

July 27th, 2018

Kee Vang
1900 E. Broadway Apt#212
Waukesha, WI 53186
414-517-5506
vang532018@yahoo.com

To Whom It May Concern,

I wish to appeal the denial of my claim and I am requesting a hearing regarding the damages sustained to my vehicle on April 22, 2018. Enclosed are photocopies of the postmarked envelope and the original letter as references. Please let me know if there is any other information or action needed on my end to obtain a hearing and I look forward to hearing from you.

Sincerely,
Kee Vang



CITY OF MILWAUKEE
2018 AUG - 1 P 3:46
CITY RECEIVED
OFFICE OF CITY ATTORNEY
AUG 02 2018
11:30 AM PM.
2018 AUG - 2 PM 2:04
CITY ATTORNEY

CITY OF MILWAUKEE
Office of the City Attorney
OFFICE OF THE CITY ATTORNEY
800 City Hall
200 East Wells Street
Milwaukee, Wisconsin 53202-3551

Kee Vang
1900 E. Broadway
Waukesha, WI 53186



FZE-SSB 53186



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JUN 21 2018

11:55 AM P.M.

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Pothole Damage Claim on 4/22/18

On Sunday April 22nd at approximately 6:00 PM, I was driving my vehicle Southbound on North 35th Street. After passing through the Wisconsin Avenue intersection, I noticed a massive pothole and immediately applied my brakes as hard as I could. Even though I decreased my speed drastically and slowed my vehicle speed almost to a stop, the passenger side of my vehicle unavoidably drove over and struck a pothole. The pothole was such a massive size that it was just impossible to avoid without turning into another lane and striking another vehicle. I immediately pulled over to assess my damage and upon inspection, I saw catastrophic damages to both my tire and rim. There was a noticeable hole in the tire and a sharp bend in the rim from where the pothole struck my vehicle. *Please see pictures #1-#4*

Additionally, on April 23rd, I returned to the site of the pothole to document its state and size. I was alarmed to discover that not only was the pothole massive in size but that there was no type of warnings present. The pothole itself seemed to have existed in its current state for quite some time in order for it to grow to such a large size. Due to its sheer size, this pothole was completely unavoidable since its dimensions are 39" long, 45" Wide, and 4" deep. *Please see pictures #5-#8* Additionally, there were numerous pink construction markings on the asphalt where the pothole was so I suspect that the city was aware of this issue and was in the process of repairing it but did not post up the proper warning signs or barricades.

The decisions and lack of action to leave this hazardous pothole exposed to the public show that the City of Milwaukee is both negligent and responsible for this incident.

In order to repair my car to its state before the incident I needed to complete 3 separate services/transactions. Copies of the original itemized receipts are enclosed.

1. Since the rim was bent beyond repair, I purchased a used original factory rim from eBay in order to meet OEM specifications. Total cost: **\$80** from eBay
2. Since the tire was damaged beyond repair, I purchased a factory specification tire which was the same as the damaged one I was replacing. Total cost: **\$204.15** from Discount Tire
3. An alignment was needed because the pothole caused such significant damage to my vehicle's steering alignment and it did not drive properly afterwards. The business that performed the work at was able to provide before and after measurements to show proof of the significance of the damage. Total cost: **\$191.16** from Tires Plus

The grand total of the repair to get my vehicle back to its original state and the grand total that I am seeking to be reimbursed is **\$475.30**. Please note that I utilized used products, budget retailers, and sales specials to keep repairs costs to a minimum.

Signed

Dated

6-18-18

2018 JUN 11 PM 1:01
CITY CLERK'S OFFICE

DISCOUNT TIRE

FRM# 1151196
LAYAWAY ACCT #1900028333
DATE: 05-02-2018 TIME: 3:45 PM

CUSTOMER INFORMATION			VEHICLE INFORMATION	STORE LOCATION
KEE	VANG		2001 LEXUS	WIM 02
1543 N 32ND ST			IS 300	1111 SPRING CITY LN
			17-INCH SEDAN	WAUKESHA WI 53186-5946
MILWAUKEE		WI 53208	CARRY OUT	PHONE: 262-506-3232
(H) 414-517-5506			TORQUE SPECS: 080	281 AXEL NAVARRETE
				WORK ORDER#

CODE	CC	QTY	SIZE	DESCRIPTION	F.E.T.	PRICE	AMOUNT
35358	NRM	1	P 215 /45 R17 MCH PRIMACY	87V SL BSW TM MXM4	.00	149.00	149.00
WARRANTY: MILEAGE- 55,000 SEE REVERSE SIDE FOR WARRANTY DETAILS							
COMMENT: left voicemail 04/24/18 install on wheel in box							
COMMENT: BOLT PATTERN: 5-114.3							
COMMENT: INFLATION F:33 R:33							
80017	NRM	1	CERTIFICATES FOR	REFUND, REPLACEMENT	.00	23.25	23.25
80224	NRM	1	WASTE TIRE	DISPOSAL FEE	.00	3.00	3.00
80219	NRM	1	INSTALLATION &	LIFE OF TIRE MAINTENANCE	.00	19.00	19.00

Since you have purchased fewer than four tires (or wheels), we will mount the new tires on the rear of your vehicle for best safety and handling.

Michelin Flat Tire Assistance - 1-888-553-4327

The tire and/or wheel you have chosen is different from the original equipment provided with your vehicle and may change its handling or stability characteristics.

Further information is available from your Discount Tire salesperson.

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SUBTOTAL: 194.25
TAX: 9.90
TOTAL: 204.15
LAYAWAY REFUND: 25.00
VISA: 179.15
TENDERED: 204.15

XXXXXXXXXXXX 5293 A# 03555D

Signature on file

2018 JUN 19 10:11 AM
CITY CLERK'S OFFICE

6/8/2018

eBay: Order details

Order information

Buyer goodolfoodstamps
Seller cleanin_out_the_garage
Order placed on Monday, Apr 23, 2018
Payment method PayPal
Payment date Monday, Apr 23, 2018

Shipping address

Kee Vang
N26W23880 COMMERCE CIR
Waukesha WI 53188
United States

Order total

Subtotal \$80.00
Shipping Free
Total \$80.00

Item(s) bought from cleanin_out_the_garage

Qty Item name

1 2001-2005 OEM LEXUS IS300 WHEEL RIM 17 x 7 Painted-PLEASE READ DESCRIPTION|R5019 (173259787497)

Shipping service

FedEx Ground or FedEx Home Delivery

Item price

\$80.00

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AA

Customer Invoice
162270
05/04/2018

**TIRES PLUS
WAUKESHA
2310 E MORELAND BLVD
WAUKESHA, WI. 53186-2908**

Service Advisor:
04 JAKE
262.798.1404

VANG, KEE
1900 E BROADWAY
#212
WAUKESHA, WI 53186
414.517.5506

2001 LEXUS IS300 BASE
3.0L L6 FI GAS
Lic #: TAG WI Vin #: JTHBD182010032309
In: 05/04/18 3:02PM Mileage: 123,838
Out: 05/04/18 6:43PM

Store # 244263

RETAIL SALE

Description	Rev Hist	ID	Qty	Unit Price	Extended Price	Job Total
ALIGNMENT SERVICE (LIFETIME WARRANTY)		04				169.99
LIFETIME ALIGNMENT SERVICE	7005229	37TS	1	199.99	199.99	
LBR-DISC Store Promotion	7001681	37T	-1	30.00	-30.00	
COURTESY CHECK		04				
COURTESY CHECK	7046930	37TS	1	N/C	N/C	

ORDER NOTES

On Line Customer requested work: Wheel Alignment

Technician(s):

37 TREY

Payment History:

Visa 5293 191.16 07429D
Total Tendered 191.16

Summary:

Parts 0.00
Labor 169.99
Shop Supplies 11.90

Sub-Total 181.89
Tax (5.10%) 9.27
Total **\$191.16**

I have received the above goods and/or services. If this is a credit card purchase, I agree to pay and comply with my cardholder agreement with the issuer.



Customer Signature

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All parts are new unless otherwise specified.

Motor Vehicle repair practices are regulated by chapter ATCP132, Wis. Adm. Code, administered by the bureau of consumer/013/010protection, Wisconsin Dept. Agriculture, Trade and Consumer Protection, PO Box 8911, Madison, Wisconsin 53708-8911

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Visit www.TiresPlusSurvey.com within 4 days and enter Code 244263-162270



www.TiresPlus.com



We Support ASE
Tires and
Oil Change
Inv# 160324.903001

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5/4/18 4:30 PM
JTHBD182010032309



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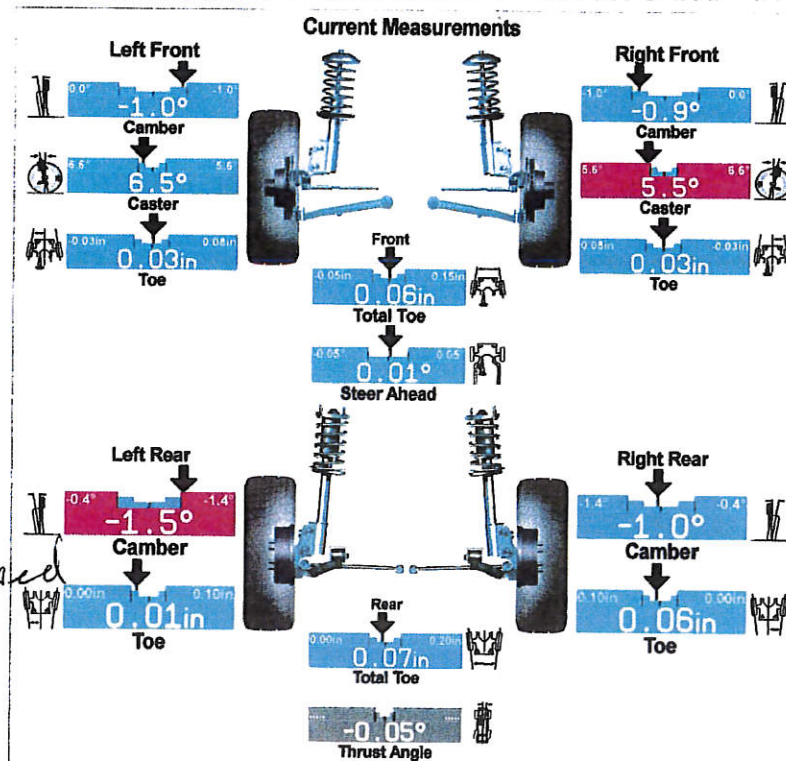
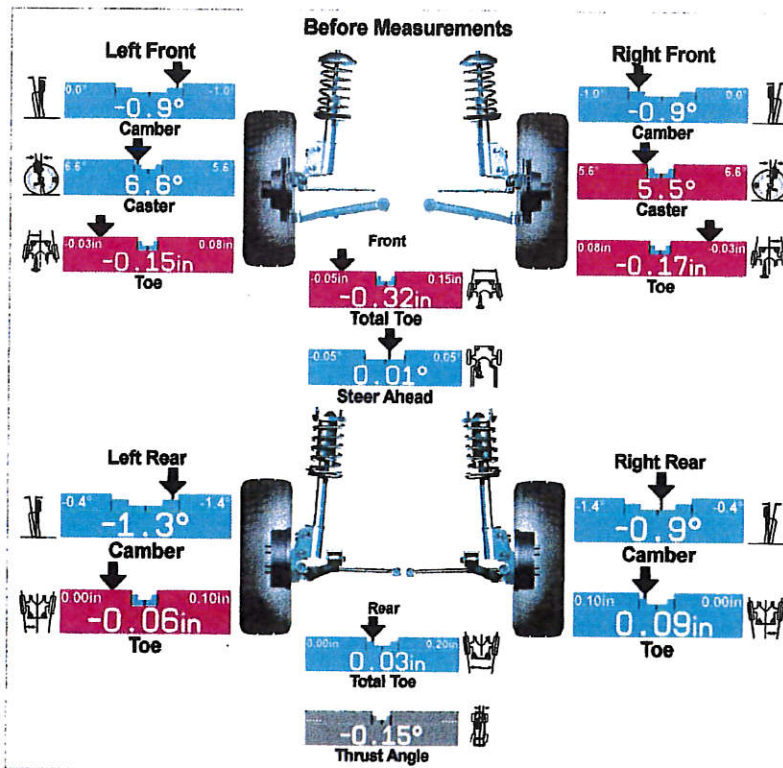
TIRES PLUS
2310 E. Moreland Blvd
Waukesha WI 53186
1.262.798.1404

Lexus 2001 IS 300 4-Wheel Total Alignment

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#1



Severe tire damage.

Point of contact with pothole.

Severe rim damage.

#2



#3



#4









