

**Rachael Luttenberger
2585 N. Cramer St. #108
Milwaukee, WI 53211**

September 23, 2009

**Milwaukee City Clerk
200 East Wells Street
Room 205
Milwaukee, WI 53202**

To Whom it May Concern:

I recently received a letter back from Grant Langley the City Attorney and Robert Overholt the Investigator Adjuster about C.I. File No: 09-S-278 that my claim has been denied. I would like to appeal that decision and am therefore requesting a hearing.

Sincerely,

Rachael Luttenberger

Rachael Luttenberger
1034 Primrose Ln.
Fond du Lac, WI 54935
920-979-9441
lутtenberger25@hotmail.com

CITY OF MILWAUKEE

2009 JUL 23 PM 12: 05

RONALD D. LEONHART
CITY CLERK

July 21, 2009

City Clerk
ATTN: CLAIMS
200 E. Wells St., Room 205
Milwaukee, WI 53202-3567

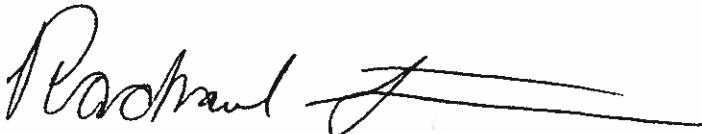
To whom it may concern:

On Sunday, April 12, 2009 (Easter Sunday), I was in Milwaukee visiting my boyfriend at his apartment on the Eastside for the holiday. I began to head home, in my 2008 Ford Fusion, back to Fond du Lac around 9:00 p.m. I was driving down Fond du Lac Avenue towards 145 N so I could take highway 41 N back to town. As I was about a quarter of a mile to reaching 145 N and near Hampton Avenue, I noticed the cover to a man-hole sewer was off and sitting next to the hole. I wanted to change lanes into the left lane of the two lane road to avoid it, but there was another vehicle next to me. I tried to swerve a little in my own lane to try to avoid from getting stuck in the hole or hitting the cover. As a result, I hit the cover. It slashed my tire and even created a crack in my wheel.

I immediately pulled into the Shell gas station because there were alarms going off in my car. Two other vehicles pulled in right after me because the same thing happened to them. A girl in one of the vehicles alerted the gas station attendant of what had happened so it would get fixed and he said he would make a call.

As a result, I had to replace the tire and rim completely because they were too damaged to fix. The total amount of expenses from this incident came to \$365.57. I am requesting cash for reimbursement of what I had to pay due to an accident that should have been prevented by the city of Milwaukee. I can be reached at the address or phone number listed above.

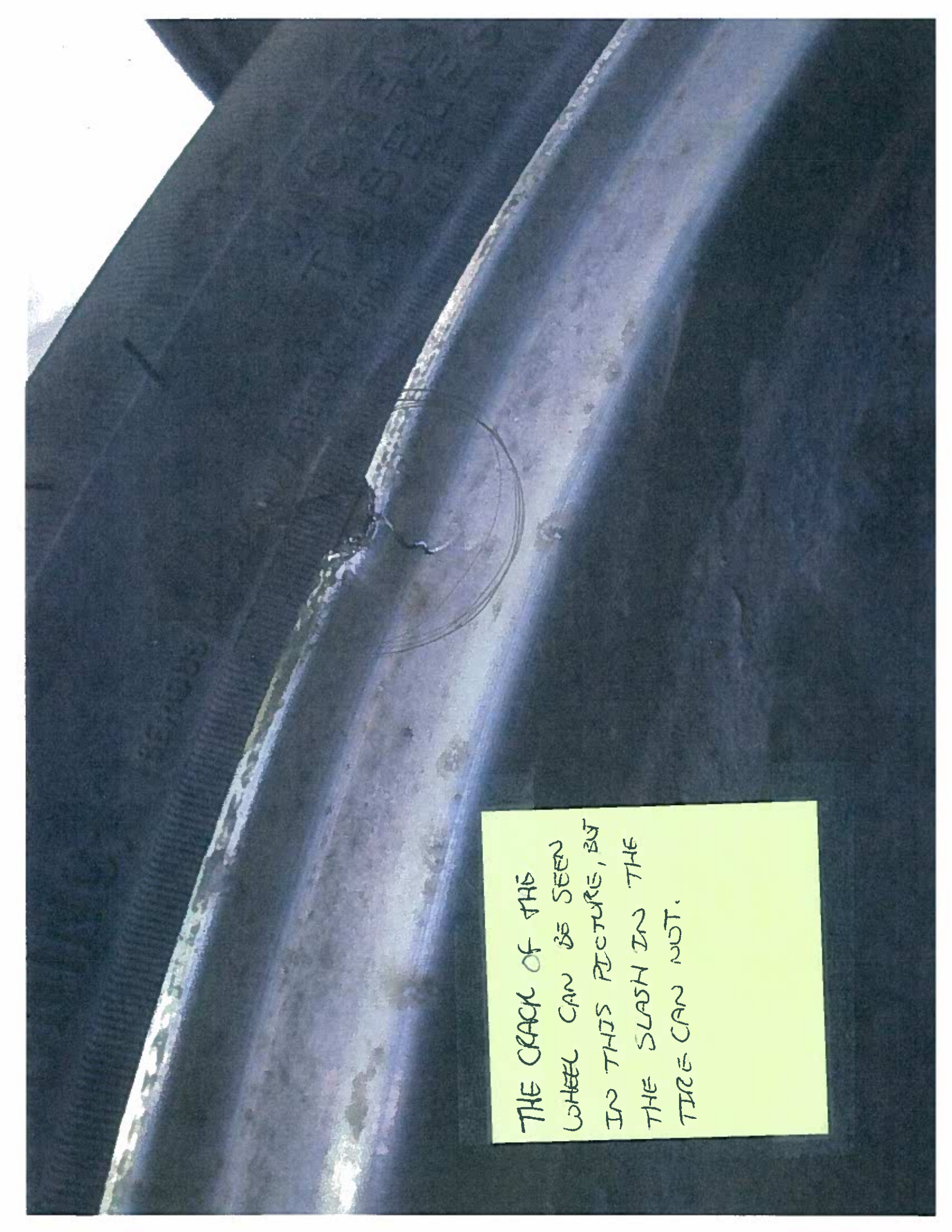
Sincerely,



Rachael Luttenberger

Encl.: Copies of receipts

2009 JUL 23 PM 3:55
OFFICE OF
CITY ATTORNEY
CITY OF MILWAUKEE
RECEIVED

A photograph of a metal wheel hub, likely from a vehicle, showing significant damage. A prominent crack is visible on the upper part of the hub, and a deep slash is present on the lower part. A yellow sticky note is attached to the bottom of the image, providing a handwritten explanation of the damage. The background is dark and out of focus.

THE CRACK OF THE
WHEEL CAN BE SEEN
IN THIS PICTURE, BUT
THE SLASH IN THE
TIRE CAN NOT.



Listed in category: eBay Motors > Parts & Accessories > Car & Truck Parts > Wheels, Tires & Parts > Wheels > 17"

Ford Fusion 2006-2008 17 inch Used Wheel, Rim

Item number: 160328198207



Your Best Offer price of US \$110.00 was accepted - you are the winner!

As of May-19-09 09:15:09 PDT

You saved 20.86% (1 x US \$29.00) off the Buy it Now price.



Buy It Now price: US \$139.00

Shipping: **FREE shipping**
 UPS Ground
 Service to United States

Ships to: United States

Item location: WheelsTiresAndMore, United States

Quantity: 2 available

History: 3 Offers

Seller: wheels_tires_more (4860 ★) **Power Seller**

Store: wheelstiresandmore

Feedback: 4860 (99.8 % positive)

Member: since Sep-22-05 in United States

Get 10% back on all purchases, up to \$25. New eBay MasterCard Accounts only. US Residents Only. [See Details](#) | [Apply Now](#)

Item Specifics

Title:	Ford Fusion 2006-2008 17 inch Used Wheel, Rim		
Condition:	Used		
Rim Information			
Brand:	Factory, OEM	Number of Bolts:	5
Material:		Material:	Alloy
Width:	7J	Bolt Pattern:	5x4.5
Structure:		Structure:	One Piece
Diameter:	17 inches	Offset:	44
Part Number (MPN):	6E5Z1007BA		

Description (revised)

South Bend, IN 46628-8422
 Phone: (574) 287-2345
 800: (800) 428-8355
 Customer Service: Ext. 360
 Fax: (574) 236-7707

PURCHASE ORDER NUMBER
 65143669

4/14/1
 5:56:..

BILL TO:

3559925-000
 LUTTENBERGER, RACHAEL
 1034 PRIMROSE LN
 FOND DU LAC WI 54935 1869

SHIP TO:

3559925-000
 LUTTENBERGER, RACHAEL
 1034 PRIMROSE LN
 FOND DU LAC WI 54935 1869

SHIP METHOD: UPS GROUND
 GACH

SHIP-TO PHONE: 920-979-9441
 Plan 2006570 Team PWDPCK Wave 006 Prcl 2

ORDER DATE	SALES REP. NAME / PHONE EXT.	TERMS	MAKE, MODEL AND YEAR	WHSE	OPER	
4/13/09	ECOMMERCE ORDERS	VISA	FUSION 8	SB	TR	
PART NUMBER	QUANTITY ORDERED	QUANTITY SHIPPED	DESCRIPTION	UNIT PRICE	EXTENSION	LOC.
25VR7MXM4HXV3 33284	1	1	P225/50R17~MI PILOT HX MXM4 33284 DECX/VJLX/NJLX 93V	152.00	152.00	9- 1 1
MICH1 WARRANTY	1	1	TIRE WARRANTY PACKET FORM# MDW41156	N/C		9- 1 11
REGCARDR REGISTRATION	1	1	TIRE REGISTRATION CARD -RETAIL RETAIL	N/C		9- 1779
			Customer advised that mixing tire types/sizes or new with partially worn tires may cause unpredictable handling, braking or loss of vehicle control. New tires should be installed on the rear axle.			
			TOTAL THIS ORDER		152.00	
			FREIGHT CHG/ALLW		17.15	
			VISA PAYMENT	169.15-		
			Total Payment		169.15-	
			TOTAL AMOUNT DUE			
			Payable in U.S. Funds		\$.00	USD

ALL PAST DUE ACCOUNTS ARE SUBJECT TO A FINANCE CHARGE OF 1 1/2% PER MONTH, WHICH IS AN ANNUAL PERCENTAGE RATE OF 18%.

***** TRY OUR NEW QUICK LUBE CENTER *****

Monday - Thursday: 8am - 7pm
 Friday: 8am - 5pm
 Saturday: 8am - 12pm

CUSTOMER NO. 35983	NAME CARRIE	DOB 9153	TAX NO. 9277	INVOICE DATE 05/29/09
RACHAEL LUTTENBERGER 1034 PRIMROSE LANE FOND DU LAC, WI 54935-1869	LABOR RATE	LIC. NO. 720MDL	MILEAGE 14,496	COLOUR VAPOR SILVE
	YEAR / MAKE / MODEL 08/FORD/FUSION/4DR SDN SEL FWD	DELIVERY DATE 02/28/08		
	VEHICLE I.D. NO. 3FAHP08118R190100	SELLING DEALER NO.		
REG. OFFICE STATE 920-979-9441	BUSINESS PHONE 920-922-7800	F.T.E. NO.	P.O. NO.	P.O. DATE 05/29/09
COMMENTS				

TOTALS

 * NEXT RECOMMENDED SERVICE:
 * 11/06/2009 / 19496 MI 15FOZQL03 LOF / ROTATE *

WE HOPE YOU WERE "COMPLETELY SATISFIED" WITH YOUR DEALERSHIP EXPERIENCE. IF YOU FEEL YOU WOULD NOT BE ABLE TO ANSWER "COMPLETELY SATISFIED" ON YOUR FACTORY SURVEY CONTACT US OR EMAIL US AT(GKILMER@SERVICEMOTORSFORD.COM)

TOTAL LABOR.... 16.95
 TOTAL PARTS.... 63.99
 TOTAL SUBLET... 0.00
 TOTAL G.O.G.... 0.00
 TOTAL MISC CHG. 1.36
 TOTAL MISC DISC 0.00
 TOTAL TAX..... 4.12

TOTAL INVOICE \$ 86.42

SERV HOU
 Monday - Friday
 Saturday 8:00

QUICK LI
 Monday - Thursday
 Friday 8:00
 Saturday 8:00

CUSTOMER SIGNATURE _____

PAID
 CK. NO. _____
 DATE _____

THE DEALER IS NOT A FACTURER'S WARRANTY VICE CONTAINED HEREIN EXPRESSLY DISCLAIMS EXPRESS OR IMPLIED, INC WARRANTY OF MERCHANT FOR A PARTICULAR PURP TO ANY PARTS, LABOR OF ICES FURNISHED UNDER TH

GUEST SIGN
X

We have Full Service State of the Body Shop

THANK YOU

Motor vehicle repair trade practices ATCP 132, Wis. Adm. Code, part of Consumer Protection, Wisconsin Trade and Consumer Protection, Wisconsin 53708-8911.

The Reynolds and Reynolds Company ENAMTSIHE, CCR15048 (3/03/09)

RACHAEL LUTTENBERGER

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AIR CONDITIONING SERVICE

 **TIRES**

SUMMER ENGINE POWER FLUS