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January 19, 2010

Kent Hansen
2065 Edgewater Drive
Grafton, WI 53024

RE: Kent Hansen
C.I. File No.: 09-S-355

Dear Mr. Hansen:

We have received your claim in the amount of \$761.26, relating to alleged damage to your vehicle's doors that occurred during the towing of the vehicle.

Our investigation reveals that your 2009 Mazda was towed to the City of Milwaukee Tow Lot for being parked in A Tow-Away Zone. The PT-27 Form, which was completed prior to the vehicle's towing, and the tow lot Intake Form make no mention of this alleged damage. The forms also note that the doors were locked throughout the towing process. Our office also spoke with the tow truck driver that completed this tow and he had no recollection of the alleged damage. Since there is no evidence to support your claim of damage during the tow process, the City cannot accept liability and we are denying your claim.

If you wish to appeal this decision, you may do so by sending a letter within 21 days of receipt of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202, requesting a hearing.

Very truly yours,


GRANT F. LANGLEY
City Attorney


ROBERT OVERHOLT
Investigator Adjuster

RMO:ms
c: Dave Lawrence
1044-2009-2645:154035