

## Abigail Navti Abongwa

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### **SUMMARY**

Goal-directed senior health executive experienced in strategic planning, health care management, event planning, corporate governance and special projects management. Proven leader in managing change according to mission, vision, and values. Experienced in line management and planning in both small and large, settings, including corporate, regional and site levels. Strong experience in working with high caliber boards. Excellent human relations and communication skills. Well developed problem solving, strategic planning, quality improvement, and market research skills.

### **MAJOR ACCOMPLISHMENTS**

- Managed the transition process for two North Market organizations to a single provider number, resulting in over \$3 million in additional revenues.
- Managed a consulting engagement resulting in a significant restructuring of management in SE Wisconsin
- Facilitated improved/streamlined planning processes with a focus on execution and accountability throughout the System.
- Facilitated the development of a new Mission, Vision, Values, Goals and Measures of Success for the Organization
- Collaborated with human resources to develop a performance management system completely integrated with and driven by the System strategic plan
- Developed various strategic plan scorecards used by Boards and leadership throughout the System to monitor progress on the strategic plan.
- Effectively integrated trustees and physician leadership into strategic planning and communication as part of the SE Wisconsin planning processes.
- Created an effective System advocacy/government relations function, resulting in increased visibility of the System as a key player at the national level. Developed relationships with federal legislators and their staff and regarded as a source of information by legislators, their staff and national associations.
- Aligned the System and regional/site strategic planning processes and successfully integrated the strategic planning process with the strategic financial planning process
- Successfully planned value-added semi-annual System Leadership Council meetings and annual System Governance Conferences for approximately 80 senior leaders and 200 trustees/spouses respectively, including developing the meeting theme and content, planning the agenda, identifying and securing speakers, supervising and facilitating all logistical arrangements for the meetings without ever exceeding the budget.

### **PROFESSIONAL EXPERIENCE**

**WHEATON FRANCISCAN HEALTHCARE, WHEATON, IL & MILWAUKEE, WI**, a \$2.34 billion health care System with more than 100 sites in Wisconsin, Iowa, and Illinois including 15 hospitals, four long-term care facilities, two home health agencies, more than 3,500 physicians, 70 clinic sites with approximately 600 employed physicians, and nearly 23,000 associates.

#### ***VICE PRESIDENT, NORTH MARKET STRATEGIC ALIGNMENT, MILWAUKEE, WI: 2008 – PRESENT***

- Responsible for the development and implementation of the North Market strategic plan. This includes leading, managing, facilitating and supporting various multi-disciplinary task forces formed to ensure successful implementation and working with leaders at all levels of the organization to ensure complete implementation of the plan. Manage special projects as well as serve as the System representative with various strategic community organizations.

***VICE PRESIDENT, STRATEGIC PLANNING, MILWAUKEE, WI: 2006–2008***

- Responsible for facilitating and supporting the system strategic planning process, documentation and performance tracking and reporting for WFSI, SE Wisconsin, Iowa, Marianjoy and related entities and service lines.

***DIRECTOR, STRATEGIC PLANNING AND ADVOCACY, WHEATON, IL: 2000–2006***

- Responsible for developing and advancing a System-wide advocacy agenda, development of System strategic plan goals, measures of success and strategies, planning of System Leadership Council (SLC) meetings and System Governance conferences, managing corporate office operations, information technology services, and the system administrative fellowship program. Provided oversight and managed System relationship with the American Hospital Association, Catholic Health Association, SG2 and The Advisory Board,

***EXECUTIVE ASSISTANT TO THE PRESIDENT/CEO AND EXECUTIVE VP, WHEATON, IL: 1997–2000***

- Responsible for revising, streamlining and aligning all Tier I, II, III and IV organization bylaws, to develop an accurate and effective governance process/timeline for boards and committees and to develop various corporate governance documents and guidelines. Provided oversight over the preparation, production, and coordination of agendas for the WFSI Board of Directors, Sponsorship Member Board, OSF Services Board of Directors, and all committees thereof. Staffed and facilitated the Wheaton Franciscan System President's Council meetings. Coordinated the budgeting process and the preparation of the operating and capital budget of the Sponsorship Member Committee, President/CEO and COOs offices, and some of their direct reports.

***MANAGEMENT TRAINEE, WHEATON, IL: 1996–1997***

- Worked with the SVP, Operations on various projects throughout the System

**EDUCATION**

M.A. Hospital and Health Administration, The University of Iowa, Iowa City, Iowa  
May 1996

B.B.A. Business Administration & International Business Certificate, The University of Iowa, Iowa City, Iowa,  
May 1994

**PROFESSIONAL MEMBERSHIPS AND ACTIVITIES**

- Wheaton Franciscan Healthcare - Executive Development Program: 2004-2005
- American College of Health Care Executives (ACHE), 1996-2008
- National Association of Health Services Executives, 1998-2009
- Society for Healthcare Strategy and Market Development (SHSMD): 1999-2009

**LEADERSHIP ROLES**

- American College of Healthcare Executives – Northern Illinois Regents Advisory Council: 1998-2006
- Catholic Health Association - Advocacy and Public Policy Committee Member
- Catholic Health Systems Strategy Collaborative: 2006-2008
- Clinical Pastoral Education (CPE) Professional Consultation Committee: Committee Member
- North Market Diversity Strategy Team: Co-Chair
- DuPage Home Ownership Association: Board member
- LESA-USA – President, Midwest Chapter: 2004-Present
- Bui Family Union USA – Chicago Chapter Secretary (1996-2003) and Financial Secretary (2003-2005)