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August 27, 2009

Rachel Luttenberger
1034 Primrose Lane
Fond du Lac, WI 54935

RE: Rachel Luttenberger
C.I. File No: 09-S-278

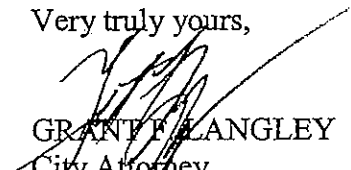
Dear Ms. Luttenberger:


We have received your claim in the amount of \$365.57, relating to damages allegedly suffered to your vehicle when it drove over an open man-hole at or near West Fond du Lac Avenue and West Hampton Avenue on April 12, 2009.

Our investigation reveals that the Infrastructure Services Division (ISD) reviewed their records related to this incident. They found they had not received any complaint of a loose or missing man-hole lid at this location. The ISD has checked all of the man-hole lids in this area as a result of this claim and all are secure at this time. Since the City had no notice of this defect, the City would not be liable and we are denying your claim.

If you wish to appeal this decision, you may do so by sending a letter within 21 days of receipt of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202, requesting a hearing.

Very truly yours,


GRANT F. LANGLEY
City Attorney


ROBERT M. OVERHOLT
Investigator Adjuster

RMO:beg
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