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June 3, 2009

Jennifer Grieve
1333 South 63rd Street
West Allis, WI 53214

RE: Jennifer Grieve
C.I. File No: 09-S-104

Dear Ms. Grieve:


We have received your claim in the amount of \$638.88, relating to damages allegedly sustained to your vehicle on January 3, 2009 when it collided with a pothole along northbound South 70th Street near I-94.

Our investigation reveals the Infrastructure Services Division (ISD) reviewed their records and the records of the DPW Call Center regarding this incident. They found the ISD had patched along South 70th Street on a consistent basis. The winter weather has hampered the repair work and the ability of the patch materials to remain in the repairs. The ISD followed its normal procedures and it was acting within the City's discretion. Therefore, we are denying your claim.

If you wish to appeal this decision, you may do so by sending a letter within 21 days of receipt of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202, requesting a hearing.

Very truly yours,


GRANT F. LANGLEY
City Attorney


ROBERT M. OVERHOLT
Investigator Adjuster

RMO:beg
1029-2009-816:146584

OFFICE OF THE CITY ATTORNEY