

January 29, 2019

Milwaukee Police Department

Police Administration Building 749 West State Street Milwaukee, Wisconsin 53233 http://www.milwaukee.gov/police

**Alfonso Morales** 

Chief of Police

(414) 933-4444

The Board of the Fire and Police Commissioners 200 East Wells Street, Room 706 Milwaukee, WI 53202

RE:

REQUEST FOR INFORMATION TECHNOLOGY PROJECT COORDINATOR

EXAMINATION/ELIGIBILITY LIST

### Dear Commissioners:

I respectfully request that your Honorable Commission refer this request to the Department of Employee Relations (DER) to conduct a recruitment, administer an examination, and provide an eligibility list for the position of Information Technology Project Coordinator as soon as administratively possible. The Information Technology Project Coordinator position is assigned to Information Technology Division, and is responsible for managing and coordinating resources for information technology hardware and software integration and the development and upgrading of projects.

Attached please find a job description for the position. Department representatives are available to assist DER staff in this matter. If you have questions regarding this matter, please contact Human Resources Specialist Pamela K. Roberts at 935-7191.

Sincerely,

**ALFONSO MORALES** 

CHIEF OF POLICE

AM:pkr Attachment City of Milwaukee CS-25, Rev. 12/09

# JOB DESCRIPTION

FOR DI	ER USE ONLY
Vacancy No	
City Service	Finance
Commission:	Committee:
Fire & Police	Common
Commission:	Council:

<u>Instructions</u>: Complete all sections. Refer to the *Guidelines for Preparing Job Descriptions* for instructions on completing specific items.

1. Date Prepared/ Revised: 01/09/2019	2. Present Incumbent:  New Position		Is incumbent underfilling position? YES NO X If YES, indicate Underfill Title in box 10.		
3. Date Filled: 4. Previous Incumbent: N/A					
5. Department: Bureau: Administration Bureau Milwaukee Police Division: Information and Technology Department		Unit: Section:			
6. Work Location: 03	Telephone: 414-935-7205		Work Schedule: Hours: 40 / Days: 5		
7. Represented by a Union? No	8. Bargaining Unit: Management If in District Council 48, which local?		9. FLSA Status (check one): X Exempt Non-Exempt		
10. Official Title: IT Project			Pay Range 2GX	Job Code	EEO Code
Underfill Title (if applicable):  Requested Title (if applicable):			77		
Recommended Title (DER Use Only):		Approved by:			

#### 11. BASIC FUNCTION OF POSITION:

Under the guidance of the IS Director, the IT Project Coordinator is expected to manage and coordinate resources for IT hardware and software integration, development, and upgrade projects. The person in this position will work with Department personnel to identify and define project requirements, scopes and objectives, and to provide support to staff during the implementation process. Additionally, the position is responsible for ensuring that project budgets and schedules are maintained.

## 12. DESCRIPTION OF JOB (Check if description applies to Official Title ⊠ or Underfill Title □):

A. ESSENTIAL FUNCTIONS/Duties and Responsibilities: (Refer to the "Guidelines for Preparing Job Descriptions" for instructions on determining Essential Functions.)

% of Time	ESSENTIAL FUNCTION			
100%	<ul> <li>Work with the MPD staff to identify and define project requirements, scope and objectives.</li> <li>Act as the point of contact and communicate project status adequately to all participants.</li> <li>Make certain that user departments' needs are met as the project evolves.</li> <li>Direct preparation of reports on customer service activities and city service delivery.</li> <li>Gathers and documents operational and technical requirements.</li> <li>Develop bid and RFP documents.</li> </ul>			
	<ul> <li>Coordinate project activities, resources, equipment and information:</li> <li>Help prepare project proposals, timeframes, schedule and budget.</li> <li>Monitor and track project's progress and handle any issues that arise.</li> </ul>			

% of Time	ESSENTIAL FUNCTION		
	Use project management tools to monitor working hours, budget, plans and money spend.		
	Document new systems and features and work with user departments for training of staff:  • Create and maintain comprehensive project documentation, plans and reports  • Develop training materials and assist in training of system users.		
	•		
	•		
	0		
	•		
	0		
	•		

**B. PERIPHERAL DUTIES:** 

% of Time	PERIPHERAL DUTY
	0
	•

### C. NAME AND TITLE OF **IMMEDIATE** SUPERVISOR:

Police Information Systems Director

D. SUPERVISION RECEIVED: (Describe the extent to which work assignments and methods are outlined, reviewed, and approved by this position's supervisor.)
High level project work plans provided. Project status reviews. Detailed work tasks are self-directed. Position's manager evaluates progress and gives advice.

### E. SUPERVISION EXERCISED:

Total number of employees for whom responsible, either directly or indirectly = 0

<u>Direct Supervision:</u> List the number and titles of personnel directly supervised. Specify the kind and extent of supervision exercised by indicating one or more of the following:

c. Direct w	duties methods ork in progress or inspect completed work	e. f. g. h.	Sign or approve work Make hiring recommendations Prepare performance appraisals Take disciplinary action or effectively recommend such		
Number Supervised Job Title				Extent of Supervision Exercised (Select those that apply from list above, a - h)	

- F. MINIMIMUM QUALIFICATIONS REQUIRED: (Indicate the MINIMUM qualifications required to <u>enter</u> the job.)
  - i. <u>Education and Experience:</u>
     Bachelor's degree in business administration, information management, communications, or similar is preferred, or equivalent work experience.
  - ii. <u>Knowledge, Skills and Abilities:</u>
    At least 4 years' experience IT project management, configuration and business process mapping.
    Outstanding analytic, training, and writing skills. Strong customer focus, with the ability to work in a fast-paced team environment. Exceptional organizational skills and a process driven approach.
  - iii. Certifications, Licenses, Registrations:
  - iv. Other Requirements:

    Experience with Office productivity tools, and project management tools.

### 13. PHYSICAL AND ENVIRONMENTAL DEMANDS: TOOLS AND EQUIPMENT USED

The Americans with Disabilities Act of 1993 requires job descriptions to provide detailed information regarding the physical demands required to perform the essential functions of a job; the conditions under which the job is performed; and the tools and equipment the employee will be required to use on the job. Reasonable accommodations may be made to enable qualified individuals to perform the essential duties and responsibilities of the job for each of the categories listed below.

**G.** PHYSICAL ACTIVITY OF THE POSITION: (List the physical activities that are representative of those that must be met to successfully perform the essential functions of the job).

CHECK ALL THAT APPLY: Climbing: Ascending or descending ladders, stairs, scaffolding, ramps, poles, and the like; using feet and legs and/or hands and arms. Body agility is emphasized. Check only if the amount and kind of climbing required exceeds that required for ordinary locomotion. Balancing: Maintaining body equilibrium to prevent failing when walking, standing or crouching on narrow, slippery or erratically moving surfaces. Check only if the amount and kind of balancing exceeds that needed for ordinary locomotion and maintenance of body equilibrium. Stooping: Bending body downward and forward by bending spine at the waist. Check only if it occurs to a considerable degree and requires full use of the lower extremities and back muscles. Kneeling: Bending legs at knee to come to a rest on knee or knees. Crouching: Bending the body downward and forward by bending leg and spine. Crawling: Moving about on hands and knees or hands and feet. Reaching: Extending Hand(s) and arm(s) in any direction. Standing: Particularly for sustained periods of time. Walking: Moving about on foot to accomplish tasks, particularly for long distances. Pushing: Using upper extremities to exert force in order to draw, press against something with steady force in order to thrust forward, downward or outward Pulling: Using upper extremities to exert force in order to draw, drag, haul or tug objects in a sustained Lifting: Raising objects from a lower to a higher position or moving objects horizontally from position-toposition. Check only if it occurs to a considerable degree and requires substantial use of the upper extremities and back muscles. Fingering: Picking, pinching, typing or otherwise working primarily with fingers rather than with the whole hand or arm, as in handling. Grasping: Applying pressure to an object with fingers and palm. Feeling: Perceiving attributes of objects such as size, shape, temperature or texture by touching with the skin, particularly that of the fingertips. Talking: Expressing or exchanging ideas by means of the spoken word. Those activities which demand detailed or important instructions spoken to other workers accurately, loudly or quickly. Hearing: Perceiving the nature of sounds with no less than a 40 db loss. Ability to receive oral communication and make fine discriminations in sound.

Repetitive Motions: Substantial movements (motions) of the wrist, hands, and/or fingers.
Driving: Minimum standards required by State Law (including license).
H. PHYSICAL REQUIREMENTS OF THE POSITION: (List the physical requirements that are essential functions of the job.)
CHECK ONE:
Sedentary Work: Exerting up to 10 pounds of force occasionally and/or negligible amount of force frequently or constantly to lift, carry, push, pull or otherwise move objects. Sedentary work involves sitting most of the time. Jobs are sedentary if walking and standing are required only occasionally and all other sedentary criteria are met.
Light Work: Exerting up to 10 pounds of force occasionally and/or negligible amount of force constantly to move objects. If the use of arm and/or leg controls requires exertion of forces greater than that for sedentary work and the worker sits most of the time, the job is rated for Light Work.
Medium Work: Exerting up to 50 pounds of force occasionally and/or up to 20 pounds of force frequently, and/or up to 10 pounds of force constantly to move objects.
Heavy Work: Exerting up to 100 pounds of force occasionally, and/or up to 50 pounds of force frequently, and/or up to 20 pounds of force constantly to move objects.
Very Heavy Work: Exerting in excess of 100 pounds of force occasionally, and/or in excess of 50 pounds of force frequently, and/or in excess of 20 pounds of force constantly to move objects.
I. VISUAL ACUITY REQUIREMENTS: (List the visual acuity requirements that are essential functions of the job.)
CHECK ONE:
Operators (Electronic Equipment), Inspection, Close Assembly, Clerical, Administrative:  This is a minimum standard for use with those whose job requires work done at close visual range (i.e. preparing and analyzing data and figures, accounting, transcription, computer terminal, extensive reading, visual inspection involving small parts, operation of machines, using measurement devises, assembly or fabrication of parts).
Machine Operators, Mechanics, Skilled Tradespeople: This is a minimum standard for use with those whose work deals with machines where the seeing job is at or within arm's reach. This also includes mechanics and skilled tradespeople and those who do work of a non-repetitive nature such as carpenters, technicians, service people, plumbers, painters, mechanics, etc. (If the machine operator also inspects, check the "Operators" box.)  Mobile Equipment Operators: This is a minimum standard for use with those who operate cars, trucks, forklifts,
cranes, and high lift equipment.  Other: This is a minimum standard based on the criteria of accuracy and neatness of work for janitors, sweepers, etc.
etc.
J. THE CONDITIONS THE WORKER WILL BE SUBJECT TO IN THIS POSITION:
List the environmental/working conditions to which the employee may be exposed while performing the
essential functions of the job. Include scheduling considerations such as on-call for emergencies, rotating
shift, etc. Approximate Percentage of time performing field work:0%
CHECK ALL THAT APPLY:  None: The worker is not substantially exposed to adverse environmental conditions (such as typical office or
administrative work).
The worker is subject to inside environmental conditions: Protection from weather conditions but not necessarily from temperature changes (i.e. warehouses, covered loading docks, garages, etc.)
The worker is subject to outside environmental conditions: No effective protection from weather.
The worker is subject to extreme cold: Temperatures below 32 degrees for period of more than one hour.
The worker is subject to extreme heat: Temperatures above 100 degrees for periods of more than one hour.  The worker is subject to noise: There is sufficient noise to cause the worker to shout in order to be heard above
│ └─│ the surrounding noise level.
The worker is subject to vibration: Exposure to oscillating movements of the extremities or whole body.  The worker is subject to hazards: Includes a variety of physical conditions, such as proximity to moving
mechanical parts, electrical current, working on scaffolding and high places or exposure to chemicals.  The worker is subject to riazards. Includes a variety of physical conditions, such as proximity to moving mechanical parts, electrical current, working on scaffolding and high places or exposure to chemicals.  The worker is subject to atmospheric conditions: One or more of the following conditions that affect the
respiratory system or the skin: Fumes, odors, dust, mists, gases or poor ventilation.
The worker is subject to oil: There is air and/or skin exposure to oils and other cutting fluids.
The worker is required to wear a respirator.

K. MACHINE, TOOLS, EQUIPMENT, ELECTRONIC DEVICES, SOFTWARE, ETC. USED BY POSITION:

	CHECK ALL THAT APPLY:  ☐ Camera and photographic equipment ☐ Cleaning supplies ☐ Commercial vehicle ☐ Data processing equipment ☐ Handcart  ☐ CHECK ALL THAT APPLY:  ☐ Office Equipment (desk, chair, telephone, etc.) ☐ Office supplies (pens, staplers, pencils, etc.) ☐ Packing materials (boxes, shrink wrap, etc.) ☐ PC equipment (monitor, keyboard, printer, etc.) ☐ PC software
	Hand tools (please list):
	Office Machines (check all that apply): Copier Facsimile Calculator Cash register
	Other (please list):
L.	<b>SUPPLEMENTARY INFORMATION:</b> Persons in this position may, at times, work with or have access to personal and/or confidential human resource information as part of their job responsibilities. Any use of personal and/or confidential employment information by the employee for purposes other than that needed to complete work assignments is expressly prohibited and will be considered grounds for immediate dismissal.
M.	I believe that the statements made above in describing this job are complete and accurate.
	Signature of Department Head or Designated Representative

List equipment needed to successfully perform the essential functions of the job. Reasonable

accommodations may be made to enable qualified individuals with disabilities to perform the essential

functions.)