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August 9, 2019

RECEIVED
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Bounta Chanthavongsa 5280 N. 58th Street Milwaukee, WI 53218

AUG 28 2019

2,58 AM.P.M.

RE:

C.I. File No. 1029-2019-1129

Communication from Bounta Chantahavongsa

Dear Mr. Chanthavongsa:

We are in receipt of your claim for damages to your 2004 Acura in the amount of \$753.98, which resulted from striking a pothole in the vicinity of 4900 block of North 51st Blvd., on June 4, 2019.

Wisconsin municipalities have discretionary immunity from liability for any damages that are due to a defect in a sidewalk or street. The City takes any report of defective streets or sidewalks seriously and upon notice of the defect, the Department of Public Works sends a crew to investigate and or patch, repair, or barricade the hazard. Under discretionary immunity, the City is generally not liable for the damages.

The Infrastructure Services Division (ISD) conducted and concluded their investigation into this matter by reviewing their records along with the records of Public Works Call Center relative to this incident. City records indicated that prior to June 4, 2019 the City had no notice of this hazard in the roadway. Because of this lack of notice, and the City's discretionary immunity, the City is not liable for your damages. As such, we are denying your claim.

If you wish to appeal this decision, you may do so by sending a written statement requesting a hearing within 21 days of the postmarked date of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202. Please include a photocopy of this letter's envelope, showing the postmark, and retain the original in the event further proof is needed.

Very truly yours,

GRANT FANGLEY

City Attorney

BENJAMIN M. BALDWIN

Investigator Adjuster

BMB:mal

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