

HACM Business Continuity Management Program

Overview for Board Meeting

Project Narrative

- Over the past year HACM undertook an enterprise-wide initiative to improve its preparedness and readiness to respond to and recover from disruptive events and emergencies. An Organizational Resiliency and Business Continuity Management Program has been developed for the agency.
 - Every team across the agency, 18 total, has their own tailored Business Continuity plan to help them recover their critical processes following a disruption or emergency. The Plans identify the must have critical tasks for each team as well as the recovery procedures and list of dependencies needed to recover those processes following a disruption.
 - An IT Disaster Recovery Plan was also created for HACM. This plan identifies all IT infrastructure across the agency and describes how to re-establish information technology services following a technology disruption for each critical piece of hardware or software.
- Taken together, the Business Continuity Plans and the IT Disaster Recovery Plan, have formalized the approach to ensure that critical business processes, applications, and services are continued in the event of a disruption.
- Whether that disruption is a small scale event, for example a team stricken with the flu at the same time, or a large scale event, a cyber attack shuts down HACM technology, HACM is better prepared to immediately respond to the event and resume operations.