

October 17, 2009

CITY OF MILWAUKEE  
RECEIVED

2009 OCT 21 PM 2:35

OFFICE OF  
CITY ATTORNEY

Milwaukee City Clerk

200 E. Wells St., Room 205

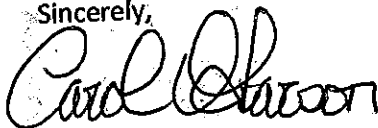
Milwaukee, WI. 53202

Re: Carol Garson/C.I. File No.: 09-S-126

To Whom This May Concern:

I would like to request a hearing on this case because I don't think that the weather hampered this pothole repair, as indicated in City Atty. Grant F. Langley's response to my complaint, which took six months to receive.

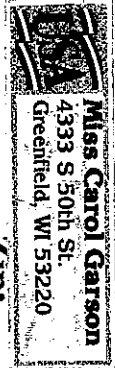
Sincerely,



Carol Garson

CITY OF MILWAUKEE  
2009 OCT 20 PM 1:52  
RONALD D. LEONHARDT  
CITY CLERK

From:



Zip:

MILWAUKEE WI 532

19 OCT 2009 PM 7 T



*Quinn*

To: *Milwaukee Clerk*  
*200 E Wells St, Room 205*  
*Milwaukee, WI*

Zip: *53202*

53202/3570

Milwaukee Clerk

March 24, 2009

CITY OF MILWAUKEE  
RECEIVED

2009 MAR 27 PM 4: 55

City Clerk  
ATTN: CLAIMS  
200 E. Wells St., Room 205  
Milwaukee, WI. 53202-3567

OFFICE OF  
CITY ATTORNEY

To Whom This May Concern:

On Friday March 13th, 2009 I was driving South on 27th Street & Ohio and was heading West on Loomis Road in the far righthand lane at 8:00 p.m., when my car hit a huge pothole; When my left front tire hit the hole, I heard a pop and thought to myself, I better not get another flat because the City Of Milwaukee didn't fill this in. By Saturday morning March 14<sup>th</sup>, 2009, my left front tire was as flat as a pancake. After Greenfield Auto Repair & Towing came to put the doughnut on, I went to Walmart and the technician told me that the tire couldn't be repaired because the pothole had made a hole in it, so replacement would be my only option; I'm asking for the cost of the tire, balancing, & road hazard which is \$86.59 and a copy of the bill is attached.

My name and address is as follows: Carol Garson, 4333 S. 50<sup>th</sup> St., Greenfield, WI. 53220 and my phone number is (414) 545-9907; If I'm not home, please leave a message and I will get back to you.

Sincerely,



Carol Garson

CITY OF MILWAUKEE  
2009 MAR 27 PM 2: 01  
RONALD D. LEONHART  
CITY CLERK

# Walmart

## Oil & Lube Express

STORE# 2828  
3355 SOUTH 27TH ST  
MILWAUKEE (S), WI 53208-0000 US  
(414)383-1113  
LIC#

Service Order:



485700 22144

See cashier for goodyear registration card or visit  
www.goodyear.com to register your tires

DATE 3-14-2009	NAME GARSON, CAROL	4333 S 50TH MILWAUKEE, WI 53220		PHONE # (414)545-9907
YEAR 2004	MAKE FORD	MODEL FOCUS	COLOR Silver	
LICENSE 624FLE	ODOMETER 53043	CUSTOMER ARRIVAL TIME 2009-03-14 01:20 PM	SERVICE COMPLETED TIME 2009-03-14 01:45 PM	

Service Description	Service
NEW TIRE Whitewall - IN - Tire Pressure - CHECKED, Ft.32 R.O - Valve Stem - Install - COMPLETE ROAD HAZARD REPL - Tire Service Accepted ONE-TIME BALANCE - Balance (Required) - COMPLETE DISPOSAL FEE - Dispose of Old Tire Accepted - COMPLETE	0.00
- New Tires - COMPLETE DOT: 0209	
- N/C Tire Mount	10.00
	5.00
	0.00
LUG TORQUE Driver Front 100 FT-LB TREAD DEPTH Driver Front - 0/32	

3/15/09 - Kristina will call me.

Merchandise Description	Quantity	Unit Price	Merchandise
P195/60R15 DP GT	1	65.00	65.00
TR414 VS PACKAGE	1	2.00	2.00

Customer Comments	Total (Excluding Tax) 82.00
Technician Comments	<p><b>DISCLAIMER</b></p> <p>I hereby authorize the stated repair work to be done along with the necessary material, and hereby grant Wal-Mart permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. Wal-Mart is not responsible for loss or damage to vehicle or articles left in vehicles in case of fire, theft or any other cause beyond Wal-Mart's control. I understand that any inspection of my vehicle's tires was limited to the following: (1) visual inspection of obvious conditions in plain sight only; (2) tread depth measurement at one reachable location only; and (3) air pressure check. This was not a complete safety inspection of my vehicle's tires. I understand that the tread depth measurement of each tire does not necessarily represent the tread depth in any other area of the tire. The inspection was limited to visually noticeable conditions in plain sight at that time. I also understand and acknowledge that the safety and performance of my vehicle's tires will be affected by road and driving conditions.</p> <p><i>[Signature]</i></p> <p>03-14-2009</p> <p>CUSTOMER SIGNATURE</p>

THIS PRICE FOR THE AUTHORIZED REPAIRS WILL NOT BE EXCEEDED IF THE MOTOR VEHICLE IS DELIVERED TO THE SHOP WITHIN 5 DAYS.

Motor vehicle repair practices are regulated by chapter ATCP 132, Wis. Adm. Code, administered by the Bureau of Consumer Protection, Wisconsin Dept. of Agriculture, Trade and Consumer Protection, P.O. Box 8911, Madison, Wisconsin 53708-8911.

I do agree and fully understand that my motor vehicle had a low oil level when I brought it to Wal-Mart for an oil change. This was pointed out to me, that I willingly requested Wal-Mart to change the oil. I will not hold Wal-Mart responsible for any damage to my motor vehicle by the low oil level.

SIGNED

DATE

QUALITY CONTROL TECH: KEVIN 2094  
SERV WRTR/GREETER: ROSE 1527  
TIRE TECHNICIAN: SENTARIUS 2223

DATE

HAVE YOUR LUG NUTS RETORQUED AFTER THE FIRST 50 MILES.