Juni 9, 2009

Milwanker City Clerk 200 E. Wells St. Room 205 Milwanker, wt 53202 CITY OF MILWAUKEE

2009 JUN 23 PM 1: 10

RONALD D. LEONHARDT
CITY CLERK

RE: Jennifer Gritve

C.I. File No.: 09-5-104

Dear Sir or Madan,

In compliance with the instructions enumerated in the denial of claim letter received on June 8, 2009, we would like to appeal this decision and hereby regress a hearing.

Please note this is within the Il day allowance.

we request an evening hearing, if that is not available, a mondae or Friday.

we would asto like to amend the claim to include throw as Frien, spouse of Jennifer Grieve and co-owner of the damagest which as well-co-claimant with authority/authoritation to appear in any and all proceedings.

Additionally, please update your records to reflect a change of address. W262 N2442 Deer Haven Drive rewarded, W1 53072

'egards,

Jennifer M. Greine

Jennifer M. Grieve

January 12, 2009

Dear Sir or Madam;

This is regarding an incident that happened on January 3rd, 2009. I was driving my vehicle northbound on 70th Street, when my front right tire hit a huge pothole, just before the stoplights at the ramp to I-94. There was oncoming traffic coming southbound and other cars in the lane next to me, so I had nowhere to go to avoid the pothole. The pothole was so large that it immediately punctured my tire and damaged the wheel rim itself. The repair was very costly and required a new tire and wheel rim.

The city was undoubtedly on notice that this particular pothole existed, and I imagine that there were others who had trouble with it as well. Since it was a weekend, I called the non-emergency line to the West Allis Police Department to report the incident. An officer directed me to contact City Hall on the next business day, and the Clerk's Office suggested that I write this letter to request reimbursement. The next week, the pothole was filled in. I am glad that no one else will have costly repairs to their car because of lax street maintenance.

I was then told in an official letter from the City Attorney of West Allis that the area was in the City of Milwaukee's jurisdiction.

I am attaching pictures of the aforementioned tire and wheel rim as well as the bill from the repair shop detailing the amount of repair incurred by the damage from the pothole. Citizens should be able to travel the streets safely without having to worry if hundreds of dollars of damage will be inflicted upon them by unsafe road conditions.

I request that the City of Milwaukee reimburse me for the damages incurred by the pothole. The total damages are \$638.88.

Sincerely,

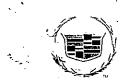
Jennifer Grieve 1333 S. 63rd Street West Allis, WI 53214

(3) Attachments

jennifer grieve agnitive com

40 .C 11 . 11

RONALD D. LEGHIA



ETROPOLITA MOTORS INC.

10221 W. Arthur Ave. P.O. Box 27384 West Allis, Wisconsin 53227 (414) 327-1400 Fax (414) 546-5492 www.metropolitancadillacsaab.com



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**************************************	CHARGE []] OTHER METHOD	INS[]	**	TUTAL TA	BOR RTS BLET O.G SC CHG. SC DISC X	25.00 572.00 0.00 0.00 8.00 0.00 33.88	THE DEALER IS N MANUFACTURER'S OR SERVICE CON DEALER HEREBY E ALL WARRANTIES I INCLUDING ANY IM MERCHANTABILITY PARTICULAR PURF TO ANY PARTS, LA SERVICES FURNI ORDER.
							CUSTOM

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

INVOICE NO. SACS218811

DELIVERY MILES 387

PRODUCTION DATE

3743

NEO DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

THE DEALER IS NOT A PARTY TO ANY MANUFACTURER'S WARRANTY ON PARTS OR SERVICE CONTAINED HEREIN. THE DEALER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE WITH RESPECT TO ANY PARTS, LABOR OR DIAGNOSTIC SERVICES FURNISHED UNDER THIS ORDER.

CUSTOMER SIGNATURE

SERVICE HOURS:

MONDAY-THURSDAY

7:30 A.M. - 6:00 P.M.

FRIDAY

7:30 A.M. - 5:00 P.M.

Motor vehicle repair trade practices are regulated by chapter ATCP 132, Wis. Adm. Code, administered by the Bureau of Consumer Protection, Wisconsin OepL of Agriculture, Trade and Consumer Protection, P.O.Box 8911, Madison, Wisconsin 53708-8911.

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PAGE 1 OF 1

CUSTOMER COPY

[END OF INVOICE] 02:10pm