# ROSS IES ABOUT US

# INSIDE ROSS IES

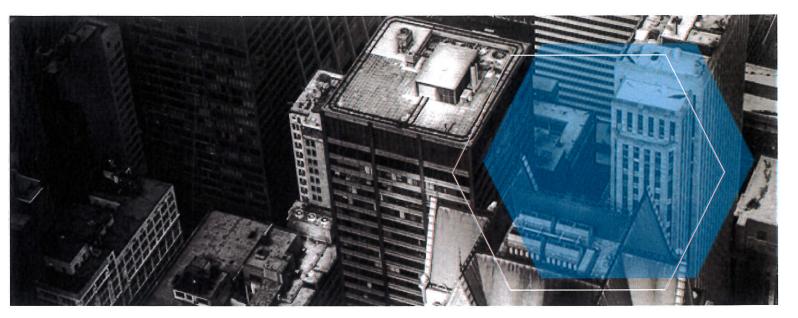




# ROSS INNOVATIVE EMPLOYMENT SOLUTIONS

SHAPING TOMORROW'S WORKFORCE TODAY.

We empower our staff and customers to achieve their full potential.



## WHAT WE DO

#### **ROSS IES**

Ross Innovative Employment Solutions (Ross IES) is a progressive industry leader in workforce development. We empower government agencies and private sector organizations to achieve their full potential through workforce development, information operations and managemen consulting.

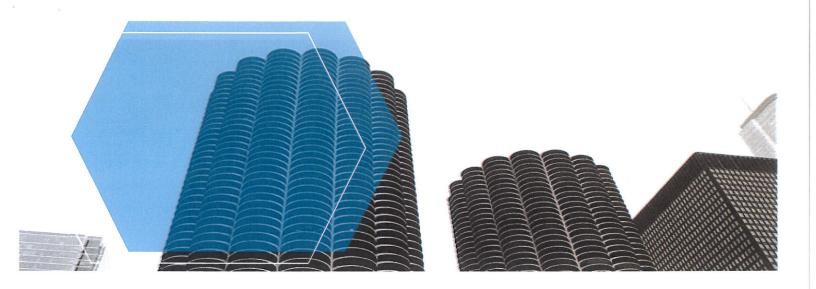
Our Business Services team works diligently to meet the needs of both the business community and job seekers. People are a community's greatest economic resource and one of our goals is to connect businesses with qualified job seekers. At Ross IES, we offer tools which empower job seekers to develop and enhance job skills.

Both employers and job seekers benefit from services provided by Ross IES.

To create the link between job seekers and employers, Ross IES offers various opportunities to help meet the needs of your business. Ross IES currently works with TANF Welfare Transitio and state/local workforce programs in multiple states and other local workforce agencies and community organizations to identify and support:

- Job seeker needs
- Economic development objectives
- Business community labor force needs
- Ross IES offers a variety of services to assist adults to enter the labor market.





## MISSION STATEMENT

The mission of Ross IES is to partner with state and local agencies to design and implement high-quality job readiness and workforce development programs to address the identified needs of each community.

Ross IES brings a goal-oriented philosophy to the design, implementation and operation of its workforce development programs.

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## **SERVICES WE PROVIDE**

- Community Resource Room
- Resume writing assistance
- Career guidance
- Career assessment
- Vocational assessment
- Mental health assessment
- Phillip Roy assessment
- On Site CBRF Training
- Job Access Loan for Working Individuals
- Job Retention Services
- Basic skills development
- Social Security Advocacy
- Vocational Trainings
- Non-Custodial Parent program

- Work experience/subsidized employment
- Job readiness instruction and counseling
- Job search assistance/job development
- Job search Occupational training Resources
- Career ladder services (employment upgrading)
- On-Site Mental Health Therapy
- Emergency Assistance Program





#### EMPLOYERS ARE WELCOME AT

**ROSS** — we connect businesses to qualified JOB candidates.

#### **BUSINESS SOLUTIONS**

- Job Coaching
- Reduce hiring cost
- Placement assistance
- Job Retention Services
- Community service volunteers
- Access qualified applicants quickly
- Vocational training development
- Free publication of job announcements

#### **BUSINESS SERVICES**

- Tax incentives (savings of up to \$2,400 per employee)
- These Ross IES business services are free!
- Access qualified pool of applicants
- Community Service Volunteers
- Employee retention assistance
- Training development resources
- Placement assistance
- Onsite recruitment
- Customized Soft Skills Program

#### **BUSINESS SERVICES ACCOMIDATIONS**

- Private room to interview
- Fax and copier available
- Business Service Representative available to assist as needed

- Employers are welcome to attend the onsite recruitment.
- A schedule can be created for weekly, monthly, or throughout the year.
- Please contact the Business
   Service Unit for detailed
   information.
- All Services are free of charge.

## RECRUITMENTS

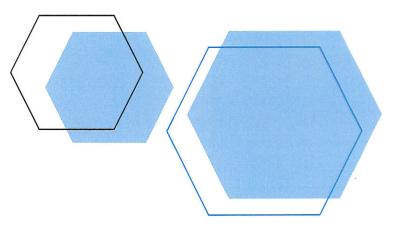
#### ONSITE WEEKLY - EVERY WEDNESDAY - 10AM TO NOON

Job specific Recruiting – Throughout Milwaukee County

**Offsite Recruitment** – Job fairs, Universities, Community events, Chamber of Commerce

Job Announcements – Flyers, Electronic job boards, Advertising

**Contracting Candidates** – Contact a large number of applicants by phone, email, and inform them of onsite recruitments to perform prescreens.



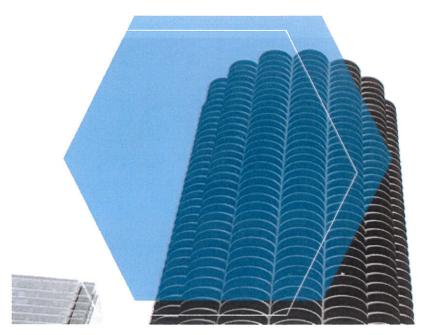
#### **COMMUNITY SERVICE JOBS**

The Community Service Jobs (CSJ) work experience program is designed for individuals who need to gain work experience. CSJ work experience provides opportunities for participants to develop and practice good work habits and skills necessary to success in a regular job. These skills include: punctuality, reliability, workplace social skills, technical skills and productivity. CSJ work experience also provide hands-on learning. This experience is key in assisting job seekers to move toward their goal of self-sufficiency.

## COMMUNITY SERVICE JOB (CSJ) PROGRAM BENEFITS TO EMPLOYERS

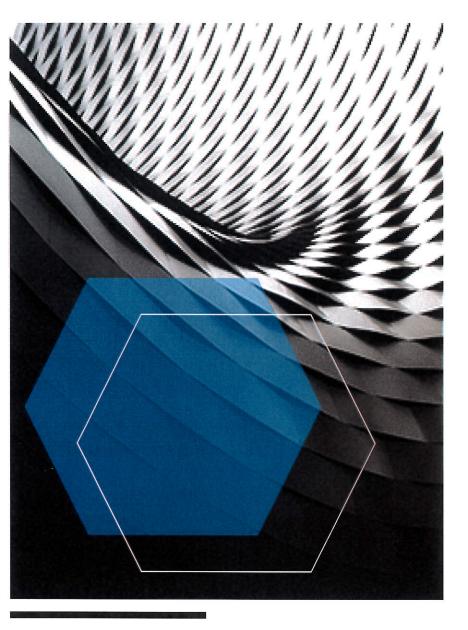
- Provide training/education to CSJ participants
- Large pool of qualified candidates to interview
- On-site visits to ensure employers satisfaction
- Regular performance evaluations for participants
- Pre-screened individuals for potential employment
- Opportunity for employers to embrace their communities
- Employer flexibility allows for direct hire within a 90-day period
- Employer needs are closely matched with participant's abilities
- There is no limit on how many CSJ participants an employer may utilize
- Qualified participants to assist with daily operations of business functions
- Candidates are available to begin work within one week of the CSJ request
- Participant performance is monitored to ensure that employers needs are met
- Availability of Ross IES staff to provide counseling/mediation service to participants
- There are no unemployment or worker's compensation requirements for sites providing work experience

Community service job participants can participate up to 40 hours weekly. A community service placement may not exceed six months









## DIRECT HIRE ASSISTANCE

- -Pre-screened individuals for potential employment
- -Educational level testing, employment assessments and appropriate background screening
- -Large pool of qualified candidates to interview
- -Candidates are available to begin work within one week of the employer request
- -Employer's needs are closely matched with participant's abilities
- -Reduction in hiring cost for employers
- -Onsite interviewing space available
- -Placement assistance
- -Job coaching
- -Tax incentives (savings of up to \$2,400 per employee)
- -Market-driven training programs
- -Employee retention assistance

## RETENTION PROGRAM ASSISTANCE

- -Case managers are engaged with participants after employment to assist in maintaining employment.
- -Benefits such as bus passes, gift card incentives, and childcare are in place for a period of time to help participants maintain employment.
- -Employers may contact case managers to mediate between employers and participants.
- -Case managers call both the employer and the participants to monitor the future career path of the participant.
- -Open communication with the employers on the state-wide programs is available to the employer.