

March 8, 2021

Milwaukee City Clerk
ATTN: CLAIMS
200 East Wells Street, Room 205
Milwaukee, WI 53202-3567

ATTN:
Tearman Spencer, City Attorney
Steven M. Carini, Investigator Adjuster

We wish to appeal the decision to deny our Claim – C.I. File No. 1029-2020-1719 and are requesting a hearing. As you requested, attached is a copy of the envelope containing the letter denying our claim. Please advise us - what is the next step?

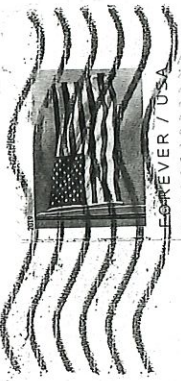
Claimants:
Robert & Denise Bartlett
5275 S. 15th Place
Milwaukee, WI 53221-3865
(414) 327-4990
denisebartlett@wi.rr.com

City Atty Office:
Denial was mailed
2-18-21. The claimant was
mailed 3-10-21. appeal

(INCLUDE)

RECEIVED
OFFICE OF CITY ATTORNEY
MAR 16 2021
142
A.M./P.M.

CITY OF MILWAUKEE
2021 MAR 15 AM 6:29
CITY CLERK'S OFFICE



MILWAUKEE WI 530

10 MAR 2021 PM 5 L

RECEIVED
OFFICE OF CITY ATTORNEY
MAR 18 2021
42 AM/PM

MILWAUKEE CITY CLERK
ATTN: CLAIMS
200 EAST WELLS ST-ROOM 205
MILWAUKEE, WI 53202-3567

660733-20209

B
Robert and Denise Bartlett
5275 S. 15th Pl.
Milwaukee, WI 53221

CITY OF MILWAUKEE
2021 MAR 15 AM 6:29
CITY CLERK'S OFFICE

City Clerk
ATTN: CLAIMS
200 East Wells St., Room 205
Milwaukee, WI 53202-3567

CITY OF MILWAUKEE
2020 DEC 11 PM 3: 22
CITY CLERK'S OFFICE

November 28, 2020

OFFICE OF CITY ATTORNEY
02 DEC 20 4:11:46

Date of Incident: 8/2/2020

Location of Incident: 4-Family at 7618 W. Howard Ave, Milwaukee WI 53220

Incident Causing Claim: Two clogged street sewers in front of building caused water back up in the basement that ruined seven (7) total appliances that required replacement. Two (2) hot water heaters, one (1) washer, & two (2) dryers were not damaged (still worked).

The following list is for the purchased replacements & costs:

Two (2) Rheem 40-gallon Water Heaters	\$771.89
Three (3) Amana Washers & One (1) Dryer	\$2,038.25
One (1) Amana Dryer	\$588.42
Installation Parts & Labor (\$131.35 + \$350.00)	\$481.35

Claim TOTAL = \$3,879.91 Copies of Receipts Included

This damage occurred during a rain storm on Sunday, August 2, 2020, leading to sewer water, over four (4) inches deep, flooding our 4-family apartment building - caused by two (2) clogged sewer receptacles - one on the frontage road directly in front of our building and one directly in front of our building on W. Howard Avenue. Our building is at the bottom of a street that inclines. A few days later, after an inspection, a City Inspector reported to us that the two (2) sewers needed to be cleaned/emptied. On Friday, December 7, City equipment vacuumed/cleaned out (?) the two (2) clogged sewer receptacles in front of our building.

Our sump pump works very well. We have additional costs for (8) platforms that were built and placed under all eight (8) of our washers & dryers in case the outdoor sewers are again clogged in the future. We are not submitting a claim for this project.

We have owned this building for 36 years and this is the third time the clogged sewers have caused considerable flooding and loss in our building. This is the first time we have submitted a claim! We are senior citizens (80 & 74) and needed to hire a laborer for the installations.

Claimants:

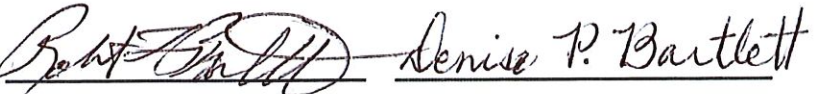
Robert & Denise Bartlett, Owners

5275 S. 15th Place

Milwaukee, WI 53221-3865

(414) 327-4990 – Home

denisebartlett@wi.rr.com



5-7 inches of rain closes I-43, floods basements in southern Milwaukee County

Jordyn Noennig Milwaukee Journal Sentinel
USA TODAY NETWORK - WISCONSIN

The southern parts of Milwaukee County experienced flooding after 5 to 7 inches of rain fell in portions of the county Sunday night, Aug. 2.

Chris Stumpf, senior forecaster at the National Weather Service in Sullivan, said preliminary rainfall totals showed about 6 to 7 inches fell in Greenfield and around 5 to 6 inches fell in Oak Creek.

The Greenfield Fire Department received at least a dozen calls of flooding in basements, according to Chief David Stabbe.

"It was certainly coming down for a while (that night)," Stabbe said.

Stabbe said the only road flooding the fire department was called to was for a car stuck in flood waters on 76th Street near the Southridge Mall. It was removed by police before the fire department arrived on scene.

The Milwaukee County Sheriff's Office Tweeted around 10:45 p.m. that night that Interstate 43 eastbound was closed due to flooding near Hales Corners. Traffic was being diverted off the freeway at 84th Street.

The department Tweeted an hour later, just before midnight, that the road was back open.

Stumpf said the National Weather Service did not receive reports of any other street closures, aside from the interstate closure. He said they did receive a report of the Oak Creek River flooding, which had receded Aug. 3.

"Thankfully all the rivers appear to be going back down now," Stumpf said.

A strong northeast wind could cause large waves along Lake Michigan beaches Aug. 3 and 4. Beach goers were encouraged to stay out of the water through Tuesday night, Aug. 3.

MENARDS®

Apt. 1, 3, 4 Washers
Apt. 4 Dryer

Store# 3032 OCRE 08/08/20
6800 South 27th Street
Oak Creek, WI 53154-1336
FAX: (414) 761-2875
EMAIL: OCREFrontEnd@menards.com
Sold By: KEITH M.
Purchase Date: 08/08/20
Location:

GUEST NAME - ADDRESS - PHONE

Bartlett, Robert,
5275 S 15th Pl
Milwaukee, WI 53221
Ph#(262) 939-4327

EMAIL: r.kittel61@gmail.com
JOB DESC:

OCRE 97279



GATE PASS COPY - PICKING TICKET

PAGE 1 OF 1

QTY SOLD	DESCRIPTION	SKU NUMBER	UNIT PRICE	EXTENDED PRICE	QTY PICKED-UP	QTY NOT PICKED-UP
3	EACH WASHER 3.5CF TL WHT FOR WHIRLPOOL, MAYTAG, AMANA WARRANTY ISSUES / CONCERNS OR CLAIMS CALL 800-253-1301 OR ONLINE AT WWW.WHIRLPOOL.COM SAVE YOUR RECEIPT FOR WARRANTY PURPOSES	NTW4516FW 461-1014	447.00	1341.00	0	3
1	EACH DRYER GAS 6.5CF WHT FOR WHIRLPOOL, MAYTAG, AMANA WARRANTY ISSUES / CONCERNS OR CLAIMS CALL 800-253-1301 OR ONLINE AT WWW.WHIRLPOOL.COM SAVE YOUR RECEIPT FOR WARRANTY PURPOSES	NGD4655EW 461-2408	559.00	559.00	0	1
SUB-TOTAL				1,900.00		

* TOTAL →

If this is a partial pickup, please verify all quantities / items being signed for. Menards is not responsible for shortages after leaving the yard.

THIS IS NOT A RECEIPT



Apt 2^{1/4} Hot Water Heaters



How doers
get more done.

11071 WEST NATIONAL
WEST ALLIS, WI 53227 (414)329-1366

4902 00001 71033 08/03/20 10:20 AM
ALE CASHIER KAMYLA

000011435 HILFBK LBF-15 <A> <M>
15" SST 3/4 FIP X 3/4 FIP LINE
2@11.98 23.96
MAX REFUND VALUE \$21.56/2
811000011442 HILFBK LBF-18 <A> <M> 10.98
18" SST 3/4 FIP X 3/4 FIP LINE
MAX REFUND VALUE \$9.88
020352641058 40G 6 GWH N3 <A> <M>
40GAL/36K BTU GAS TALK PERF W/H N3
2@389.00 778.00
MAX REFUND VALUE \$700 21/2
-----10% off Military Discount-----
812.94 10% off Military Discount -81.29
MUST RETURN ALL ITEMS FOR A FULL REFUND

SUBTOTAL 731.65
SALES TAX 40.24
TOTAL \$771.89

XXXXXXXXXXXX5013 HOME DEPOT
AID 00000000049999D8400303 THD PLCC COM
AUTH CODE 003652012119 TA
Chip Read

<M> = Military Appreciation



4902 01 71033 08/03/2020 2384

RETURN POLICY DEFINITIONS
POLICY ID DAYS POLICY EXPIRES ON
A 11 365 08/03/2021

Due to COVID-19, we have extended our
returns policy for most items.
Please see homedepot.com for details.

7618

MENARDS - OAK CREEK
6800 SOUTH 27TH ST.
OAK CREEK, WI 53154

KEEP YOUR RECEIPT
RETURN POLICY VARIES BY PRODUCT TYPE

Unless noted below allowable returns for
items on this receipt will be in the form
of an in store credit voucher if the
return is done after 11/06/20

If you have questions regarding the
charges on your receipt, please
email us at:
OCREfrontend@menards.com



Sale Transaction

Cust name: Bartlett, Robert
60" SS GAS DRYER KIT 31.99
6862075
ORDER 97279
WASHER 3.5CF TL WHT -PICK* MA
4611014 3 @447.00 1341.00
FOR WHIRLPOOL, MAYTAG, AMANA
WARRANTY ISSUES / CONCERNS
OR CLAIMS CALL 800-253-1301
OR ONLINE AT
WWW.WHIRLPOOL.COM
SAVE YOUR RECEIPT FOR
WARRANTY PURPOSES
DRYER GAS 6.5CF WHT -PICK* MA
4612408 559.00
FOR WHIRLPOOL, MAYTAG, AMANA
WARRANTY ISSUES / CONCERNS
OR CLAIMS CALL 800-253-1301
OR ONLINE AT
WWW.WHIRLPOOL.COM
SAVE YOUR RECEIPT FOR
WARRANTY PURPOSES
END OF ORDER

TOTAL 1931.99
TAX BY WAIVER w/ 5.5% 196.26
TOTAL SALES 2038.25
Menard Card 5602 2038.25
014008
Swiped

TOTAL SAVINGS 196.00

TOTAL NUMBER OF ITEMS = 5



Apt. 1 Dryer

BRLT 26771

Store# 3212 BRLT 08/12/20
2100 MILWAUKEE AVENUE
BURLINGTON, WI 53105
FAX: (262) 767-0895
EMAIL: BRLTCabinetsAndAppliances@menards.com
Sold By: Online Sale
Purchase Date: 08/12/20
Location: AISLE 3, B BAY

GUEST NAME - ADDRESS - PHONE

Bartlett, Bob
5275 /s 15th Place
MILWAUKEE, WI 53221
Ph#(414) 327-4990



GATE-PASS COPY - PICKING TICKET

PAGE 1 OF 1

EMAIL: robertjbartlett@wi.rr.com
JOB DESC:

QTY SOLD	DESCRIPTION	SKU NUMBER	UNIT PRICE	EXTENDED PRICE	QTY PICKED-UP	QTY NOT PICKED-UP	
1 EACH	DRYER GAS 6.5CF WHT Vendor Part #: NGD4655EW Size: 29" W x 44" H x 28-1/4" D Color: White Amana® 6.5 cu.ft. White Gas Dryer	NGD4655EW	461-2408	559.00	559.00	0	1
			SUB-TOTAL	559.00	★ TOTAL →		

brltfrontend@menards.com

If this is a partial pickup, please verify all quantities / items being signed for. Menards is not responsible for shortages after leaving the yard.

THIS IS NOT A RECEIPT





4693-37-d1-1006592-0002-0013230-PC0002-00002

Transactions						
Purchases/Debits						
Trans Date	Post Date	Description of Transaction or Credit	Purchase Type	Reference Number	Amount	
08/08/20	08/08/20	PURCHASE, OAK CREEK WI	Reduced Purch	T202210264000640000089	\$2,038.25	
08/10/20	08/11/20	PURCHASE, OAK CREEK WI	Reg - Purch	T202240207000650000113	\$57.68	
08/12/20	08/13/20	PURCHASE, BURLINGTON WI	Reg - Purch	T202260207007730000124	\$38.84	
08/12/20	08/13/20	PURCHASE, BURLINGTON WI	Same As Cash	T202260207007730000135	\$588.42	
Total Purchases For This Period					\$2,723.19	
Fees						
Trans Date	Post Date	Description of Fees		Reference Number	Amount	
Total Fees For This Period					\$0.00	
Interest Charged						
Description of Interest Charge					Amount	
INTEREST CHARGE ON PURCHASES					\$0.00	
Total Interest For This Period					\$0.00	
Totals Year to Date						
Total fees charged					\$0.00	
Total interest charged					\$0.00	

Interest Charge Calculation			
Your Annual Percentage Rate (APR) is the annual interest rate on your account.			
Type of Balance	Annual Percentage Rate (APR)	Balance Subject to Interest Rate	Interest Charge
Regular Purchase 00008 - 01	24.99% (v)	\$0.00	\$0.00
Reduced Rate Purchase 67513 - 02	3.99%	\$0.00	\$0.00
Same As Cash 46500 - 03	24.99% (v)	\$0.00	\$0.00
v=Variable Rate			

Credit Plan Information							
To avoid paying Deferred Interest Charges on your Same as Cash Credit plan(s), pay your Promotional Payoff Amount by each Promotion Expiration Date listed below. In addition, minimum payments due must be paid by the Payment Due Date. If you have Debt Protection or Credit Insurance on your account, the Promotional Payoff Amount to avoid Deferred Interest Charges may not be the same as the New Balance of your promotional plan.							
Credit Plan/Promotion Type	Purchase Date	Promotional Expiration Date	Previous Balance	New Balance	Minimum Payment	Deferred Interest	Promotional Payoff Amount
Regular Purchase 00008 - 01	N/A	N/A	\$0.00	\$96.52	\$1.08	\$0.00	\$96.52
Reduced Rate Purchase 67513 - 02	08/08/2020	08/19/2024	\$0.00	\$2,038.25	\$46.27	\$0.00	\$2,038.25
Same As Cash 46500 - 03	08/12/2020	02/13/2021	\$0.00	\$588.42	\$17.65	\$3.23	\$588.42

Customer News

Use your BIG Card today and start earning Rebates.

Customer News

Steel Roofing - The last roof you'll ever need. Visit <http://Menards.com/steelroofing> to learn about all of the advantages of steel roofing!



7618 Dryer Vent
**How doers
 get more done.**

11071 WEST NATIONAL
 S1 ALLIS, WI 53227 (414)329-1366

00001 74649 08/04/20 10:42 AM
 CASHIER KAMYLK

16920206 VENT PIPE <A>	4.32 ✓
'X2' ROUND GALV VENT PIPE	
1692310R 4"ADJ90DGBL <A>	
' ROUND 90DEG ADJ ELBOW	
94.62	9.24 ✓
39340262 3 IN NUM 2 <A>	0.86
' VINYL #2 BLACK/SILVER	
36045112 F DIS 16-14 <A>	3.44 ✓
3-14AWG, .250" FEMALE DISCONN 10PK	
77113523 SCKT 2 OUT <A>	
4T LAMP HOLDER TO OUTLET ADAPTER	4.36 ✓
92.18	
-524-290 PAVER R/C <A>	
ED/CHARCOAL HOLLAND PAVER ✓	
90.38	3.04 ✓
SUBTOTAL 25.26	
SALES TAX 1.39	
TOTAL \$26.65	
CASH 30.00	
CHANGE DUE 3	



4902 01 74649 08/04/2020 2799

RETURN POLICY DEFINITIONS		
POLICY ID	DAYS	POLICY EXPIRES ON
1	180	01/31/2021

to COVID-19, we have extended our
 returns policy for most items.
 ase see homedepot.com for details.

Use Your 2%
 BIG CARD REBATE

MENARDS

Washer Dryer

MENARDS - OAK CREEK
 6800 SOUTH 27TH ST.
 OAK CREEK, WI 53154

KEEP YOUR RECEIPT
 RETURN POLICY VARIES BY PRODUCT TYPE

Unless noted below allowable returns for
 items on this receipt will be in the form
 of an in store credit voucher if the
 return is done after 11/08/20

If you have questions regarding the
 charges on your receipt, please
 email us at:
 DCREfrontend@menards.com



Sale Transaction

4" X 2' ALUMINUM PIPE	
6398842	3.76 ✓
" - 4" METAL CLAMP	
399369 2 @1.39	2.78 ✓
4" DUCT CONNECTOR	
6398923 2 @2.39	4.78 ✓
4" ALUMINUM ELBOW	
6396819 2 @4.15	8.30 ✓
RED/ W/ 2-PACK	
5: 3 @11.97	35.91 ✓
1100: INDY	
230: @1.38	6.90 ✓
TOTAL	62.43
TAX MILWAUKEE 5.5%	3.43
TOTAL SALE	65.86
CERTIFICATE BARCODED	8.18
4902 01 74649 08/04/2020 2799	
Remain: ce: \$0.00	
Menard Ca	57.68
055155	
Swiped	

TOTAL NUMBER OF ITEMS = 15

THE FOLLOWING REBATE RECEIPTS WERE
 PRINTED FOR THIS TRANSACTION:
 596

GUEST COPY

The Cardholder acknowledges receipt of
 goods/services in the total amount shown
 hereon and agrees to pay the ca. sser
 according to its current l-

THIS IS YOUR CREDIT CARD SALES SLIP
 PLEASE RETAIN FOR YOUR RECORDS.

THANK YOU, YOUR CASHIER, Jeljie

40117 11 0785 08/10/20 10:47AM 3032

7618 Dryer

Use Your 2%
 BIG CARD REBATE

MENARDS

MENARDS - BURLINGTO
 2100 MILWAUKEE AVENU
 BURLINGTON, WI 5310

KEEP YOUR RECEIPT
 RETURN POLICY VARIES BY PRODUCT TYPE

Unless noted below allowable returns for
 items on this receipt will be in the for
 of an in store credit voucher if the
 return is done after 11/10/20

If you have questions regarding the
 charges on your receipt, please
 email us at:
 BRLTfrontend@menards.com



Sale Transaction

Wrong ↓

69" SS GAS RANGE KIT	
6362085	36.99 ✓
TOTAL	36.99
TAX STATE OF WI 5%	1.85
TOTAL SALE	38.84
Menard Card 5802	38.84
011494	
Swiped	

TOTAL NUMBER OF ITEMS = 1

THE FOLLOWING REBATE RECEIPTS WERE
 PRINTED FOR THIS TRANSACTION:
 596

GUEST COPY

The Cardholder acknowledges receipt of
 goods/services in the total amount shown
 hereon and agrees to pay the card issuer
 according to its current terms.

THIS IS YOUR CREDIT CARD SALES SLIP
 PLEASE RETAIN FOR YOUR RECORDS.

THANK YOU, YOUR CASHIER, RYANN

80530 12 5756 08/12/20 12:59PM 3212

