

William M MARTIN
MARGARET MARTIN
4433 NORTH 21 STREET
MILWAUKEE, WISCONSIN
53209

RE: William & MARGARET MARTIN
C.I. File No.: 08-S-367

CITY OF MILWAUKEE
2008 DEC 26 AM 11:52
RONALD D. LEONHART
CITY CLERK

I William M MARTIN would like to be heard about my claim. I also understand that during this time last year during the month of Jan & Feb the city of Milwaukee was covered with potholes and that the Infrastructure Services Division was over loaded with potholes and street repairs. I also understand as a taxpayer and my mother Margaret as a tax payer are asking the city of Milwaukee to return the money that we paid out of our pockets, money that isn't easy to come by. We did the right thing and took care of the car and we wish that you will do the right thing and repay back what we paid out.

Thank You.

Margaret Martin

William M Martin

C.I. File No.: 08-S-367

CITY OF MILWAUKEE

2008 APR 14 PM 2:24

William & Margaret Martin

4433 N. 21st Street
Milwaukee, WI 53209

March 20, 2008

RONALD D. LEONHARD
CITY CLERK

City Clerk
ATTN: CLAIMS
200 E. Wells Street, Rm 205
Milwaukee, WI 53202

Dear Sir or Madam:

I am writing this letter to follow up on the conversation I had with a representative the week of February 17, 2008. On Thursday, February 15, 2008 at approximately 6:00 p.m., I was driving northbound on Teutonia Avenue. I was driving between Garfield and North Ave in front of Williamsons Funeral Home- 2157 N. 12th Street, east side of the street- when the following occurred. While driving at the posted speed, all of a sudden my vehicle took a dip in the road. I circled the block because I wanted to know exactly what I had either run over or fell into. I discovered I had dipped into a pot hole. I continued driving and went home and parked the car. I work third shift, so when I got in the car to go to work, that same night, the car began to shake while I was on my way to work. I pulled over, got out, and walked around the car. That's when I discovered I had a flat tire. I was a block from work, which is also across the street from Amato Cadillac, so I took the vehicle there, which is where it's always serviced.

I was notified that I not only had a flat but the entire right front wheel was damaged-see attached. I hold the City of Milwaukee responsible because of the enormous pot hole that was in the city street which caused the damage. This was a large pot-hole that should have been covered by the City of Milwaukee. Luckily only my vehicle was damaged, because if there had been a lot of traffic, I or someone else could have been hurt.

The City of Milwaukee is responsible for the repairs of my vehicle, in which I take constant care of. Attached you will see the name, date, and services rendered on the vehicle. I hold the City of Milwaukee responsible for **all services related to the tire and alignment only.**

If you have any questions regarding this matter, please contact us as soon as possible. I have verification that my vehicle was in excellent condition prior to this event. Also, as you can see with the year of the vehicle and the miles, it is not driven a lot. At the time this letter was mailed, the pot hole has not been covered.

Sincerely,

William & Margaret Martin

William & Margaret Martin
4433 North 21st Street
1-414-445-5018

CA89842

230759



MARGARET J MARTIN
4433 N 21ST ST
MILWAUKEE, WI 53209
HOME: 414-445-5018 BUS:

INVOICE

PAGE 1

SERVICE ADVISOR: 3298 GREGORY WILLIAMS

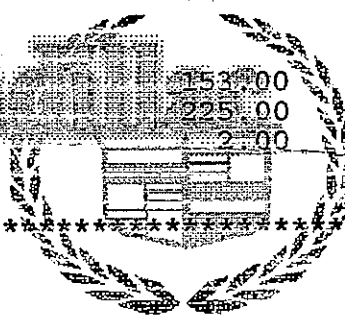
COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
TAN	03	CADILLAC CTS	1G6DM57N530124129	841JCV	26529/26529		
DEL DATE	PRCE DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT	INV DATE
17DEC02 IS		16DEC2008				CASH	15FEB08
E.G. GREYED		READY	OPTIONS: STK:1578 DLR:CAD-S				

07:33 15FEB08	15:31 15FEB08	2) EXPIRES 12/17/08 OR 85000 MILES 3) 800 464 5810					
LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL

A CHANGE OIL AND FILTER, FILL ALL LEVELS, CHECK TIRES, BELTS & COOLANT							
12 CHANGE OIL AND FILTER, FILL ALL LEVELS, CHECK TIRES, BELTS & COOLANT							
	3085	CC	0.40			13.30	13.30
1	88894390	FILTER			6.75	6.75	6.75
6	OIL ENGINE OIL				1.65	1.65	9.90

B CHANGE OIL LAMP ON							
20 RESET							
	3085	CC	0.00			0.00	0.00

C RIGHT FRONT TIRE FLAT							
40 REPLACE RIGHT FRONT WHEEL AND TIRE							
	3085	CC	0.50			25.00	25.00
1	89002079	GY2255516			153.00	153.00	153.00
1	TAKEOFF WHEEL				225.00	225.00	225.00
1	274288	STEM			2.00	2.00	2.00
52 PERFORM 4 WHEEL ALIGNMENT							
	3085	CC	2.00			89.95	89.95



EST: 114.95 15FEB08 07:33 SA: 329

CUSTOMER PAY SHOP CHARGE FOR REPAIR ORDER 6.00

THANK YOU FOR YOUR BUSINESS
YOU MAY RECEIVE A SURVEY CONCERNING
THIS SERVICE VISIT. PLEASE RETURN IT
COMPLETELY SATISFIED. IF THERE ARE ANY
QUESTIONS PLEASE CONTACT YOUR ADVISOR
AT 414-964-4400

*MC SE 200.00
Cash 360.63
560.63*

Thank you for choosing Amato Cadillac-Oldsmobile, Inc. for your vehicle's service. We appreciate the opportunity to serve you, if for any reason you are not completely satisfied please contact your Service Advisor immediately. Thank you		ALL PARTS NEW ORIGINAL EQUIPMENT UNLESS OTHERWISE SPECIFIED Thank You	Any warranties on the products sold hereby are those made of the manufacturer. As between the retail seller, AMATO CADILLAC-OLDSMOBILE, INC., and buyer, the product is to be sold as is, and the entire risk as to the quality and performance of the product is with the buyer. The seller expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in, the sale of said products. The buyer acknowledges being so informed prior to the sale.	DESCRIPTION	TOTALS
				LABOR AMOUNT PARTS AMOUNT GAS, OIL, LUBE SUBLET AMOUNT SS / WD TOTAL CHARGES LESS INS./ADJUSTMENT SALES TAX PLEASE PAY THIS AMOUNT	128.25 396.65 0.00 0.00 6.00 530.90 0.00 29.73 560.63
SERVICE HOURS MONDAY-THURSDAY 7:30 AM - 6:00 PM FRI 7:30 AM - 5:00 PM	BODY SHOP HOURS MONDAY-FRIDAY 7:30 AM - 5:00 PM SAT. BY	SALES HOURS MONDAY-THURSDAY 9:00 AM - 8:00 PM FRI 9:00 AM - 8:00 PM			

421187837889
JOHN ANGELO OLDS/CADILLAC
2282 N. FORT WASHINGTON RD.
MILWAUKEE WI 53217
414-964-4400

MERCHANT ID# 80000000000000000000000000000000
DATE: 06/15/88 04104 PM

CARD # 6011 6011 XXXXXXXX2107
MASTERCARD EXP: 06

REF # 7
REF # 045802
889100

AMOUNT \$ 200.00

PLEASE TO PAY THE ABOVE TOTAL AMOUNT
ACCORDING TO THE CARD ISSUER AGREEMENT
AND MERCHANT AGREEMENT CREDIT VOUCHER

M. Margaret Martin
MARGARET MARTIN

COPY-MERCHANT BOTTOM COPY-CUSTOMER