To Claims Office City of Milaankee I Shirly Glore have proof and Pictures that the dates when this Incerdent occurred were as follows and not for the dates to be whanged by MR Steven Carint the Claim investigator of said dates that this was letting the Department no that they were light for Malle for said Repairs on My Vehicle to Me hable for said Regairs on My Vehicle hussell Stampers office concerning the Russell Stampers of the person with My a Deen Glore to Bring In the paper work protures of this claim when the and Denild my claim 8%. In the comount of \$388. M5. Shirley Hore CILL OF HICKPOKEE

c/o Steven M. Carino To the City of Alphivausee of the City attorney My Claem-Cly the damages ton e consunt In which auseply was In th

RECEIVED
OFFICE OF CITY ATTORNEY

FEB 2-2018

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CAO: our denial letter was mailed 1-9-18 (INCLUDE)
(Appleal)



PRESORTED FIRST CLASS



U.S. POSTAGE >> PITNEY BOWES

ZIP 53005 \$ 000.37³
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Ms. Shirley Glore 2028 South 81st Street, #4 West Allis, WI 53219

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Sept 22,2017 Nov 7,2017

Ms Shirley Glore

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Thank you for creating a mail.com email account. Below you will find an overview of your account information:

Your new email address

shirleyglore@mail.com

Customer Number

328600013

Contact email address

Security question

What city were you born in?

Date of birth

May/24/1952

Print account information

To help you get the most out of your new mail.com email account we have sent you a Welcome Mail in which you can read more about how to get started.

Continue to mbox

About mail.com

Privacy Policy

Terms & Conditions

Press Room

Welcome shirley glore

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Fw: REPAIRS FOR CAR

From:

"shirley glore" <shirleyglore@mail.com>

To:

russell.stamper@milwaukee.gov

Date:

Nov 29, 2017 3:10:29 PM

Sent: Wednesday, November 08, 2017 at 4:57 PM **From:** "shirley glore" <shirleyglore@mail.com>

To: russell.stamper@milwaukee.gov Subject: Fw: REPAIRS FOR CAR

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2005 --- Chrysler Sebring car 4 doors color - Champayne Thank you Ms. Shirley Glore

\$200.00 63.00 40.00 40.00 45.00

\$388.00 total repairs

Attachments

- SKM_364e17110816450.pdf
- SKM_364e17110816470.pdf
- SKM_364e17110817430.pdf



Service is our best part.

Store # 05514 (414) 281-8473 4320 S 27TH ST. MILWAUKEE

WI 53221

8/04/2017 13:59:53

REG 03

Cashier Grant C.

ITEM	QTY	PRICE	TOTAL
CAM POS	ILION SENSOR	1 P 10721435	
917724	1	\$36.49	\$36.49
LIMITED	Little IME RE	PLHCEMENT	0.00
	Sub lotal		\$36.49
	11 Tax @	5.6000%	\$2.04
	Total		\$38.53
	Cash		\$40.00
	CHANGE	:= = = >	1.47

Glore, Sherly

GET UP TO \$20 DFF YOUR NEXT PURCHASE!

Petail customore man Speed Perks Remonds today Spend er. purchase of \$50 or more Spend \$30 get \$5 off your next purchase of \$20 or more. Easy to join. Text SPEFU: to 78260 or go online. Details at www speedperks com/terms

Scan to RETURN items



BE EXCEEDED IF THE MOTOR VEHICLE IS DELIVERED TO THE SHOP WITHIN 5 DAYS	THIS PRICE FOR THE AUTHORIZED REPAIRS WILL NOT	3. I do not want an estimate	i request an estimate in writing before you begin repairs. Please proceed with repairs, but call me before continuing if the price will exceed \$	YOU ARE ENTITLED TO A PRICE ESTIMATE FOR THE REMARS YOU HAVE AUTHORIZED, THE REPAIR PRICE MAY BE LESS THAN THE ESTIMATE, BUT WILL NOT EXCEED THE ESTIMATE WITHOUT YOUR PERMISSION YOUR SIGNATURE WILL INDICATE YOUR ESTIMATE SELECTION.	Terms: Strictly Cash Unless Arrangements Made: SIGNED:	I hereby authorize the work to be done along with necessary materials, you and your employees may obtain the vertice for purposes of testing, inspection, or delivery at my risk. An express mechanic's lien is acknowledged on vehicle to secure the amount of repairs thereto. You will not be held responsible for loss / damage to vehicle or articles left in vehicle in case of fire, theft, accident or any other cause beyond your control.						and the supplementation and a partie				NEEDS RIGHT FRONT WHEEL BEARING ASS	STANDAF	LABOR DESCRIPTION
apis anta til nusunodad doma	This vehicle received without face to face or	Do you want the replaced NO Call parts you are entitled to?	Any warranties on the products sold hereby ere those made by the manufacturer. The saller hereby expressly disclemas all warranties, either express or implied including any implied warranty of merichanishity or filiness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.	Motor vehicle repair practices are regulated by chapter ATCP 132, Wis. Adm. Code. administered by the Bureau of Consumer Protection, Wisconsin Dept of Agriculture, Trade and Consumer Protection, P.O. Box 8911, Madison, 53706-8911		materials, You and your employees may observe an express mechanic's lien is acknowledged on sponsible for loss / damage to vehicle or arting your control.						And the second of the second o				ASSEMBLY PRJ .00		TECH TOTAL
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	TOTAL	Tax	Disposal	thereto. I further acknowledge be held responsible for any to the vehicle or articles causes beyond your control.	nic's lien is Parts	als and hereby grant ssion to operate the testing and	U = Used R = Rebuilt W = Warranly	ALL PARTS ARE NEW UNLESS OTHERWISE SPECIFIED	(177/1)		r	PART NUMBER	VIN: One. 03-22-20 in Time: 02:10 PM Plate: 553YDN (WI) Odom: 188400	3	Page: 1 of 1 In: 09-22-2017			VS, INC.

Pro Comm Budget Mobile

7101 W. Greenfield Ava. Milwaukee, WI 53214 (414) 739-5000

Terminal lo

519393

Product Purchased

Boost Mobile - Boost RTR \$5-

Mobile Number

4146987983

Host Reference Number 000111563006

Transaction ID

340857818

Product SKU/BarCode 0843788027643

Sale Date & Time

3/1/2017 1 70:45 PM

Sale Amount

\$ 37.00

Convenience Fee

\$ 3.00

Discount

\$ 0.00

Total Sale

\$ 40.00

Instructions

New Account Balance, \$37,00 Mobile Number 4146987933

Boost Mobile offers Unlimited Nationwide Tall, Text and Web.

Nationwide Talk, Text and Web.
For Monthly Unlimited customers, pay on your due date. If you mas your payment, pay within 80 days to keep your ascount active, 17 you can't limited by a monthly payment, you can still use your plant to Pay As you Go on Daty Chair & Text for no craige. For more information wist boostmoble-com Terms and Conditions' Account balance express 59 days from date of last rechaigher Pay As You Go. Monthly Unlimited plan account balance express 60 days from date of last rechaigher for Pay As You Go. Monthly Unlimited plan account balance express 60 days from earch and plant account balance express 60 days from earch and plant account balance express file days from earch and plant account balance is constitutional account balance is constitutional account balance is constitutional account balance is constitutional account.

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Pro Comm Budget Mobile

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Total Sale

\$ 40.00

Instructions

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Boost Mobile offers Unlimited Nationwide Talk, Text and Web.

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Account balance is non-transferable aldaniner-montable

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From:

"shirley glore" <shirleyglore@mail.com>

To:

scarin@milwaukee.gov

Date:

Dec 6, 2017 1:40:58 PM

To: Mr. S. Carini

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> Thank you Mrs, Shirley Glore

Attachments

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To Claims Office City of Milaaukee I Shirley Glore have proof and Pictures that the dates when this Incerdent occur

c/o Steven M. Carino To the City of Allwausee the damages tos

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Ms Shirley Glore

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	14300 ITODORS
	\$1388.00 total Repairs

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Your new email address

shirleyglore@mail.com

Customer Number

328600013

Contact email address

Security question

What city were you born in?

Date of birth

May/24/1952

Print account information

To help you get the most out of your new mail.com email account we have sent you a Welcome Mail in which you can read more about how to get started.

Continue to inbox

About mail.com

Privacy Policy

Terms & Conditions

Press Room

Welcome shirley giore

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Fw: REPAIRS FOR CAR

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"shirley glore" <shirleyglore@mail.com>

To:

russell.stamper@milwaukee.gov

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Attachments

- SKM_364e17110816450.pdf
- SKM_364e17110816470.pdf
- SKM_364e17110817430.pdf



Service is our best part.

Store # 05514 (414) 281-8473 4320 S 27TH ST.

MILWAUKEE

WI 53221

8/04/2017

13:59:53 REG 03

Cashier, Grant C.

ITEM	QTY	PRICE	TOTAL
CAM POS	ILLUN SENSOR	1 P 10721435	
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	Total		\$38.53
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Glore, Sherly

GET UP TO \$20 DFF YOUR NEXT PURCHASE!

Petall customer - min Spred Perks Remonds. today. Spend er. purchase of \$50 or more. Spend \$30 get \$5 off your next purchase of \$20 or more. Eass to join. Text SPEED to 78260 or go ordine. Details at www accederks com/terms

Scan to RETURN items



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Time: 02:05 PM Odom: 188400	2005 Chrysler Sebring Tan L4 2.4 FI 148	GLORE SHIRLEY			
In: 09-22-2017	Page: 1 of 1	Acct No: 27473			
IN / OUT			PRJ .00	NEEDS RIGHT FRONT WHEEL BEARING ASSEMBLY	
S.	6808 W. LINCOLN AVE WESTALLIS WI 53219	986		STANDAF	
1102920	"Depend On Us For All Your Automotive Service Needs"		PRJ 60.00	4 WHEEL ALIGNMENT	
INVOICE			TECH	LABOR DESCRIPTION	

Pro Comm Budget Mobile

7101 W. Greenfield Ave Milwaukee, WI 53214 (414) 739-5000

Terminal lo

519393

Product Purchased

Boost Mobile - Boost RTR \$5-

4146987983

Mobile Number

Host Reference Number 000111563006

Transaction ID

340857818

Product SKU/BarCode 0843788027643

Sale Date & Time

3/1/2017 13: 15 PM

Sale Amount

\$ 37.00 \$ 3.00

Convenience Fee

\$ 0.00

Discount

Total Sale

\$ 40.00

Instructions

New Account Balance, \$37,00 Mobile Number 4146987933

Boost Mobile offers Unlimited Nationwide Tall , Text and Web.

Nationwide Tall., Text and Web.
For Monthly Unlimited customers, pay on, your due date. If you miss your payment, pay with 80 days to keep your assumed to help to be seen to be

Account balance is non-transferable and non-retundable

Required state and local taxes or surcharges may apply to this purchase

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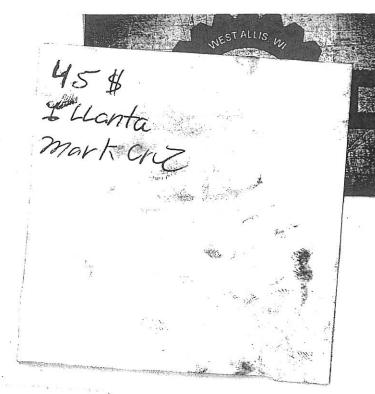
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Pro Comm Budget Mobile

7101 W. Greenfield Ave. Milwaukee, WI 53214 (414) 739-5000

Terminal Lo

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scarin@milwaukee.gov

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Dec 6, 2017 1:40:58 PM

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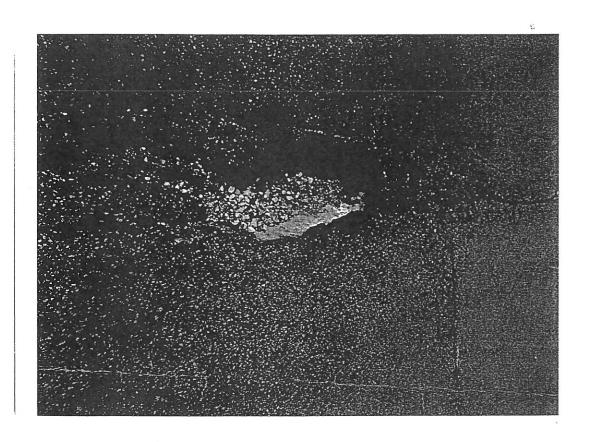
Attachments

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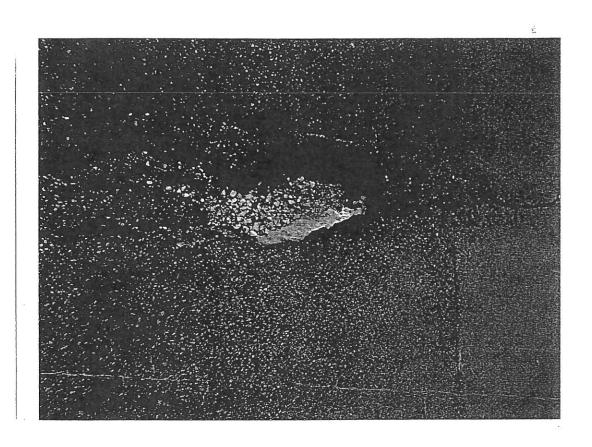
attention Claims for Stevel Carmi





Camshaft sensor replaced at 186794 miles, on 8-5-17. Charged \$20.00, 2. Jee

attention Claims for Stevel Carmi





Camshaft sensor replaced at 186794 miles, on 8-5-17. Charged \$20.00, 2. Jee

GRANT F. LANGLEYCity Attorney

MIRIAM R. HORWITZ ADAM B. STEPHENS MARY L. SCHANNING JAN A. SMOKOWICZ Deputy City Attorneys



Milwaukee City Hall Suite 800 + 200 East Wells Street + Milwaukee, Wisconsin 53202-3551 Telephone: 414.286.2601 + TDD: 414.286.2025 + Fax: 414.286.8550

January 3, 2018

Ms. Shirley Glore 2028 South 81st Street, #4 West Allis, WI 53219

RE:

C.I. File No. 1029-2017-2426

Communication from Shirley Glore

Dear Ms. Glore:

We have received your claim in the amount of \$388.00, relating to damage to your vehicle from a loss on September 10, 2017.

The Infrastructure Services Division records indicate that on December 11, 2016 Sewer Maintenance received a complaint of a missing lid at 1700 West Vliet Street. At that time the investigator replaced the lid, barricaded the manhole, and wrote it up for repairs. The repairs were completed on December 20, 2016. After receipt of this claim, on December 11, 2017, they checked the surrounding areas and no missing lids or grates were observed.

There is no evidence that the City was negligent in this matter. As such, the City would not be liable. Therefore, we are denying your claim.

If you wish to appeal this decision, you may do so by sending a written statement requesting a hearing within 21 days of the postmarked date of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202. Please include a photocopy of this letter's envelope, showing the postmark, and retain the original in the event further proof is needed.

Marled

Very truly yours,

IRAN / FAVANGLEY

Stevenm. Carini

STEVEN M. CARINI Investigator Adjuster

c: Robert Brooks (Infrastructure)

SMC:mal

1029-2017-2426:245942



STUART S. MUKAMAL

PATRICIA A. FRICKER HEIDI WICK SPOERL

GREGG C. HAGOPIAN

ELLEN H. TANGEN

KATHRYN Z. BLOCK

KEVIN P. SULLIVAN THOMAS D. MILLER

ROBIN A. PEDERSON JEREMY R. MCKENZIE PETER J. BLOCK

NICHOLAS P. DESIATO

ALLISON N. FLANAGAN PATRICK J. LEIGL HEATHER H. HOUGH ANDREA J. FOWLER PATRICK J. MCCLAIN

NAOMI E. GEHLING

CALVIN V. FERMIN BENJAMIN J. ROOVERS

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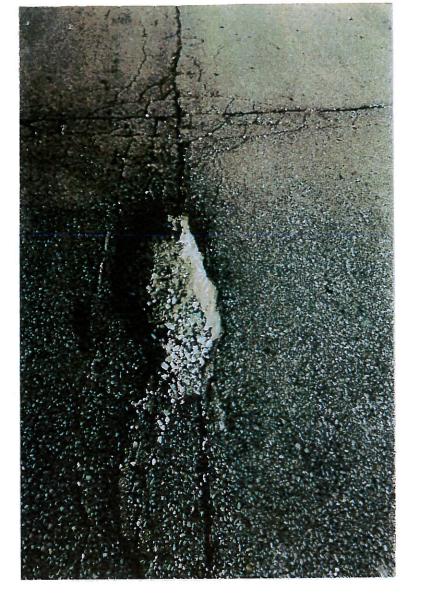
ROSE SIMON-SILVA Assistant City Attorneys

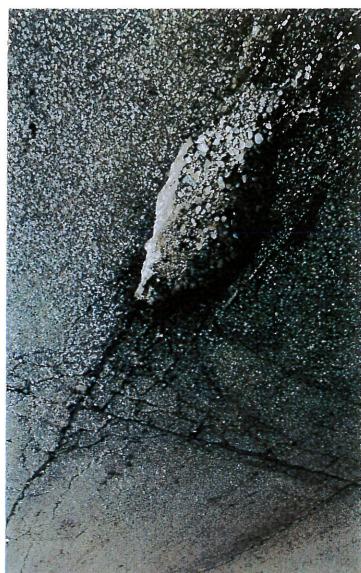
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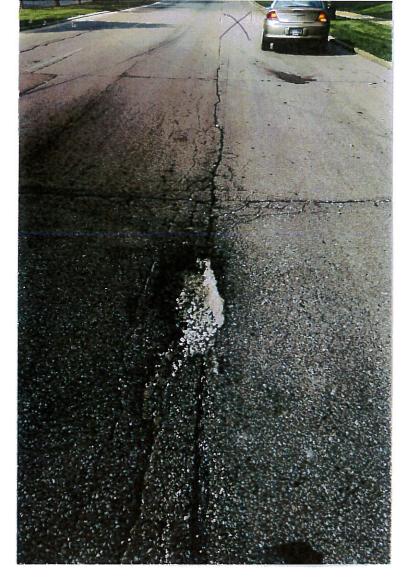
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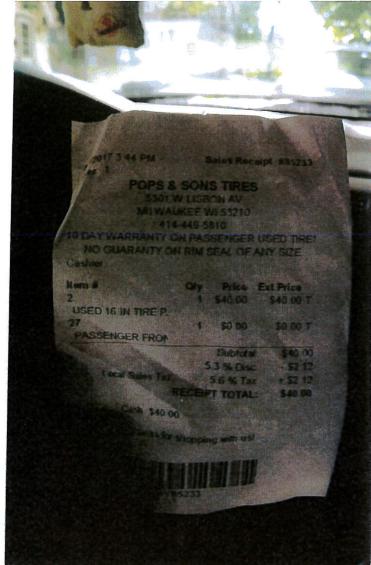
JAY A. UNORA

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Fw: REPAIRS FOR CAR

RECEIVED

NOV 30 2017

From:

"shirley glore" <shirleyglore@mail.com>

To:

russell.stamper@milwaukee.gov

Date:

Nov 29, 2017 3:10:29 PM

OFFICE OF CITY ATTORNEY

Sent: Wednesday, November 08, 2017 at 4:57 PM **From:** "shirley glore" <shirleyglore@mail.com>

To: russell.stamper@milwaukee.gov Subject: Fw: REPAIRS FOR CAR

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45.00

\$388.00 total repairs

PhONE NUMBER 414-488-4435

Attachments

- SKM_364e17110816450.pdf
- SKM_364e17110816470.pdf
- SKM_364e17110817430.pdf

CILL CLERK'S OFFICE

10:4 MY QS YON TIOS

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