# CITY OF MILWAUKEE HEALTH DEPARTMENT UPDATE

PUBLIC SAFETY AND HEALTH | JUNE 25, 2020



# **COVID-19 STRATEGY UPDATES**

- Emergency Operations
- Community Testing
- Laboratory Testing
- Outreach
- Communication



# **KEY INDICATORS**

### WHERE TO LOCATE- PROGRESS UPDATED ON FRIDAYS

- <u>County</u>
  - <u>https://mcoem.maps.arcgis.com/apps/opsdashboard/index.html#/</u> 018eedbe075046779b8062b5fe1055bf
- <u>City</u>
  - www.Milwaukee.gov/coronavirus
  - www.Milwaukee.gov/MMFS



## **GATING METRIC REVIEW** MAY 28TH – JUNE 18TH

Metric	Status – May 28 <sup>th *</sup>	Status – June 4 <sup>th</sup> **	Status – June 11 <sup>th</sup>	Status – June 18 <sup>th</sup>
Cases	Red	Yellow	Yellow	Green
	Slope was 4.63, significantly	Slope was 0.764, <u>not</u> significantly	Slope was -0.15, <u>not</u> significantly	Slope was -0.23, significantly
	positive based on P-Value	positive based on P-Value	negative based on P-Value	negative based on P-Value
Testing	Red	<b>Yellow</b>	<b>Yellow</b>	<b>Yellow</b>
	Data during this assessment period			
	showed there were between 230	Average of 1,120 tests per day	Average of 10% Positive	Average of 7.08% positive
	and 470 tests performed per day			
Care***	<b>Yellow</b>	<b>Yellow</b>	Green	Green
	Hospitalization was at			
	approximately 11%	Hospitalization was at approximately	Hospitalization was at	Hospitalization was at
		10%	approximately 9%	approximately 7%
Safety (PPE)***	Yellow	Yellow	Yellow	Green
Tracing	Red	Yellow	Yellow	Yellow
	16.05% of COVID+ cases received a			
	contact attempt by MHD staff	77.8% of COVID+ residents assigned	91.29% of COVID+ residents	78.8% of COVID+ residents
	within 24 hours of the case being	to MHD for follow up were	assigned to MHD for follow up	assigned to MHD for follow up
	reported	successfully reached within 3 contact	were successfully reached within 3	were successfully reached within 3
		attempts	contact attempts	contact attempts

# COVID-19 SAFETY PLAN PILOT

#### MILWAUKEE MOVING FORWARD SAFELY...

- This plan will provide restaurant operators guidance and a template to develop individual COVID-19 Safety Plans for their establishments.
- Once COVID-19 Safety Plans are submitted for approval, and if all required elements to ensure transmission reduction and safe operations are in place, the restaurant will be allowed to open up without capacity limits.
- Depending on demand, plan reviews will take several business days for Health Department staff to complete and will be handled in the order they have been received.
- The details of this program will be available on Friday, June 26th and the expanded capacity (up to 100% depending on distancing capabilities) will be effective as of July 3rd (or thereafter once the restaurant's plan is approved).

# **EMERGENCY OPERATIONS**

## FINANCE Part 1

The Milwaukee Health Department has been allotted nearly \$72 million dollars for the COVID-19 response.

The Federal CARES Act allocation can be broken down into the following categories

- Personnel \$41,274,201
- Equipment \$4,508,081
- Supplies and Materials \$1,364,626
- Services/Contractual \$8,380,980
- Rental & Other \$701,568
- Capital \$290,169



## FINANCE Part 2

- The State of Wisconsin's Routes to Recovery grant of \$9.6 million for emergency operations, PPE, Sanitation Supplies and Services, Isolation Hosing, Testing, Contact Tracing, and Sick leave.
- The COVID State Grant of over \$6 million has been into the following categories:
  - Lab Equipment \$115,500
  - Testing Coordination \$756,100
  - Planning \$30,000
  - Contact Tracing \$5,115,246

The Advancing a Healthier Wisconsin grant of \$500,000 has been allocated to Personnel of \$14,000 and Operating of 485,900.

The State of Wisconsin has also awarded an additional \$319,900 to Public Health Emergency Preparedness grant for COVID response to address Incident Management for Early Crisis Response, Jurisdictional Recovery, Information Management, Countermeasures and Mitigation, Surge Management, and Biosurveillance.

# **CARES STATE GRANT**

FOCUSED ON 4 KEY AREAS

Laboratory Capacity
Emergency Planning

3. Testing Strategy4. Contact Tracing



## PRIORITY STAFFING AREAS COVID OPERATIONS

- Contact Tracing
- Hotline
- Isolation Facility
- Testing Teams
- Data Capabilities
- Lab



# **COMMUNITY TESTING STRATEGY**

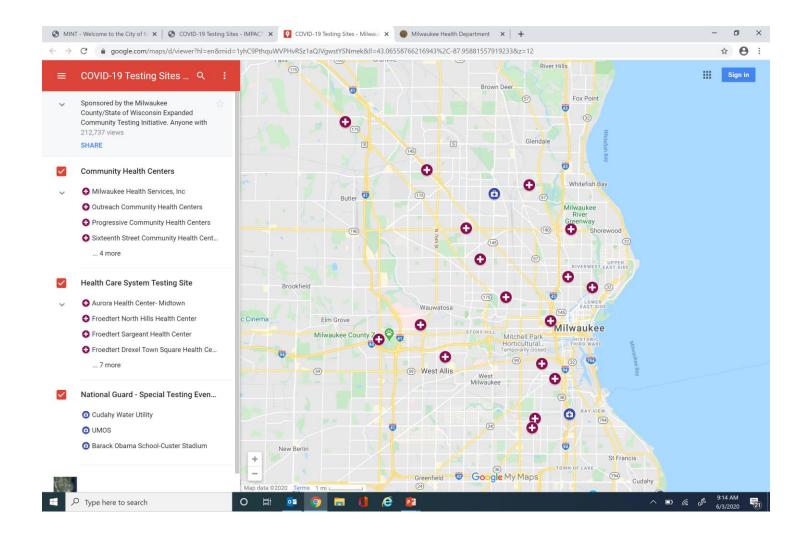
# **TESTING GROUP STRATEGIES**

- 1. Place-Based Testing
- 2. Expand Health Care Provider Testing
- 3. Community Outreach and Education
- 4. Measurement and Reporting

5. ASKMHD



### SUSTAINABLE TESTING PLAN COMMUNITY HEALTH CENTERS & HEALTH SYSTEMS



#### **COVID-19 Diagnostic Testing** Milwaukee Community Health Centers If you do NOT have a doctor and have ANY of the following symptoms: Headache Shortness of Breath • Body or muscle aches • Loss of taste Nausea Call your nearest Milwaukee Health Center or 211 Diagnostic testing is by appointment only If you have symptoms, call your nearest health center to see if you need to be tested before going to a clinic. No insurance, income, or immigration restrictions. Call 211 to help get connected. Milwaukee Health Center Diagnostic Testing Sites North Side Health Centers South Side Health Centers Milwaukee Health Services, Inc. Gerald I. Ignace Indian Health Center Call: (414) 372-8080 | www.mhsi.org Call: (414) 383-9526 | www.gliihc.net 930 W. Historic Mitchell Street, 53204 2555 N. Dr. Martin L. King Junior Drive, 53212 OR 8200 W. Silver Spring Drive, 53218 Sixteenth Street Community Health Centers Call: (414) 672-1353 | www.sschc.org Outreach Community Health Centers 2906 S. 20th Street, 53215 OR Call: (414) 414-727-6320 | www.ochc-milw.org 1032 S. Cesar E. Chavez Drive, 53204 210 W. Capitol Drive, 53212 Progressive Community Health Centers

Call: (414) 882-2040 | www.progressivechc.org

3522 W. Lisbon Avenue, 53208

# **ADDITIONAL TESTING OPTIONS**

NATIONAL GUARD COMMUNITY TESTING SITES

National Guard community testing sites

- Drive-thru and walk-up, no appointments
- Capacity 500 tests/site/day
- 2 sites, 11am-7pm, Monday-Thursday Friday & Saturday 11am-5pm
  - UMOS Chase
  - Custer Stadium/Barack Obama School -4300 West Fairmount Avenue



Walk up or drive up Monday thru Thursday: 11 a.m. to 7 p.m. Friday & Saturday: 11 a.m. to 5 p.m. (Closed Sunday) SOUTH SIDE UMOS 4300 W. Fairmount Ave. 2701 S. Chase Ave.



**NORTH SIDE** 

Custer Stadium

### **TESTING** NATIONAL GUARD TEST SITE FINDINGS

- 67,501 tests have been performed between March 13<sup>th</sup> and June 23<sup>rd</sup>
- National Guard Test Sites opened on May 11<sup>th</sup>
  - 35,741 test have been performed at these sites as of June 23<sup>rd</sup>

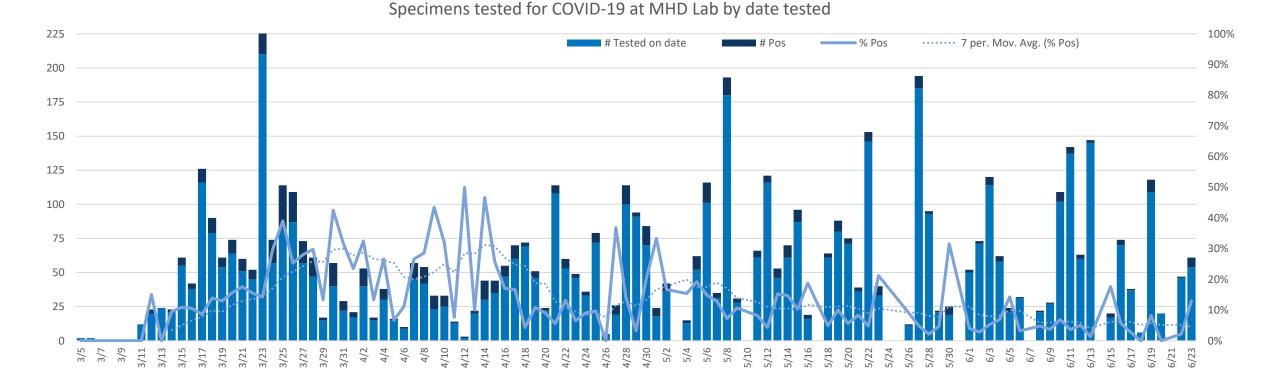
Week 11K-10K-9K 8K 7K Number of Tests 6K 5K 4K 3K 2K-1K 10 11 12 13 6 7 8 9

**Total Number of Tests Per Week** 

# LABORATORY TESTING

## LABORATORY- CURRENT SITUATION

- MHDL received >5,200 specimens, an average result report < 24 hrs.
  - 3 different platforms- all under FDA's Emergency Use Authorization (EUA) allowing both quick TAT as well as high throughput batch testing
  - Observing ~8% positivity for 7 day moving average
  - Highest # cases 25-44 yrs., followed by 45-65+



# **OPERATIONAL UPDATES**

### Personnel Updates

- Extending 2 temp Microbiologists appointments
- One MPL staff for COVID-19 supports
- HR/DER coordination to setting up interviews for 2 Microbiologists
- Microbiologist Senior to focus on Preparedness & Safety starting 6/29
- Medical Lab Technician- candidate to offer- difficult to recruit for competing salary
- Several positions requested in ELC COVID-19 grant proposal (DHS/CDC)

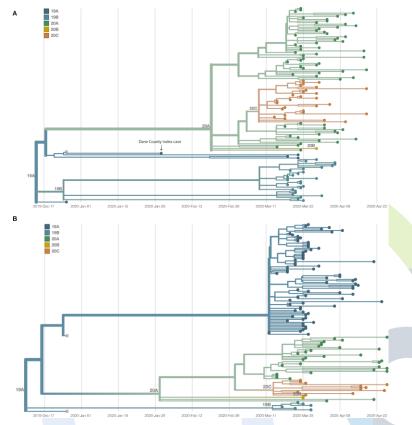
### Audits

- Successful AIHA (ISO) for Lead Testing- audit response complete
- In windows for:
  - Biannual CLIA/CMS inspection- reviews all clinical testing
  - CDC's Federal Select Agent Program (BSL-3 operation)- Bio-threat, DNC, BW (RDL)
- MHDL has maintained all services during pandemic
  - STI surveillance and CDC SURRG grant obligations
  - Beach monitoring- E. coli and algal toxins (ZSPH intern and partnership)
  - Observing an increase in routine non-COVID-19 work

# PARTNERSHIPS UPDATES



- Deployed 10 POC units to serve high risk & underserved populations
  - Including MFD, MCJ & Clare Hall
  - Negatives are presumptive and confirmatory PCR swabs testing at MHDL
- Epidemiology & Lab Capacity (ELC) grant (COVID-19 suppl.) with DHS
- SARS-CoV-2 whole genome sequencing
  - Understanding transmission dynamics
  - CDC grant submitted to sequence viruses from Madison/Ann Arbor and Milwaukee/Detroit
  - How reopening viral transmission and evolution?
  - UW-Madison, UWM and U-Michigan
- Genomic and Serology Study (MCW)
  - Understanding spread of SARS-CoV-2 in communities of color & community immunity
- CDC Household- transmission Study
  - Multiple publications in progress



# **OUTREACH STRATEGY**

# COMMUNITY OUTREACH

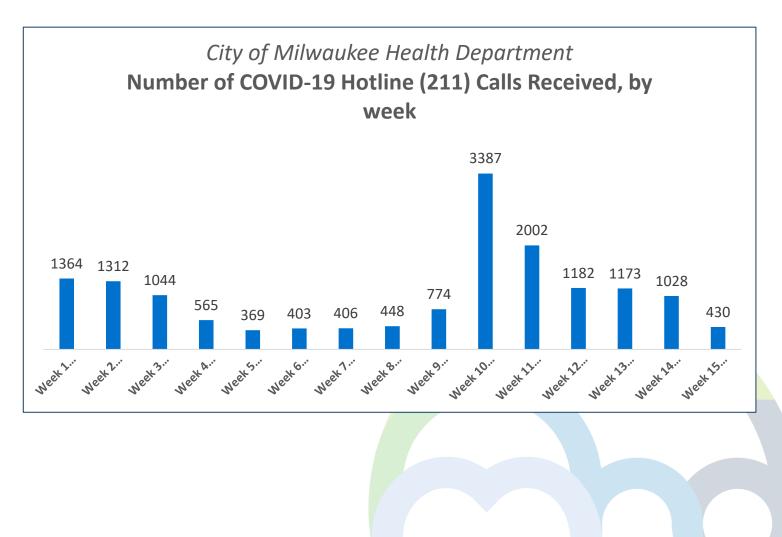
### ALL ACROSS TOWN

- Stronger Together Collaborative- You Matter
- STOP COVID-19- outreach workers
- MHD-OVP- 414 Life team
- Federally Qualified Health Centers: Sixteenth Street Community Health Center & Milwaukee Health Services
- Southside Organizing Center
- Isolation Centers and Hotels
- United Way of Greater Milwaukee & Waukesha County
- Sector Specific Webinars

# COMMUNICATIONS

# HOTLINE

- At peak use, staff processed over 300 calls per day
- Majority of calls have been from individuals in the Milwaukee metro area
  - However calls have been recorded from across the state and nation



# **COVID-19 ISSUE BRIEFS**

#### COVID-19 ISSUE BRIEF

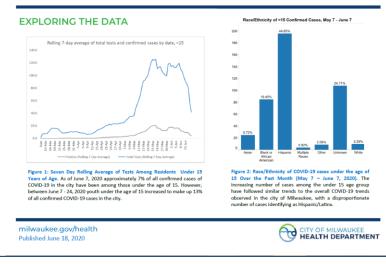
Increasing number of COVID-19 cases among Hispanic/Latinx individuals under the age of 15 in the city of Milwaukee

#### BACKGROUND

The State of Wisconsin and city of Milwaukee have seen an increased number of individuals who identify as Hispanic/Latinx that are positive for COVID-19. This shows an unjust and unequal difference in disease burden. Out of all COVID-19 cases in the city of Milwaukee, Hispanic/Latinx positive cases account for 40.2% of cases, while positive cases for Black individuals is 31.4% and 11.3% for White individuals.<sup>4</sup> In fact, in the city of Milwaukee, individuals who are Hispanic/Latinx make up only 20.2% of the population, but 40.2% of positive COVID-19 cases.<sup>4</sup> This inequity is also reflected in State COVID-19 data where individuals who are Hispanic/Latinx make up 7% of the population in Wisconsin, but account for 38% of COVID-19 cases.<sup>5</sup> Furthermore, Hispanics/ Latinx test positive for COVID-19 at disproportionate rates in 42 states.<sup>3</sup>

In the City of Milwaukee, individuals who are Hispanic/ Latinx make up only 20.2% of the population, but 40.2% of positive COVID-19 cases.<sup>5</sup>

There are a few potential reasons for this inequity. The Hispanic/Latinx population are overrepresented in essential jobs that increase exposure to COVID-19 and are less likely to have paid sick leave. These essential jobs often have low wages and individuals may feel that they are required to leave their home for work, possibly even while sick. <sup>A</sup>Milwaukee's older housing stock includes many multi-family properties such as duplexes and Polish flats. Multi-generational housing and living in densely populated areas may be more common for Hispanic/Latinx households and neighborhoods that can increase exposure to COVID-19-3<sup>3</sup>. These risk factors are not only increasing positive COVID-19 cases among families and children. In the United States, the Hispanic/Latinx population is overall younger – over 65% are millennials or younger in Milwaukee<sup>8</sup> – and this, along with risk factors of their families and housing, may be contributing to more positive COVID-19 cases among individuals under the age of 15 in Milwaukee who are Hispanic/Latinx.



#### • Goal:

- Working to combine data and policy translation/dissemination efforts
- Co-lead the discussion/data updates with community partners
- Apply social determinants of health lens.
- Frequency: New brief monthly
- Potential Topics: COVID-19 & Domestic Violence, COVID-19 & Food Security, COVID-19 & Housing, COVID-19 & Overdose etc.

### **WEBSITE + RESOURCES** COVID-19 IN MILWAUKEE

### milwaukee.gov/Coronavirus milwaukee.gov/CoronavirusResources

- Symptoms & Testing Information
- Dashboard Statistics & FAQs
- Subscribe to Email & Text Updates
- Resource Material available for Download (ads, flyers, info sheets)
- \* 100+ graphics/flyers posted online/social (since 3/16/20)
- \* 415+ design/dev hours spent on web/graphics
- \* Easy-to-share Comm. Toolkit created

### Sub-pages / sites:

#### Translated websites / resources:

<u>milwaukee.gov/Coronavirus/Español</u> <u>milwaukee.gov/CoronavirusResourcesEsp</u>

milwaukee.gov/Coronavirus/Hmong milwaukee.gov/CoronavirusResourcesHmong

#### **Moving Milwaukee Forward Safely**

- Orders & Media Releases
- Phased Reopening Plan
- Gating Criteria <u>milwaukee.gov/MMFS</u>

## SOCIAL MEDIA FOLLOW US FOR UPDATES

#### Facebook – 2,336 Likes

Past 28 day activity:

- 13 Actions on the page
- 2,527 Page Views
- 150 New Page Likes
- Post Reach 44,060 (up 43%)
- Post Engagement 4,954 facebook.com/MKEHealth

#### Twitter – 2,815 Followers

Past 28 day activity:

- 60 Tweets
- 110,000 Tweet Impressions
- 992 Profile visits
- 54 Mentions

#### twitter.com/MKEhealth

#### Instagram –

- Inaugural post April 29
- 80 followers, 32 posts
- Creating more engaging "Stories" on Instagram and Facebook
- Past 7 day activity:
- 19 profile visits
- 52 accounts reached
- 297 impressions instagram.com/MKEhealth



# **ENOTIFY ALERTS**

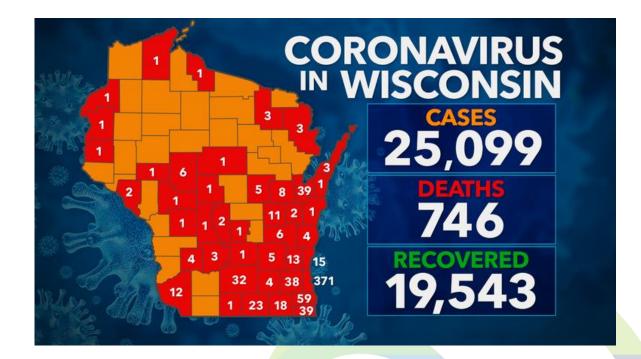
SUBSCRIBE AT milwaukee.gov/MKEHealthUpdates

EMAIL Date sent	Message sent	Subscribers sent to
5/22/2020	Moving MKE Forward Safely News & Updates (new order)	2,546
5/26/2020	North Side Testing info and flyers in English and Spanish	4,482
5/29/2020	MMFS Media Release: Phases	4,487
6/4/2020	Media Release: ASKMHD Launch	4,520
6/5/2020	MMFS News & Updates (News Release, Ph 3, Gating Criteria)	4,526
6/8/2020	Webinar for Bar & Restaurant Owners tomorrow	2,609
6/12/2020	MMFS News & Updates (Still in Phase 3, Webinar video)	4,892
6/19/2020	MMFS News & Updates (Still in Ph 3, Testing flyer, July 4 closed)	4,902



### MEDIA LAST 30 DAYS MAY 25-JUNE 23

- 320 Media Stories
- 232 Editorial Mentions
- Potential Reach 658 Million
- "USA Today" led the highest potential reach of 150M on June 15
- "Urban Milwaukee" accounted for 41% of volume, followed by "Fox6now.com" with 13%



## **GOALS** EFFECTIVE COMMUNICATIONS

- Continue to provide translated and culturally relevant communications
- Work with our partners in the community to network and define needs
- Cultivate and maintain a positive relationship with the media



## THANKYOU! Milwaukee.gov/coronavirus

