

*BY ALDS. SPIKER, LEWIS, JOHNSON, HAMILTON, COGGS, STAMPER, BORKOWSKI, PEREZ, RAINEY, DODD*

*Resolution congratulating Jeffrey Novak on his retirement from the Milwaukee Water Works.*

**WHEREAS,**

## **JEFFREY NOVAK**

*retired with pride and satisfaction as a Water Business Operations Manager on May 22, 2020 after more than 35 years of dedicated service to the City of Milwaukee and the Milwaukee Water Works; and*

**WHEREAS,** *Jeffrey Novak began his career with the Milwaukee Water Works in May 1985 as a Drafting Technician I and was steadily promoted through the Business section of the Milwaukee Water Works to Drafting Technician II in May 1986, to Demand Recorder Technician in October 1988, to Water Technical Systems Supervisor in May 1992, to Network Coordinator-Senior in May 1999, to Water Meter Services Manager in January 2003, and to Water Business Operations Manager in December 2013; and*

**WHEREAS,** *As Water Business Operations Manager, Jeffrey Novak provided operational management to Business section work units to ensure the proper alignment of staff with goals and objectives of the section, and as Water Business Operations Manager he managed the Customer Information Systems, meeting the needs of the utility and its customers, coordinated water works business activities to establish contracts through DPW and DOA purchasing, maintained the utility's rules and regulations, and was liaison to the Department of Neighborhood Services overseeing the utility's permit systems and cross connection control program; and*

**WHEREAS,** *Jeffrey Novak gained and displayed expertise through his work, performed with confidence and skill during his employment, completely meeting the challenges of his responsibilities as a Water Business Operations Manager during his lengthy term of service to the City of Milwaukee and the Milwaukee Water Works; now, therefore, be it*

**RESOLVED,** *That the Common Council of the City of Milwaukee herewith congratulates Jeffrey Novak on his retirement from the Milwaukee Water Works, extends its appreciation on behalf of the community, and wishes for him a happy and healthy retirement; and, be it*

**FURTHER RESOLVED,** *That a suitably engrossed copy of this resolution be presented to Jeffrey Novak, an outstanding employee.*

**Introduced by Common Council members Scott Spiker, Chantia Lewis, Cavalier Johnson, Ashanti Hamilton, Milele A. Coggs, Russell W. Stamper, II, Mark A. Borkowski, José G. Pérez, Khalif J. Rainey and Nikiya Dodd and approved by all members of the Milwaukee Common Council on May 27, 2020.**