⊠ N	heck one): lon-Exempt	
10.	Official Title:				Pay Range	Job Code	EEO Code
		Overdose	Response Initi	iative [MORI] Supervisor)	4J	2424A or 2424ZA	213
	Underfill Title (if applic	le (if applicable):					
	Requested T applic	,	•		4J		213
	Recommended Title (I	DER Use C	Only):	Approved by:			
				Date:			

11. BASIC FUNCTION OF POSITION:

In conjunction with the Mobile Integrated Healthcare Program (MIH), primary duties include examining multiple databases (Milwaukee Fire Department/Milwaukee Health Department/Medical Examiner's Office) on a daily basis to compile a list of the most recent overdose victims in Milwaukee County, and then schedule and manage MFD community paramedics, in conjunction with community partner substance use disorder (SUD) peer support specialists, to form a multi-disciplinary team to rapidly engage SUD patients. As the leader in a team environment, this position will engage, navigate, and facilitate the addressing of patient needs ranging from harm reduction initiatives, family support, and NARCAN delivery, to transporting to local SUD facilities/centers.

12. DESCRIPTION OF JOB (Check if description applies to Official Title □):

A. ESSENTIAL FUNCTIONS/Duties and Responsibilities: (Refer to the "Guidelines for Preparing Job Descriptions" for instructions on determining Essential Functions.)

% of Time	ESSENTIAL FUNCTION
35	Leads a team in SUD patient engagement to include treatment and navigating multiple approaches to address patient needs.
20	Compiles daily pre-deployment data analysis from multiple databases, and maintains a database of outcome measures for statistical analysis.
15	Documents interaction with SUD patients, SUD families, and community partners.
10	 Provides mentoring, education, safety, and deployment briefings to the MORI team of MFD community paramedics and community partner SUD peer support specialists. Briefs the MIH Program Manager and MIH Program Supervisor on program engagement and affiliated topics.
5	Engages with established community partners, and pursues new partnerships to ensure program goals are being met.
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B. PERIPHERAL DUTIES:

% of Time	PERIPHERAL DUTY
5	 Coordinates staff for community events to promote program awareness and to encourage program participation.
5	 Supervises daily supply levels, and assists with maintenance of equipment, as well as upkeep of MIH fire station.
5	Completes research, and prepares data and reports for grant compliance.

C. NAME AND TITLE OF IMMEDIATE SUPERVISOR:

Gregory Miller, MIH Program Manager

D. SUPERVISION RECEIVED: (Describe the extent to which work assignments and methods are outlined, reviewed, and approved by this position's supervisor.)

Functions semi-independently with guidance and recommendations from the MIH Program Manager.

E. SUPERVISION EXERCISED:

Total number of employees for whom responsible, either directly or indirectly = $\underline{10}$.

<u>Direct Supervision:</u> List the number and titles of personnel directly supervised. Specify the kind and extent of supervision exercised by indicating one or more of the following:

on exclused by indicating one of more	01 11	the following.
a. Assign duties e. Sign or approve wo		. Sign or approve work
nethods	f.	Make hiring recommendations
	g.	. Prepare performance appraisals
r inspect completed work	h.	. Take disciplinary action or effectively recommend such
Number		Extent of Supervision Exercised
Supervised Job Title		(Select those that apply from list above, a - h)
SUD Peer Support Specialist (outside agency employees)		
MIH Technicians (Paramedic level)		a-f
MIH Technicians (EMT-Basic level)		a-f
MIH Community Paramedics		a-f
	methods ork in progress r inspect completed work Job Title SUD Peer Support Specialist (outside age MIH Technicians (Paramedic level) MIH Technicians (EMT-Basic level)	uties e methods f. ork in progress g r inspect completed work h Job Title SUD Peer Support Specialist (outside agence MIH Technicians (Paramedic level) MIH Technicians (EMT-Basic level)

F. MINIMIMUM QUALIFICATIONS REQUIRED: (Indicate the MINIMUM qualifications required to <u>enter</u> the job.)

i. Education and Experience:

Must have twelve months of leadership experience at rank of Fire Lieutenant (similar leadership experience may be considered).

Completion of motivational interviewing and trauma-informed care training.

ii. Knowledge, Skills and Abilities:

Requires a firm grasp of affiliated resources available in the community. Must be a self-starter, and comfortable and motivated to work as a care team leader with a high level of accountability. Requires superior interpersonal skills with a diverse group of clients and co-workers. Must possess a demonstrated ability to consistently complete thorough, concise, and detailed documentation, as well as the abilities to organize, problem-solve, and make independent decisions during emergency situations. Must possess proficient computer skills in Microsoft Office Suite and any other associated job-related software. Must maintain patient information in the strictest of confidence. Must be willing to acquire additional skill sets as needed.

iii. Certifications, Licenses, Registrations:

Wisconsin Paramedic License, and recognized as a "Full Practice" paramedic by the Medical Director – Milwaukee County EMS.

iv. Other Requirements:

Must possess an exemplary work record.

Must comply with legal regulations, accrediting, and procedural requirements related to MIH.

Must have the desire to serve others nonjudgmentally, and maintain confidentiality in all regards.

Must be willing to work a flexible schedule, including evening and weekend hours.

Must commit to serve in this position for two years.

Must commit to continual professional development in the area of substance abuse.

The above statements are intended to summarize the nature and level of work and typical responsibilities and duties being performed by the incumbent(s) of this job. They are not intended to be an exhaustive list of all responsibilities, duties, and tasks required of the position.

13. PHYSICAL AND ENVIRONMENTAL DEMANDS: TOOLS AND EQUIPMENT USED

The Americans with Disabilities Act (ADA) of 1990, as amended by the Americans with Disabilities Act Amendments Act (ADAAA) of 2008 requires job descriptions to provide detailed information regarding the physical demands required to perform the essential functions of a job; the conditions under which the job is performed; and the tools and equipment the employee will be required to use on the job. Reasonable accommodations may be made to enable qualified individuals to perform the essential duties and responsibilities of the job for each of the categories listed below.

G. PHYSICAL ACTIVITY OF THE POSITION: (List the physical activities that are representative of those that must be met to successfully perform the essential functions of the job).

	CHE	ECK ALL THAT APPLY:
		Climbing: Ascending or descending ladders, stairs, scaffolding, ramps, poles, and the like; using feet and
		legs and/or hands and arms. Body agility is emphasized. Check only if the amount and kind of climbing
ļ		required exceeds that required for ordinary locomotion.
		Balancing: Maintaining body equilibrium to prevent falling when walking, standing or crouching on narrow,
		slippery or erratically moving surfaces. Check only if the amount and kind of balancing exceeds that
ļ		needed for ordinary locomotion and maintenance of body equilibrium.
	Ш	Stooping: Bending body downward and forward by bending spine at the waist. Check only if it occurs to a
ŀ		considerable degree and requires full use of the lower extremities and back muscles. Kneeling: Bending legs at knee to come to a rest on knee or knees.
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		Crouching: Bending the body downward and forward by bending leg and spine.
l		Crawling: Moving about on hands and knees or hands and feet.
		Reaching: Extending Hand(s) and arm(s) in any direction.
		Standing: Particularly for sustained periods of time.
		Walking: Moving about on foot to accomplish tasks, particularly for long distances.
Ī		Pushing: Using upper extremities to exert force in order to draw, press against something with steady
		force in order to thrust forward, downward or outward.
		Pulling: Using upper extremities to exert force in order to draw, drag, haul or tug objects in a sustained
		motion.
		Lifting: Raising objects from a lower to a higher position or moving objects horizontally from position-to-
		position. Check only if it occurs to a considerable degree and requires substantial use of the upper
ļ		extremities and back muscles.
	\boxtimes	Fingering: Picking, pinching, typing or otherwise working primarily with fingers rather than with the whole
ļ	$\overline{}$	hand or arm, as in handling. Grasping: Applying pressure to an object with fingers and palm.
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	Ш	Feeling: Perceiving attributes of objects such as size, shape, temperature or texture by touching with the
ļ	<u> </u>	skin, particularly that of the fingertips.
	\boxtimes	Talking: Expressing or exchanging ideas by means of the spoken word. Those activities which demand
ŀ	N/I	detailed or important instructions spoken to other workers accurately, loudly or quickly. Hearing: Perceiving the nature of sounds with no less than a 40 db loss. Ability to receive oral
	\boxtimes	communication and make fine discriminations in sound.
ŀ	\boxtimes	Repetitive Motions: Substantial movements (motions) of the wrist, hands, and/or fingers.
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	\boxtimes	Driving: Minimum standards required by State Law (including license).

H. PHYSICAL REQUIREMENTS OF THE POSITION: (List the physical requirements that are essential functions of the job.)

CHECK ONE:

	\bowtie	frequently or constantly to lift, carry, push, pull or otherwise move objects. Sedentary work involves sitting most of the time. Jobs are sedentary if walking and standing are required only occasionally and all other sedentary criteria are met.
		Light Work: Exerting up to 10 pounds of force occasionally and/or negligible amount of force constantly to move objects. If the use of arm and/or leg controls requires exertion of forces greater than that for sedentary work and the worker sits most of the time, the job is rated for Light Work.
		Medium Work: Exerting up to 50 pounds of force occasionally and/or up to 20 pounds of force frequently, and/or up to 10 pounds of force constantly to move objects.
ĺ		Heavy Work: Exerting up to 100 pounds of force occasionally, and/or up to 50 pounds of force frequently, and/or up to 20 pounds of force constantly to move objects.
Ĭ		Very Heavy Work: Exerting in excess of 100 pounds of force occasionally, and/or in excess of 50 pounds of force frequently, and/or in excess of 20 pounds of force constantly to move objects.

The above statements are intended to summarize the nature and level of work and typical responsibilities and duties being performed by the incumbent(s) of this job. They are not intended to be an exhaustive list of all responsibilities, duties, and tasks required of the position.

J. THE CONDITIONS THE WORKER WILL BE SUBJECT TO IN THIS POSITION: List the environmental/working conditions to which the employee may be exposed while performing the essential functions of the job. Include scheduling considerations such as on-call for emergencies, rotating shift, etc. Approximate Percentage of time performing field work: 40% CHECK ALL THAT APPLY: None: The worker is not substantially exposed to adverse environmental conditions (such as typical office or administrative work). The worker is subject to inside environmental conditions: Protection from weather conditions but not necessarily from temperature changes (i.e. warehouses, covered loading docks, garages, etc.) The worker is subject to outside environmental conditions: No effective protection from weather. The worker is subject to extreme cold: Temperatures below 32 degrees for periods of more than one hour. The worker is subject to to noise: There is sufficient noise to cause the worker to shout in order to be heard above the surrounding noise level. The worker is subject to thazards: includes a variety of physical conditions, such as proximity to moving mechanical parts, electrical current, working on scaffolding and high places or exposure to chemicals. The worker is subject to atmospheric conditions: One or more of the following conditions that affect the respiratory system or the skin: Furnes, odors, dust, mists, gases or poor ventilation. The worker is subject to oil: There is air and/or skin exposure to oils and other cutting fluids. The worker is required to wear a respirator. K. MACHINE, TOOLS, EQUIPMENT, ELECTRONIC DEVICES, SOFTWARE, ETC. USED BY POSITION: List equipment needed to successfully perform the essential functions of the job. Reasonable accommodations may be made to enable qualified individuals with disabilities to perform the essential functions.) CHECK ALL THAT APPLY: Camera and photographic equipment Office Equipment (desk, chair, telephone, etc.) Office Supplies (pens, stap	1.	job.)				
Operators (Electronic Equipment), Inspection, Close Assembly, Clerical, Administrative: This is a minimum standard for use with those whose job requires work done at close visual range (i.e. preparing and analyzing data and figures, accounting, transcription, computer terminal, extensive reading, visual inspection involving small parts, operation of machines, using measurement devices, assembly or fabrication of parts). Machine Operators, Mechanics, Skillad Tradespeople: This is a minimum standard for use with those whose work deals with machines where the seeing job is at or within arm's reach. This also includes mechanics and skilled tradespeople and those who do work of a non-repetitive nature such as carpenters, technicians, service people, plumbers, painters, mechanics, etc. (If the machine operator also inspects, check the "Operators" box.) Mobile Equipment Operators: This is a minimum standard for use with those who operate cars, trucks, forklifts, cranes, and high lift equipment. Other: This is a minimum standard based on the criteria of accuracy and neatness of work for janitors, sweepers, etc. J. THE CONDITIONS THE WORKER WILL BE SUBJECT TO IN THIS POSITION: List the environmental/working conditions to which the employee may be exposed while performing the essential functions of the job. Include scheduling considerations such as on-call for emergencies, rotating shift, etc. Approximate Percentage of time performing field work: 40% CHECK ALL THAT APPLY: None: The worker is not substantially exposed to adverse environmental conditions (such as typical office or administrative work). The worker is subject to inside environmental conditions: Protection from weather conditions but not necessarily from temperature changes (i.e. warehouses, covered loading docks, garages, etc.) The worker is subject to oxiside environmental conditions: No effective protection from weather. The worker is subject to oxiside environmental conditions: No effective protection from weather. The worker is subject to noi		CHECK ONE:				
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☐ Office Machines <i>(check all that apply):</i> ☐ Copier ☐ Facsimile ☐ Calculator ☐ Cash register						
Other (please list): Medical equipment		☑ Other <i>(please list):</i> Medical equipment				

The above statements are intended to summarize the nature and level of work and typical responsibilities and duties being performed by the incumbent(s) of this job. They are not intended to be an exhaustive list of all responsibilities, duties, and tasks required of the position.

I.

L. SUPPLEMENTARY INFORMATION: (Indicate any other information which further explains the importance, difficulty, or uniqueness of the position, such as its scope of responsibility related to finances, equipment, people, information, etc. Also indicate success factors such a personal characteristics that contribute to an individual's ability to perform well in the job, and any other special considerations.)

Subject to recall. Subject to attendance at alarms at any hour and under extreme conditions of danger, stress, weather, extended periods of physical activity, etc.

Within one year of appointment:

- Must achieve the status of Mobile Integrated Healthcare Technician Paramedic Level.
- Must complete Community Paramedic Training (or equivalent).
- Must complete NARCAN and SUD Training.
- M. I believe that the statements made above in describing this job are complete and accurate.

Signature of Départment Head or Designated Representative