

# CORONAVIRUS (COVID-19) MHD RESPONSE





### OUTLINE

- Current status of COVID-19 in the city
- Overview of State, County, and City response structure
- Overview of health department response
- Priorities for next 4-6 weeks





# CURRENT STATUS



### TIMELINE

March 13, 2020

First COVID-19 case reported in the city of Milwaukee.

March 17, 2020 Mass gathering

restrictions

April 7, 2020
Wisconsin holds in person primary election.

| April 16, 2020

WI Safer at Home Order extended until May 26.

April 21, 2020

Badger Bounce Back plan released.

May 14, 2020

Phase 2 order issued.

MARCH APRIL MAY

March 2, 2020

MHD Laboratory begins processing COVID-19 samples.

March 31, 2020

Isolation facility at Claire Hall opened.

March 24, 2020

WI Safer at Home Order went into effect. May 11, 2020

Two community testing sites opened, one on the Northside and one on the Southside.



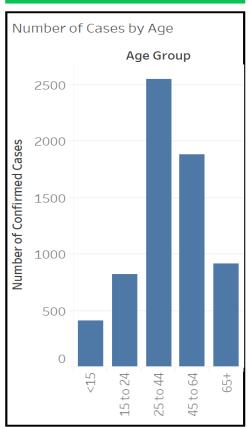
### City of Milwaukee COVID-19 Statistics

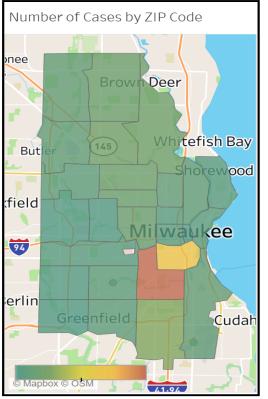
March 13-June 3 as of 12:00PM

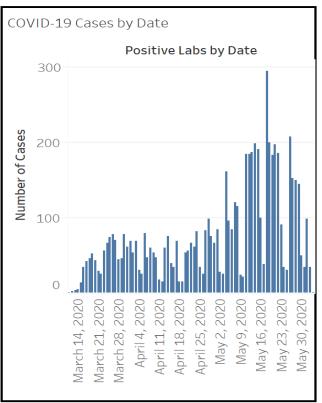
**6,589** Positive Cases

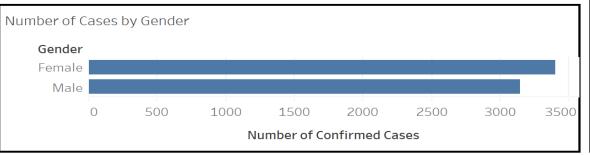
194 Deaths

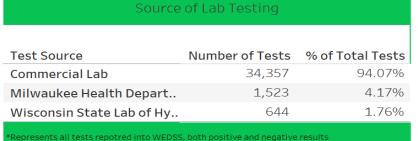
# Hospitalizied Status Hospitalized 13.02% Not Hospitalized 31.83% Unknown 55.15%

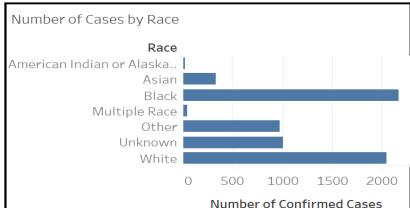


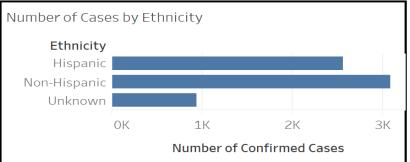












Data Source: Wisconsin Disease Surviallence System

\*It can take between 4-8 days for trends to stabalize due to delays in reporting

Death Data

Testing Data

Key Performance Metrics

Additional Resources

<sup>\*</sup>Values between 1-5 records have been surpressed to protect individual confidentiality

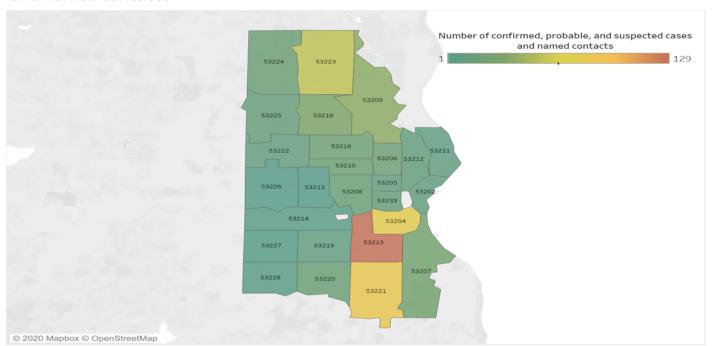


## COVID RESPONSE WORK LOAD

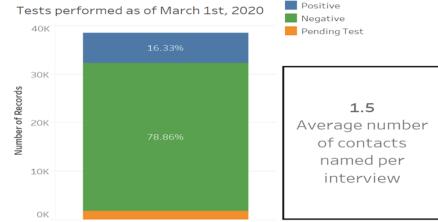
### **COVID-19 Response Work Load**

City of Milwaukee Health Department March 1 - June 3 as of 12:00PM 6,589 Confirmed Cases

Current MHD caseload by ZIP code: Active confirmed, probable, and suspected cases and named contacts

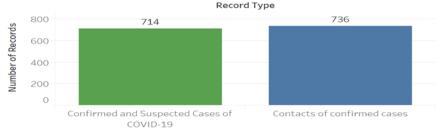






\*Data above represents all tests reported into the Wisconsin Electronic Disease Survellance System (WEDSS) for covid-19 performed by both public health and clinical labratories

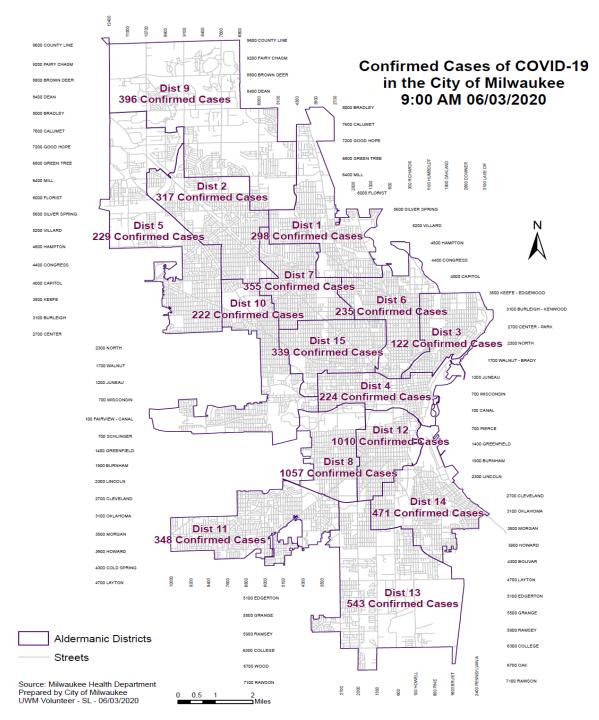
#### Current Case Load





LIVING YOUR BEST LIFE.





# BY ALDERMANIC DISTRICT



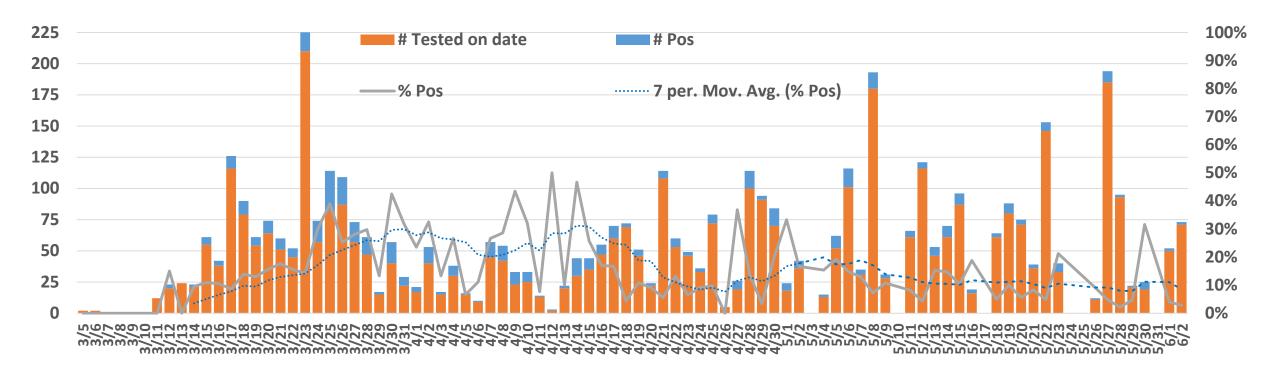
## LABORATORYTESTING



## **CURRENT SITUATION**

- MHDL has capacity to perform Nucleic Acid Amplification Testing (aka PCR)
   ~300-350 specimens per day
  - Testing patients with COVID-19 symptoms who meet priority criteria established by the WIDHS
  - Supporting outbreak investigations; e.g. LTCF, Correctional facilities, Rescue Mission, MPD/MFD, LHDs
- MHDL received >4,200 specimens, an average test result reporting < 24 hrs.</li>
  - Observing ~10% positivity for 7 day moving average

Specimens Tested for COVID-19 at MHD Laboratory





## SEROLOGICAL TESTING



- Qualitative detection of IgG antibodies to SARS-CoV-2 in human serum and plasm a
  - MHDL Serological testing (IgG) went live May 2020
  - Not recommended for diagnostic
  - molecular testing is recommended for diagnosis of COVID-19
- Immunocompetent individuals develop detectable IgG antibodies against SARS-CoV-2 approx.8 to 11 days following onset of symptoms
- Recommended in individuals at least 10 days post-symptom onset or following exposure to individuals with lab-confirmed COVID-19
  - Testing prior to this time may be negative for SARS-CoV-2 IgG antibodies
- Serological Surveillance for SARS-CoV-2 study- planning in progress
  - Determine prevalence of SARS-CoV-2 antibodies among residents and high risk populations
  - Stream line disease prevention, mitigation practices, and overall cost benefits
  - Determine performance characteristics of commercial FDA-cleared SARS-CoV-2 antibody tests



## POINT OF CARE TESTING

- Acquired 14 Abbott ID-NOW Point of Care Testing analyzers from WIDHS to deploy within jurisdiction
  - Must meet CLIA guidelines
- Deploying to sites that serve high risk & underserved populations that benefit from utilizing POC analyzer
  - Intended for Symptomatic persons; not for asymptomatic screening
  - Negatives are considered presumptive and confirm atory PCR swabs may be tested at MHDL
- MHDL providing site evaluation and training for deployment sites
- Deployment Status
  - 7 units deployed to date
  - 1scheduled this week
  - 4 locations in the planning phase





# COMMUNITY TESTING STRATEGY



## TESTING GROUP STRATEGIES

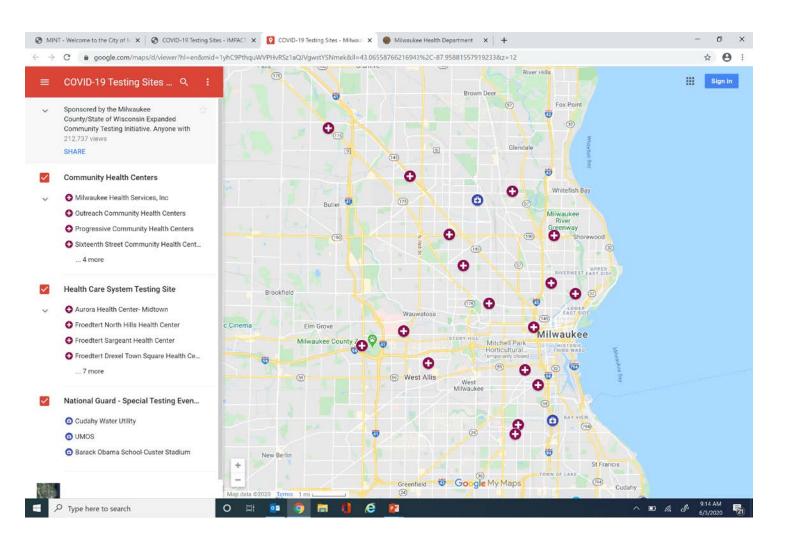
- 1. Place-Based Testing
- 2. Expand Health Care Provider Testing
- 3. Community Outreach and Education
- 4. Measurement and Reporting
- 5. ASKMHD





## SUSTAINABLE TESTING PLAN

### COMMUNITY HEALTH CENTERS & HEALTH SYSTEMS



### **COVID-19 Diagnostic Testing**

Milwaukee Community Health Centers

### If you do NOT have a doctor and have ANY of the following symptoms:

- Headache

- Loss of smell

- Shortness of Breath
- Body or muscle aches
   Loss of taste

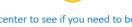
Call your nearest Milwaukee Health Center or 211 Diagnostic testing is by appointment only











If you have symptoms, call your nearest health center to see if you need to be tested before going to a clinic.

No insurance, income, or immigration restrictions.

Call 211 to help get connected.

#### Milwaukee Health Center Diagnostic Testing Sites



### Milwaukee Health Services, Inc.

Call: (414) 372-8080 | www.mhsi.org 2555 N. Dr. Martin L. King Junior Drive, 53212 OR 8200 W. Silver Spring Drive, 53218

#### **Outreach Community Health Centers**

Call: (414) 414-727-6320 | www.ochc-milw.org 210 W. Capitol Drive, 53212

**Progressive Community Health Centers** Call: (414) 882-2040| www.progressivechc.org 3522 W. Lisbon Avenue, 53208



South Side Health Centers

### Gerald I. Ignace Indian Health Center

Call: (414) 383-9526 | www.gliihc.net 930 W. Historic Mitchell Street, 53204

#### Sixteenth Street Community Health Centers

Call: (414) 672-1353 | www.sschc.org 2906 S. 20th Street, 53215 OR 1032 S. Cesar E. Chavez Drive, 53204













## STOPGAP TESTING MEASURES

NATIONAL GUARD COMMUNITY TESTING SITES

### National Guard community testing sites

• Drive-thru and walk-up, no appointments

- Capacity 500 tests/site/day
- 2 sites, 11am -7pm, Monday-Thursday Friday & Saturday 11am -5pm
  - UMOS 27th and Chase
  - Custer Stadium/Barack Obam a School
     -4300 West Fairmount Avenue



### NO APPOINTMENT NECESSARY

Walk up or drive up

Monday thru Thursday: 11 a.m. to 7 p.m.

Friday & Saturday: 11 a.m. to 5 p.m.

(Closed Sunday)

NORTH SIDE Custer Stadium 4300 W. Fairmount Ave. SOUTH SIDE UMOS 2701 S. Chase Ave.









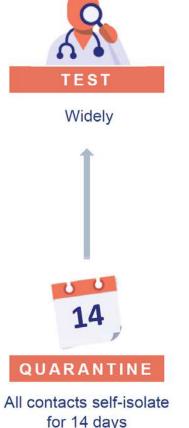
# CONTACT TRACING



### BADGER BOUNCE BACK PLAN

# 2 Key Metrics for Contact Tracing:

- 1.) Positive cases of COVID-19 interviewed within 24 hours of test results
- 2.) Contacts interviewed within 48 hours of test results









Everyone who has been in contact with infected people



## PROPOSED STRUCTURE

### Case Investigation

- Complete case interview
- Identify close contacts
- Interview household contacts
- Enter case information into WEDSS

### **Contact Notification**

- Complete contact interviews
- Identify probable cases
- Enter contact information into WEDSS

### WEDSS Management

- Stage new cases in WEDSS
- Review case and contact data in WEDSS for missing data

### Site Investigation

- Provide technical support to sites with outbreaks
- Coordinate site sampling/testing, if needed



## PHASED OPENING

| Action                               | FORWARD PHASE 1  | MILWAUKEE<br>FORWARD  | OPDATED PHASE 2   | Gating Criteria are met  | evaluation of Gating<br>Criteria   | Gating Criteria   |
|--------------------------------------|--|---|---|--|--|---|
| Gatherings in homes or public venues | Maximum 10 people and personal protective measures   | and personal  | Maximum 10 people & personal protective measures  | Fewer than 25 people and personal protective measures  | Fewer than 100 people and personal protective measures   | Yes, maximum size of gatherings to be determined Faith                                    |
| Long-term Care Facilities            | No outside visitors  | No outside visitors   | No outside visitors   | No outside visitors  | Yes, limited number of adult family members, screening visitors; physical distancing & personal protective measures    | No limits, but screening visitors for signs and symptoms and personal protective measures |
|                                      | capacity of 25% and  | capacity of 25% and safe business practices                   | Yes, with limits on capacity of 25% and safe business practices are in place                  | Yes, with limits on capacity of 50% or 1 person for every 30 sq. ft. safe business practices                           | Yes, with limits on<br>capacity of 75% or 1<br>person for every 30 sq. ft.<br>safe business practices<br>are in place  | Yes (Subject to re- evaluation)   |
| Restaurants and Bars                 | No, but allow take-<br>out and delivery  | ·   | No, but allow take-<br>out and delivery   | Yes, with limits on capacity of 25% and safe business practices are in place   | Yes, with limits on capacity of 50% and safe business practices are in place   | Yes (Subject to re- evaluation)   |
| Salons and Spas                      | Yes, one client per<br>service provider and<br>compliance with other<br>listed precautions | service provider and compliance with other listed precautions | Yes, one client per<br>service provider and<br>compliance with<br>other listed<br>precautions | Yes, with limits on<br>capacity of 50% with<br>recommended protective<br>measures, safe business<br>practices in place | Yes, with limits on<br>capacity of 75% with<br>recommended protective<br>measures, safe business<br>practices in place | Yes (Subject to re- evaluation)   |

PHASE 4 Based on rePHASE 5 Based on re-evaluation of

| Key Perform | nance Metrics - Updated Every Thursday   | Return to City of Milwaukee COVID 19 Statistics  |  |
|-------------|--|--|--|
| Cases       | Key Metric: Trend in percent positive COVID+ PCR Tests* Green: 14 day significantly negative trend or percent positive 5% or less for 14 days Yellow: No significant trend Red: 14 day significantly positive trend                                      | Details: Posivie or negative trend will be based on linear regression with statistical significance set at an industry standard of p < 0.05. The measure omits the last four days of data, due to tests taking approximately four days to be accurately reflected by the system. As data fluctuates day to day, linear regression provides a relaible indicator on true trens. Fluctuations in testing patterns, such as ratios of symptomatic to asymptomatic individuals being                 |  |
| Testir      | Key Metric: Number of tests performed* and percent positive for PCR tests  Green: 2,400 tests per day OR <5% positive for 5 days  Yellow: 1,000-2,400 tests per day OR 5-10% positive for 5 days  Red: <1,000 tests per day AND >10% positive for 5 days | Details: Based on absolute number of tests, as well as percent positive tests, to account for potential decreased testing needs with lower percent positive cases. Number of tests perfromed and percent positive both based on 5 consecutive days. The measure omits the last 4 days fo data, due to test results taking approximately four dasy to be accurately reflected by the system. Fluctuations in testing patterns, such as ratios of symptomatic to asymptomatic individuals          |  |
| Care        | Key Metric: Percentage of hospitals not in crisis care* AND percentage of COVID+ hospital beds Green: 100% not in crisis care AND <10% of hospital patients are COVID+ Yellow: 95-99% not in crisis care AND 10-20% of hospital                          | Details: Crisis standards of care is characterized b the Institute of Medicine as "extreme operating conditions" that may be indicated by the questions: (a) The facility is damaged/unsafe or non-patient care areas are being used by the facility for patient care, (b) Trained staff are unavailable or unable to adequately care for the volume of patients eve with extension techniques, (C) Critical supplies are lacking, resulting in reallocation of life sustaining resources and/or |  |
| Safet       | Key Metric: Hospital systems reaching PPE goals* Green: 29+ days of all PPE supply for majority of hospitals Yellow: 8-28 days of all PPE supply for majority of hospitals Red: 0-7 dasy of all PPE supply for majority of hospitals                     | Details: Three out of five major health systems must be in range for all types of PPE to meet criteria. This measue is temorary and will be replaced in the near future with a more inclusive metric to reflect more broad personal protective equpipment availability.  |  |
| Tracir      | Key Metric: The ability of the City of Milwaukee Health Department to contact individuals who have tested COVID+. Percent of COVID+ cases where a contact attempt was made within 24 hours.  Green: A contact attempt is made by MHD on >100% of COVID+  | Details: Percent of residents who test COVID+ where a contact attempt was mad within 24 hours of the case report will be based on weekly metrics, excluding the past 4 days, to reflect the rapid changes and growth our contact tracing efforts are currently experiencing. This  |  |

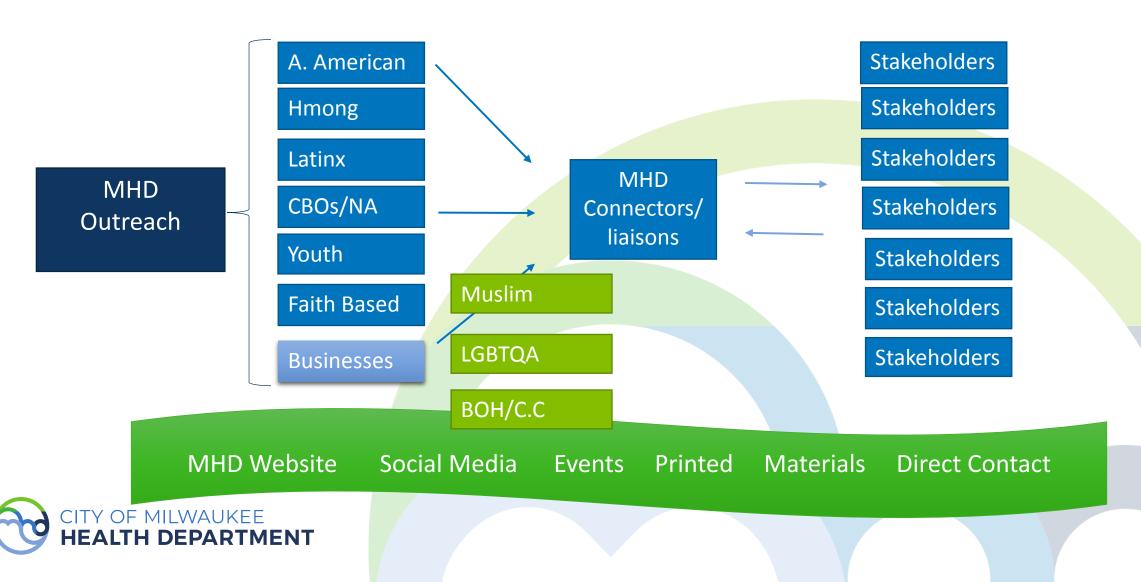
\*Note these metrics are preliminary and may be altered based on best practices.



# OUTREACH



### MHD COMMUNITY OUTREACH





### REACTIVE VS PROACTIVE

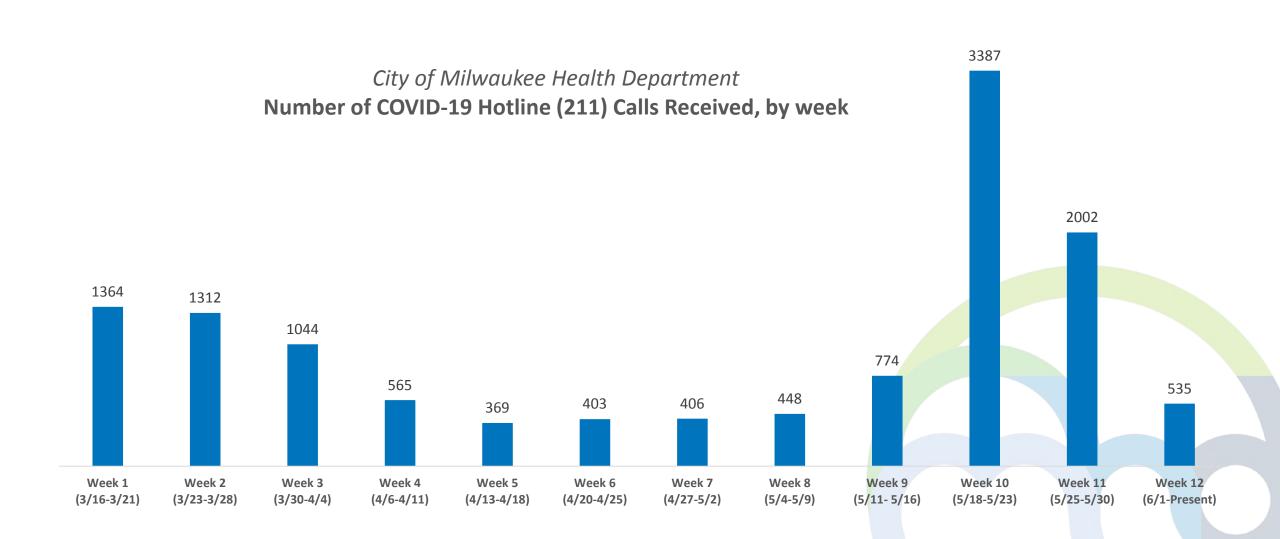
- 10 in person presentations/webinars
  - DCF
  - Salons/Barbershop
  - Beyond the Bell
- OVP
  - Protests
- You Matter Campaign
- Multiple Em ails/Calls
  - Individual people
  - Community organizations

- Sector Webinars Planned
  - MPS
  - Child Care
  - Faith Based
- Sixteenth Street
  - Epi data to guide direct Outreach
- Muslim Community Health Center
- OVP
  - Mental Health Segment
  - Wear Orange



### HOTLINE

286-6800 | M-F, 8AM-6PM AND SAT 9AM-1PM





## COMMUNICATIONS



### COMMUNICATIONS - WEBSITE

### COVID-19 in Milwaukee

- Symptoms
- Testing information
- Resource Material
- Frequently asked questions
- Statistics
- Subscribe to: Get Em ail
   & Text Updates

### Moving Milwaukee Forward Safely

- Orders
- Media Releases
- Phased Reopening Plan
- Gating Criteria
- New Testing Site Information

milwaukee.gov/MMFS

milwaukee.gov/coronavirus



### SOCIAL MEDIA - THE LAST 28 DAYS

### Facebook -

- 59 Actions on the page (up 157%)
- 3,300 Page Views (up 65%)
- 279 Page Likes (up 39%)
- Post Reach 59,990 (up 476%) All Organic
- Post Engagement 7,113 (up 153%)
   facebook.com/MKEHealth

### Instagram -

- Inaugural post April 29
- 68 followers, 18 posts
- Creating "Stories" on Insta and Facebook

instagram.com/mkehealth

### Twitter -

- 69 Tweets (up 64.3%)
- 150,000 Tweet Impressions (up 84.9%)
- 1,320 Profile visits (up 74.1%)
- 248 Mentions (up 110.2%)

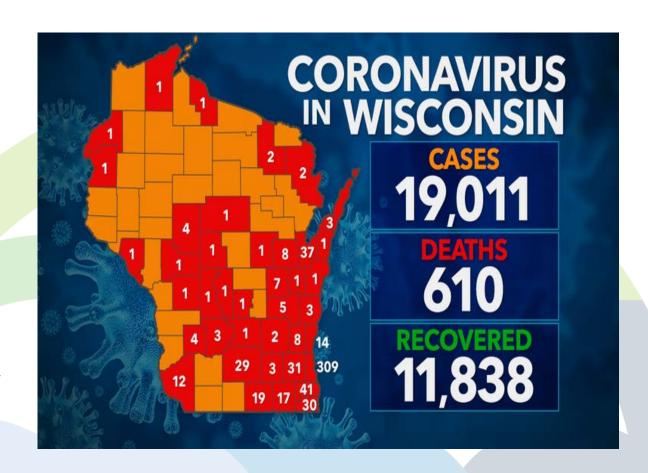
twitter.com/MKEhealth





## **MEDIA**

- Last 30 days May 5 Jun 3
  - 539 Media Stories
  - 462 Publications
  - "US News & World Report" led the highest potential reach of 109M on May 18<sup>th</sup>
  - "Urban Milwaukee" accounted for 64% of volume, followed by "Fox6now.com" with 13%







## GOALS

- Continue to provide culturally related com m unications
- Work with our partners in the community to network and define needs
- Cultivate and maintain a positive relationship with the media







Lugares de Pruebas del Lado Norte

Si no se siente bien — llame para una prueba!







or, un lugar debajo de pruebas o al 211 para hacer una cita para una

nes de seguro, ingreso ni estado de inmigración. Todos son bienvenidos

édico pero no le hacen pruebas, aún puede hacerse una prueba en la 'lugares de prueba". Asegúrese de proporcionar al sitio de prueba la

Llame al: 414-727-6320

Llame al: 414-805-2000

Llame al: 414-882-2040

2555 N. Dr. Martin L. King Drive Ol







### PRIORITIES FOR NEXT 4-6 WEEKS

- Provide accurate and timely public health information
- Amplify leaders and solutions from our communities most impacted
- Continue to apply racial justice lens underlying inequities and structural solutions: economic security, housing security, healthcare access, consumer confidence, and marginalized populations
- Build out internal performance management systems
- Increase testing and ramp up contact tracing
- Incorporate using NeighborExpress

### NEIGHBOR EXPRESS

- "Hub and Spoke" model
- Online platform
- Connects local organizations in coordinating deliveries: food; supplies; other services to community members
- Each organization maintains its own customer/client data within a secured database while having access to a parent database of resources
- Two examples of efforts using NeighborExpress-MKE:
  - MaskUpMKE
  - Milwaukee's City Covid-19 Response Team





### CHALLENGES

- Coordination between federal, state, regional, and local governments
- Underfunded public health system
- Lack of public health values
- Maintaining both essential and emergency operations
- Antiquated systems for modern crises



# THANK YOU! MILWAUKEE.GOV/CORONAVIRUS

