3-30-2019

I don't agree with the decision made on my claim because this letter doesn't show me proof or what was investigated. I was only claiming where the vehicle got hit, not the scratches or any other part of the vehicle, only the left side of the vehicle where it got hit.

From. Rafael Torres

Rafael Torres

CITY OF MILWAUKEE
2019 APR -3 P 2:24
CITY ATTORNEY'S OFFICE

RECEIVED
OFFICE OF CITY ATTORNEY
APR 4 - 2019
3:30 A.M./P.M.

City Atty Office:
Our denial letter was mailed 3-13-19
(INCLUDE)

CITY OF MILWAUKEE

2019 APR -3 P 2:24

CITY CLERK'S OFFICE

CITY OF MILWAUKEE
Office of the City Attorney

OFFICE OF THE CITY ATTORNEY
800 City Hall
200 East Wells Street
Milwaukee, Wisconsin 53202-3551

Rafael Torres
2480 S. 18th Street
Milwaukee, WI 53215

BZE-8SB 53215

MILWAUKEE

RECEIVED
OFFICE OF CITY ATTORNEY

APR 4 – 2019

3:32 A.M./P.M.

From:
Rafael Torres
2480 S. 18th Street
Milwaukee, WI 53215

MILWAUKEE WI 530
01 APR 2019 PM 4 L

CITY OF MILWAUKEE
2019 APR -3 P 12:25
CITY CLERK'S OFFICE

Milwaukee City Clerk
200 East Wells Street, Room 205
Milwaukee, Wisconsin 53202

53202-357099

Feburuary 7th 2019

The truck was parked on 18th street, Arthur by the time I got out it was hit on the back left side above the wheel and had a yellow scrath. The car was parked between the time 7:40 A.M. and 11:20 A.M. and when I got out it was hit on frebruary 1sh. When I checke the truck there where marks of the snow truck shoveling around the truck.

CITY OF MILWAUKEE
2019 FEB -7 AM 11:41
CITY CLERK'S OFFICE

Rafael Torres

2480 s18 st.

(414) 803-1471

rtm2875@hotmail.com

it's better if I'm comtacted in spanish

Rafael Torres

2019 FEB 11 PM 4:47
CITY ATTORNEY

INV 248051 8th 2-1-19

BRAEGER
4100 S. 27TH STREET
MILWAUKEE, WI 53221
PHONE: (414) 281-0454 FAX: (414) 921-9720
TIN 39-0394520

***** PRELIMINARY ESTIMATE *****

02/06/2019 12:49 PM

Owner

Owner: Rafael Torres
Address:
Work/Day: (414)803-1471

Inspection

Inspection Date: 02/06/2019 12:49 PM
Inspection Location: 27th Street Auto Body
Address: 4100 S. 27th Street
City State Zip: Milwaukee, WI 53221
Email: asanchez@braeger.com
Primary Impact: Left Rear Side
Appraiser Name: Alex Sanchez

Inspection Type:
Contact: Alex Sanchez
Work/Day: (414)281-0454x
Home/Evening: (414)281-5000x3322
FAX: (414)921-9720x
Secondary Impact:
Appraiser License # :

Repairer

Repairer: 27th Street Auto Body
Address: 4100 S. 27th Street
City State Zip: Milwaukee, WI 53221
Email: asanchez@braeger.com

Contact: Alex Sanchez
Work/Day: (414)281-0454
Home/Evening: (414)281-5000x3322
FAX: (414)921-9720

Target Complete Date/Time:
Days To Repair: 6

Remarks

ESTIMATE IS BASED ON VISIBLE DAMAGE ONLY-ADDITIONAL DAMAGE MAY BE PRESENT
PARTS PRICES ARE SUBJECT TO INVOICE
Prior damage to rear bumper/left rear door-customer aware

CITY OF MILWAUKEE
2019 FEB -7 AM 11:41
CITY CLERK'S OFFICE

Vehicle

OEM Part Price Quote ID: ****

2015 GMC Sierra K1500 STD 4 DR Ext Cab Short Bed
8cyl Gasoline 5.3
6-Speed Automatic

Lic Expire:
Prod Date:
Veh Insp# :
Condition:
Ext. Color: Black
Ext. Refinish: Two-Stage

VIN: 1GTV2TEC0FZ321237
Mileage: 56,823
Mileage Type: Actual
Code: U7896G
Int. Color:
Int. Refinish: Two-Stage

Options

1st Row LCD Monitor(s)	2nd Row Head Airbags	4-Wheel Drive
AM/FM Stereo	Air Conditioning	Anti-Lock Brakes
Auto Headlamp Control	Auto Locking Hubs (4WD)	Auxiliary Audio Input
Chrome Grille	Chrome Step Bumper	Cruise Control
Daytime Running Lights	Driver Information Sys	Dual Airbags
Electric Steering	Fender Flares	Full Size Spare Tire
Halogen Headlights	Head Airbags	Heavy Duty Battery
Heavy Duty Suspension	Intermittent Wipers	Overhead Console
Power Brakes	Power Door Locks	Power Windows
Pwr Accessory Outlet(s)	Side Airbags	Split Folding Rear Seat
Split Front Bench Seat	Stability Cntrl Suspensn	Steel Wheels
Tachometer	Theft Deterrent System	Tilt Steering Wheel
Tinted Glass	Tire Pressure Monitor	Tow Hooks
Traction Control System	Trip Computer	USB Audio Input(s)
Velour/Cloth Seats		

Damages

Line	Op	Guide	MC	Description	MFR.Part No.	Price	ADJ%	B%	Hours	R
Stripes And Mouldings										
1	E	400		Mldg,Bedside Whl Opng LT	22775552 GM Part	$210.47			INC	SM
Bed										
2	E	389		Panel,Bedside Outer LT	20993959 GM Part	$799.92			12.4	SM
3	L	389	13	Panel,Bedside Outer LT	Refinish 3.3 Surface 0.5 Edge 0.6 Two-stage setup 0.8 Two-stage				5.2	RF
4	CG	389		Panel,Bedside Outer LT	Chipguard				0.3	RF
5	RI	421		Mldg,Bedside Pnl Upr LT	R & I Assembly				INC	SM
6	E	410		Decal,Bedside Panel LT	23490447 GM Part	$47.00			0.2	SM
7	TE	439	01	Guard,Mud	Partial Replace Price	$55.00				SM
8	ET	477		Guard,Mud LT	Partial Replace Labor				INC	SM
9	RI	1518		Cover,Tonneau	R & I Assembly				1.0	SM
10	RI	529		Compl Bed Assy R & I	R & I Assembly				INC	SM
Rear Bumper										
11	RI	592		Rear Bumper R&I	R & I Assembly				INC	SM
Rear Body, Lamps And Floor Pan										
12	RI	533		Taillamp Assembly LT	R & I Assembly				INC	SM
Manual Entries										
13	SB			HAZARD. WSTE. REM.	Sublet Repair	$3.00*				SM
14	EC			CORROSION PROTECTION	Replace Economy				0.3*	RF

14 Items

MC	Message
01	CALL DEALER FOR EXACT PART # / PRICE
13	INCLUDES 0.6 HOURS FIRST PANEL TWO-STAGE ALLOWANCE

Estimate Total & Entries

Gross Parts		$1,112.39	
Paint & Materials	5.8 Hours @ $38.00	$220.40	
Parts & Material Total			$1,332.79

Tax on Parts & Material		@ 5.600%			$74.64
Labor	**Rate**	**Replace Hrs**	**Repair Hrs**	**Total Hrs**	
Sheet Metal (SM)	$58.00	13.6		13.6	$788.80
Mech/Elec (ME)	$102.00				
Frame (FR)	$58.00				
Refinish (RF)	$58.00	5.8		5.8	$336.40
Labor Total				19.4 Hours	$1,125.20
Tax on Labor		@ 5.600%		$63.01	
Sublet Repairs				$3.00	
Tax on Sublet		@ 5.600%		$0.17	
Gross Total					**$2,598.81**
Net Total					**$2,598.81**

Alternate Parts Y/00/00/00/00/00 CUM 00/00/00/00/00 Zip Code: 53221 Audatex Host
OEM Part Prices DT 02/06/2019 12:49 PM EstimateID 522485203118071808 QuoteID ****
Rate Name Default

Audatex Estimating 8.0.555 ES 02/06/2019 12:51 PM REL 8.0.555 DT 01/01/2019 DB 02/01/2019
© 2019 Audatex North America, Inc.

1.4 HRS WERE ADDED TO THIS ESTIMATE BASED ON AUDATEX'S TWO-STAGE REFINISH FORMULA.

THIS ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF ONE OR MORE REPLACEMENT PARTS SUPPLIED BY A SOURCE OTHER THAN THE MANUFACTURER OF YOUR MOTOR VEHICLE. WARRANTIES APPLICABLE TO THESE REPLACEMENT PARTS ARE PROVIDED BY THE MANUFACTURER OR DISTRIBUTOR OF THE REPLACEMENT PARTS RATHER THAN BY THE MANUFACTURER OF YOUR MOTOR VEHICLE.

Op Codes

* = User-Entered Value
NG = Replace NAGS
UE = Replace OE Surplus
EU = Replace Recycled
UM = Replace Reman/Rebuilt
UC = Replace Reconditioned
N = Additional Labor
IT = Partial Repair
P = Check
^ = Labor Matches System Assigned Rates
EC = Replace Economy
ET = Partial Replace Labor
TE = Partial Replace Price
L = Refinish
TT = Two-Tone
BR = Blend Refinish
CG = Chipguard
AA = Appearance Allowance
E = Replace OEM
OE = Replace PXN OE Srpls
EP = Replace PXN
PM = Replace PXN Reman/Reblt
PC = Replace PXN Reconditioned
SB = Sublet Repair
I = Repair
RI = R & I Assembly
RP = Related Prior Damage

CARSTAR Auto Body Repair Experts

CARSTAR LOU'S AUTO BODY

3940 S 13TH ST, MILWAUKEE, WI 53221
Phone: (414) 481-9449

Workfile ID: c05a371d

INV 2480 S 18th
2-1-19

Estimate

RO Number:

Customer:	Insurance:	Adjuster:	Estimator:	Alvaro (RC) Arce
Torres, Rafael	Milwaukee City	Phone:	Create Date:	2/6/2019
480 s 18th st		Claim:		
milwaukee, WI 53215		Loss Date:		
(414) 803-1471		Deductible:		

2015 GMC Sierra 1500 Doublecab 143.5" WB 4WD 4D P/U 8-5.3L Flex Fuel Direct Injection

VIN:	1GTV2TEC0FZ321237	Interior Color:		Mileage In:	Vehicle Out:	
License:		Exterior Color:		Mileage Out:		
State:		Production Date:		Condition:	Job #:	

Line	Ver	Operation	Description	Qty	Extended Price $	Part Type	Labor	Type	Paint
1	E01		**CAB**						
2	E01	Blend	LT Uniside assy						3.2T
3	E01		**REAR DOOR**						
4	E01	Blend	LT Outer panel						1.2T
5	E01	Remove/Install	LT Belt molding black				0.3T	Body	
6	E01	Remove/Install	LT Body side mldg body color				0.3T	Body	
7	E01		Lt Molding retape	1	6.00T	Other	0.3T	Body	
8	E01	Remove/Install	LT Handle, outside black				0.3T	Body	
9	E01	Remove/Install	LT R&I trim panel				0.4T	Body	
10	E01		**PICK UP BOX**						
11	E01	Remove/Replace	LT Outer panel GMC	1	799.92T	OEM	11.0T	Body	3.3T
12	E01		Add for Clear Coat						1.3T
13	E01		Add for Inside						1.5T
14	E01		Add for Clear Coat						0.3T
15	E01	Remove/Install	R&I tailgate assy				0.0T	Body	
16	E01	Remove/Install	LT Upper molding GMC				0.3T	Body	
17	E01	Remove/Replace	LT Wheel opng mldg GMC	1	210.47T	OEM	0.4T	Body	
18	E01	Remove/Install	R&I box assy				2.5T	Body	
19	E01	Remove/Install	Tonneau cover GMC				1.4T	Body	
20	E01	Remove/Install	Liner GMC				0.4T	Body	
21	E01	Remove/Replace	LT Decal "4X4" GMC	1	47.00T	OEM	0.3T	Body	
22	E01		**REAR LAMPS**						
23	E01	Remove/Install	LT Tail lamp assy				0.0T	Body	
24	E01	Remove/Replace	Cover car	1	8.00T	Other	0.3T	Body	
25	E01	Remove/Replace	Corrosion protection	1	10.00T	Other	0.3T	Body	

T = Taxable Item, RPD = Related Prior Damage, AA = Appearance Allowance, UPD = Unrelated Prior Damage, PDR = Paintless Dent Repair, A/M = Aftermarket, Rechr = Rechromed, Reman = Remanufactured, OEM = New Original Equipment Manufacturer, Recor = Re-cored, RECOND = Reconditioned, LKQ = Like Kind Quality or Used, Diag = Diagnostic, Elec = Electrical, Mech = Mechanical, Ref = Refinish, Struc = Structural

RO Number:

2015 GMC Sierra 1500 Doublecab 143.5" WB 4WD 4D P/U 8-5.3L Flex Fuel Direct Injection

26	E01	Sublet	Hazardous waste removal	1	9.00T	Other
27	E01	Remove/Replace	Pre- repair scan vehicle	1	99.95T	A/M
28	E01	Remove/Replace	Post- repair scan of vehicle	1	99.95T	A/M

Estimate Totals	Discount $	Markup $	Rate $	Total Hours	Total $
Parts					1,281.29
Sublet/Miscellaneous					9.00
Labor, Body			62.00	18.5	1,147.00
Labor, Refinish			62.00	10.8	669.60
Material, Paint			44.00	10.8	475.20
Subtotal					**3,582.09**
Sales Tax					200.60
Grand Total					**3,782.69**
Net Total					**3,782.69**

Estimate Version	Total $
Original	3,782.69

Insurance Total $:	3,782.69
Received from Insurance $:	0.00
Balance due from Insurance $:	3,782.69
Customer Total $:	0.00
Received from Customer $:	0.00
Balance due from Customer $:	0.00

T = Taxable Item, RPD = Related Prior Damage, AA = Appearance Allowance, UPD = Unrelated Prior Damage, PDR = Paintless Dent Repair, A/M = Aftermarket, Rechr = Rechromed, Reman = Remanufactured, OEM = New Original Equipment Manufacturer, Recor = Re-cored, RECOND = Reconditioned, LKQ = Like Kind Quality or Used, Diag = Diagnostic, Elec = Electrical, Mech = Mechanical, Ref = Refinish, Struc = Structural