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January 3, 2018

Ms. Shirley Gloré
2028 South 81st Street, #4
West Allis, WI 53219

RE: C.I. File No. 1029-2017-2426
Communication from Shirley Gloré

Dear Ms. Gloré:

We have received your claim in the amount of \$388.00, relating to damage to your vehicle from a loss on September 10, 2017.

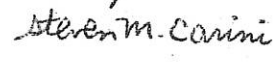
The Infrastructure Services Division records indicate that on December 11, 2016 Sewer Maintenance received a complaint of a missing lid at 1700 West Vliet Street. At that time the investigator replaced the lid, barricaded the manhole, and wrote it up for repairs. The repairs were completed on December 20, 2016. After receipt of this claim, on December 11, 2017, they checked the surrounding areas and no missing lids or grates were observed.

There is no evidence that the City was negligent in this matter. As such, the City would not be liable. Therefore, we are denying your claim.

If you wish to appeal this decision, you may do so by sending a written statement requesting a hearing within 21 days of the postmarked date of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202. Please include a photocopy of this letter's envelope, showing the postmark, and retain the original in the event further proof is needed.

Very truly yours,


GRANT F. LANGLEY
City Attorney


STEVEN M. CARINI
Investigator Adjuster

c: Robert Brooks (Infrastructure)
SMC:mal

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