



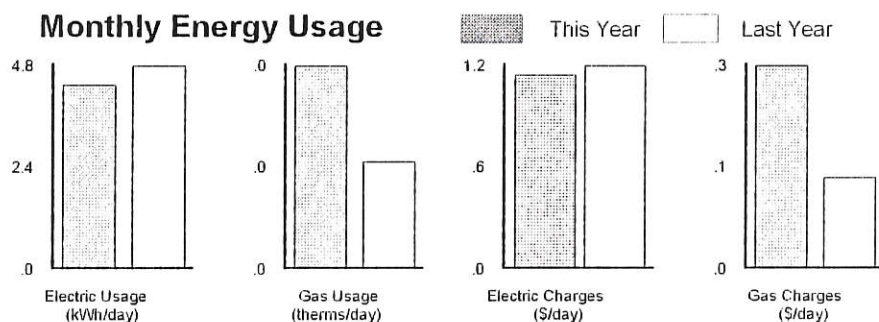
MR ALBERT L DOUGLAS
3540 N 20TH ST LOWR
MILWAUKEE WI 53206
 CORNER LOT W/ 1981 W FINN PL

Billing Summary

Previous Balance 07/15/19..... \$3,539.27
 Payment Received As Of 07/23/19..... \$143.30CR
 Revenue Adjustment 07/20/19..... \$.15CR
 Promised Pay Agreement 08/13/19..... \$3,393.97CR
 Balance As Of 08/13/19..... \$1.85
 Current Energy Charges 08/13/19..... \$48.20
 Current Pay Agreement 08/13/19..... \$100.00
Total Amount Due \$150.05
 Remaining Pay Agreement Balance is..... \$3,293.97

ACCOUNT NUMBER	DATE DUE	AMOUNT DUE
5488-593-965	09/03/2019	\$150.05

Monthly Energy Usage



	Usage/Day		Charges/Day		Avg Temp	
Electric	4.42	4.90	\$1.19	\$1.25	74F	72F
Gas	.03	.02	\$0.36	\$0.16	74F	72F

Electric Service for 07/12/19 to 08/12/19 (31 Days) - 13 Heating Degree Days / 280 Cooling Degree Days

Electricity

Meter Number NZT301275
 Actual Reading on 08/12/19..... 3532
 Actual Reading on 07/12/19..... 3395
Total Electricity 137 kWh
 Next Scheduled Meter Reading Date....09/11/19

Current Electricity Charges

Residential Electric Service - RG1 31 Days
 Facilities (31 days x \$.526020/days)..... \$16.31
 State Low-Income Assistance Fee..... \$1.02
 2017 Tax Cut Credit (137 kWh x \$.000400-/kWh)..... \$.05CR
 Energy (137 kWh x \$.131110/kWh)..... \$17.96
 Fuel Cost Adjustment (137 kWh x \$.001280-/kWh)..... \$.18CR
 Subtotal Electricity Charges \$35.06
 Sales Tax (\$34.04 x 5.60%) \$1.91
Total Electricity Charges \$36.97

Gas Service for 07/11/19 to 08/11/19 (31 Days) - 15 Heating Degree Days / 276 Cooling Degree Days

Gas

Meter Number WG2153587
 Estimated Reading on 08/11/19..... 1561
 Estimated Reading on 07/11/19..... 1560
 Difference..... 1
 Heat Factor Adjustment (1 x 1.0680)
 1 therms
Total Gas 1 therms
 Next Scheduled Meter Reading Date....09/11/19

Current Gas Charges

Residential Service - Class: Rg-1 (WGC) 31 Days
 Facilities (31 days x \$.330000/days)..... \$10.23
 2017 Tax Cut Credit (1 therms x \$.028400-/therms)..... \$.03CR
 Distribution (1 therms x \$.260200/therms)..... \$.26
 Base Gas (1 therms x \$.595600/therms)..... \$.60
 Earnings Cap Credit (1 therms x \$.029600-/therms) \$.03CR
 PGA (1 therms x \$.403433-/therms)..... \$.40CR
 Subtotal Gas Charges \$10.63
 Sales Tax (\$10.63 x 5.60%) \$.60
Total Gas Charges \$11.23

Messages

- ☐ **Important Rate Information** Your natural gas account includes a credit revenue adjustment for the previous month because of a incorrect Purchased Gas Adjustment (PGA) calculation. A credit has been applied to your bill.
- ☐ **Important Rate Information** Your bill includes a credit that returns earnings above a certain percentage back to Wisconsin Gas customers. The credit is applied to reducing costs associated with the West Central lateral pipeline project.
- ☐ **IMPORTANT INFORMATION** THIS MONTH YOUR METER REGISTERED ZERO ENERGY USE. BECAUSE THIS IS NOT CONSISTENT WITH YOUR PAST ENERGY USE PATTERNS, WE ESTIMATED YOUR ENERGY USE THIS MONTH. WE WILL CONTINUE TO ESTIMATE YOUR USE UNTIL WE CAN DETERMINE IF YOUR METER IS WORKING PROPERLY. PLEASE CALL US EITHER TO SET UP AN APPOINTMENT TO INVESTIGATE YOUR METER, OR TO ADJUST YOUR BILL IF YOU BELIEVE THAT YOUR ENERGY USE SHOULD HAVE BEEN ZERO.

Contact Us Anytime

Customer Service: 1-800-242-9137
 Electric Emergency: 1-800-662-4797

Web Site: www.we-energies.com
 Gas Emergency: 1-800-261-5325

Please detach bottom portion and return with your payment made payable to We Energies. Please mail payment 7 days prior to due date.

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ACCOUNT NUMBER	DATE DUE	AMOUNT DUE	AMOUNT ENCLOSED
5488-593-965	09/03/19	\$150.05	

cyc: 012

000026157 01 AV 0.383 106481047621388 P Y



MR ALBERT L DOUGLAS
 3540 N 20TH ST LOWR
 MILWAUKEE WI 53206-1802



Important Information

General Information: Retail rates for energy services are authorized and regulated by the public service commissions of Wisconsin and Michigan. Rate information is published and sent with bills once a year. However, information on all rates is available by request any time. You can either call us or visit our website for pricing information to verify the accuracy of your bill. You'll find a sample bill on our website to help you read and verify your bill.

We also offer programs and resources to help

you use less energy. Visit our website or call us to learn more.

If you have a question or concern about your bill, please contact us before your energy bill is due. Our contact information is below.

Meter Readings: Meters are read manually or by automatic meter-reading technology on a regularly scheduled basis. For billing periods when meters are not read, estimates are based on past use and seasonal weather trends. Any difference between estimated and actual use is adjusted with your

next meter reading. For manual reads and for safety concerns, please keep your meter and the surrounding area clear of snow, foliage and pets. You also can read your own meter and call us with the reading. Contact us for details.

Special Communication Service: Telecommunications Relay Services allow customers with a hearing or speech disability to call 711 and contact us via a text telephone or other device.

Understanding Your Bill – Charges on your bill depend on your individual service choices.

2017 Tax Cut Credit: A credit authorized by the Public Service Commission of Wisconsin to reflect the impacts of the federal corporate tax reduction resulting from the Tax Cuts and Jobs Act of 2017.

Base Gas: The fixed cost per therm that you pay for natural gas.

Basic Distribution: The charge for delivering natural gas from the gate station to your location.

Budget Billing Settlement Balance: The difference between your actual energy charges and the amount billed on your Budget Billing plan, including your most recent bill.

ccf: Equals 100 cubic feet and is the unit used to measure natural gas use through your meter.

Customer Demand (kW): The greatest amount of electricity supplied to you for any 15-minute interval during the last 12 months.

Degree Days: A measurement that reflects the effect of weather on your heating and cooling needs. Daily degree days are calculated by comparing the average daily temperature to 65°F.

Delivery/Distribution Charge: The charge for delivering electricity from our substation to your meter.

Demand (kW): The greatest amount of electricity supplied to you for any 15-minute interval during this billing period.

Energy Charge: The cost for the amount of energy you consumed based on a fixed rate per kilowatt-hour for electricity.

Energy Waste Reduction Charge: Fee required by Michigan Public Act 295. The money is used to help

customers with energy efficiency, load management and conservation projects.

Facilities: Your fixed service charge, whether or not you used any electricity or natural gas.

Fuel Cost Adjustment (FCA): When the cost of fuel used to generate electricity is higher or lower than the amount included in your base rate, the Public Service Commission of Wisconsin can authorize an adjustment. If our fuel costs were higher than expected, you will have an FCA charge on your bill. If our costs were less than expected, you will have an FCA credit.

Heat Factor Adjustment: The number of units of heat per 100 cubic feet of natural gas.

kWh (kilowatt-hour): Measure of electric consumption that is used to calculate your energy charges. One kilowatt-hour equals the amount of electricity used to light a 100-watt bulb for 10 hours, or 1,000 watt hours.

Late Payment Charge: Amount added to your bill if your payment is received after the due date.

On-peak/Off-peak: For some rate categories, electric usage is billed at a higher rate when demand for electricity is high — during the day (on-peak), and at a lower rate when demand is low — evenings, weekends and holidays (off-peak).

Power Supply Charges: The charges for generating or purchasing electricity and transmitting it from the generation facility to our substation.

Power Supply Cost Recovery (PSCR): When the cost of fuel used to generate electricity is higher

or lower than the amount included in your base rate, the Michigan Public Service Commission can authorize an adjustment. If our fuel costs were higher than expected, you will have a PSCR charge on your bill. If our costs were less than expected, you will have a PSCR credit.

Pressure Factor: A multiplier that is applied to your usage when standard pressure is not used.

PGA (Purchased Gas Adjustment): When our actual cost to purchase natural gas is higher or lower than the cost of base gas, we adjust your bill accordingly. If we paid more for the base gas, you will receive a PGA charge. If we paid less, you will have a PGA credit.

Renewable Energy Charge: A fee required by Michigan Public Act 295. The money is used to pay for electricity generated from renewable energy sources.

State Low-Income Assistance Fee: Fee required by Wisconsin state law. The money is sent to the Wisconsin Department of Administration for deposit into the Utility Public Benefits Fund to help fund low-income assistance programs.

Tax Cuts-Jobs Act Credit: A credit authorized by the Michigan Public Service Commission to reflect the impacts of the federal corporate tax reduction resulting from the Tax Cuts and Jobs Act of 2017.

Therms: Measurement of the heat energy in natural gas that is used to calculate your charges. The volume of natural gas in hundreds of cubic feet (ccf) multiplied by the heat factor (heat value of natural gas from a base of 1.0) equals your energy use.

Billing and Payment Options

We offer several convenient billing and payment options including Online Bill, Automatic Pay Plan, Budget Billing, credit/debit card payment and in-person payment. Call us or visit our website to learn more.

Payment Arrangements: When difficult circumstances arise that prevent you from paying your bill in full, please call us at **800-842-4565** to make a payment arrangement.

Energy Assistance: You may be eligible to receive funds to help pay your natural gas or electric heating bill. Please contact your county social service agency for information.

Questions?
Phone: 800-242-9137
Email: contactwe@mail.we-energies.com
Website: we-energies.com

Mail payment to:
We Energies
P.O. Box 90001
Milwaukee, WI 53290-0001

Address correspondence to:
We Energies
P.O. Box 2046
Milwaukee, WI 53201-2046

Please Return This Portion With Your Payment

NAME MUST
APPEAR IN
WINDOW OF
RETURN ENVELOPE



We Energies