# Milwaukee Childhood Lead Poisoning Prevention Program



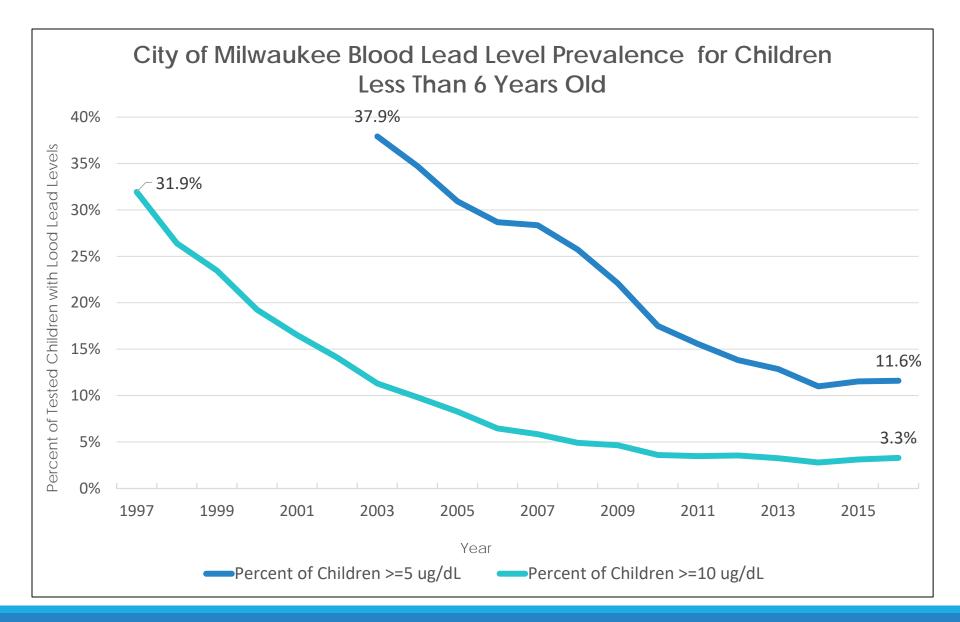
Steering and Rules Committee January 31, 2018

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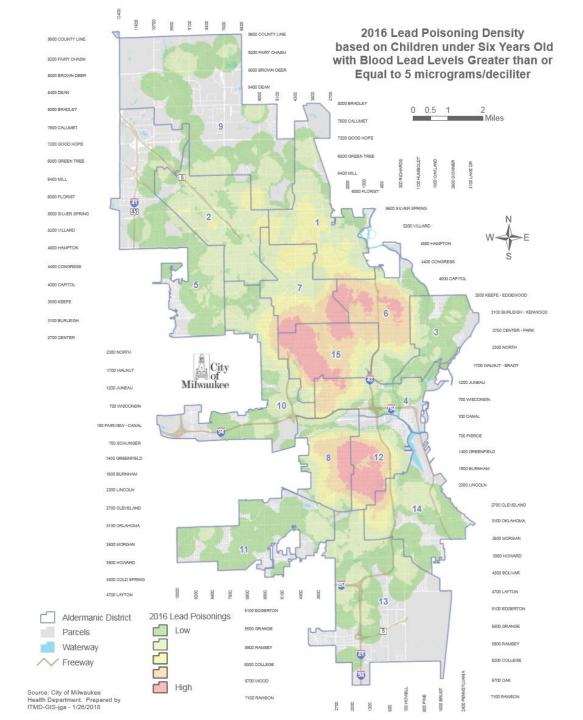
## Problem

The City of Milwaukee Health Department (MHD) has identified multiple areas for improvement in its Childhood Lead Poisoning Prevention Program (CLPPP). The report finds:

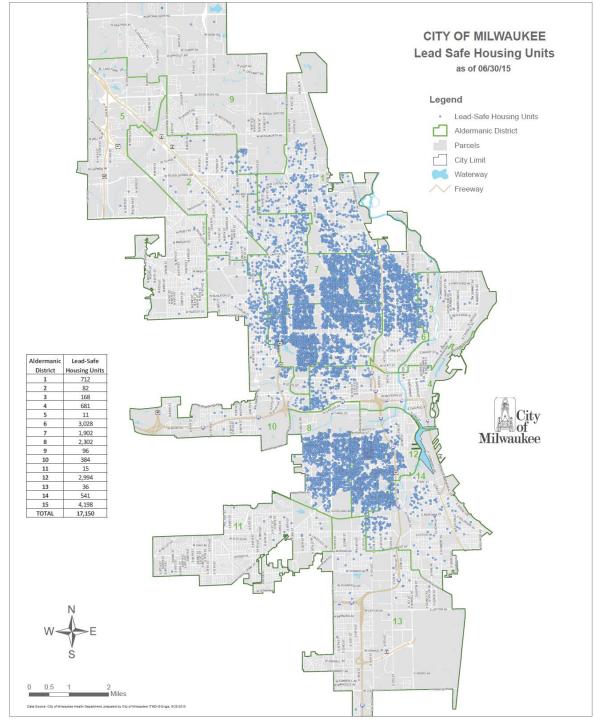
- 1. The MHD has significant opportunities to strengthen effective primary prevention efforts.
- 2. The MHD did not provide appropriate follow-up to assure required services were being offered to elevated blood lead level cases.



#### Lead Poisoning by Aldermanic District



#### Housing Units Abated by Aldermanic District



## Childhood Lead Poisoning Prevention Program (CLPPP)

- Primary Prevention (Property)
  - Eligible property owners provided grant to replace original windows that have lead-based paint
  - Abate before poisoning occurs

- Secondary Prevention (EBLLs: child and property)
  - Children who have elevated blood lead levels receive interventions from the MHD based on level of exposure
  - Response to poisoned children

# Summary of Findings

- Deficiencies found in:
  Department/Division
  Primary Prevention
  - Secondary Prevention

Policy

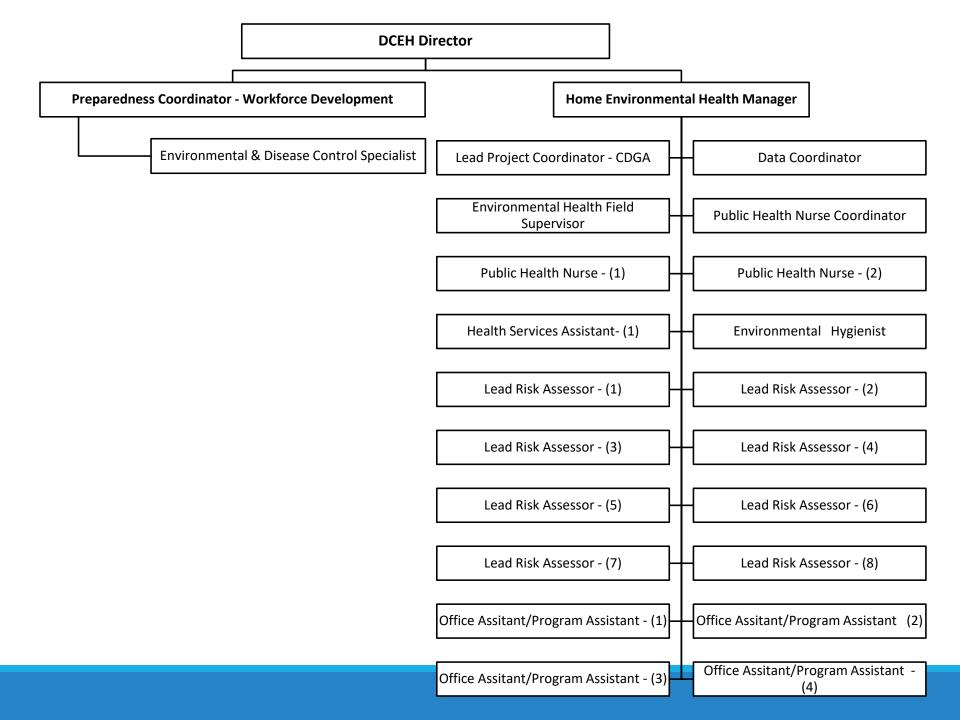
# Summary of Actions To Date

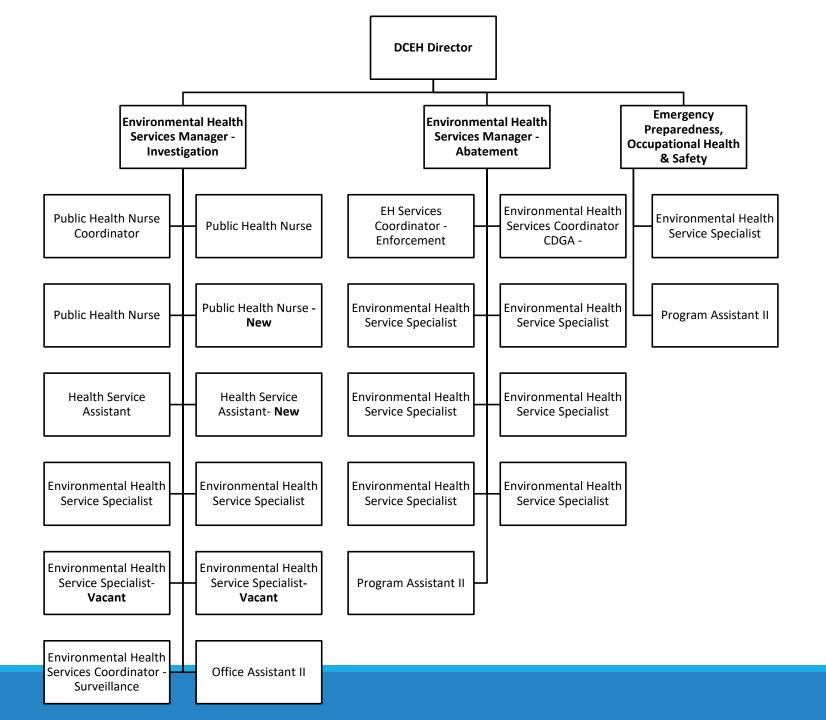
- Program restructure
- Cross-training of staff
- Letters sent to 5-19 μg/dL cases (6,428 sent, 976 returned as of 1/30)
- ■Follow up calls being made by PHN to ≥20-39 µg/dL cases (320 cases), letters being sent to unsuccessful calls
- Established hotline 286-8800 (163 calls as of 1/30)
- Expanded clinic offerings to include lead testing (72 visits as of 1/30)
- Initiating contact with property owners to offer abatement services
- Coordination with Milwaukee HUD office and CDGA on expediting backlog and future cases
- Asked for data support and validation from WI DHS
- Creating an additional PHN and Health Service Assistant position for EBLLrequires council authorization

# Department and Division Operations

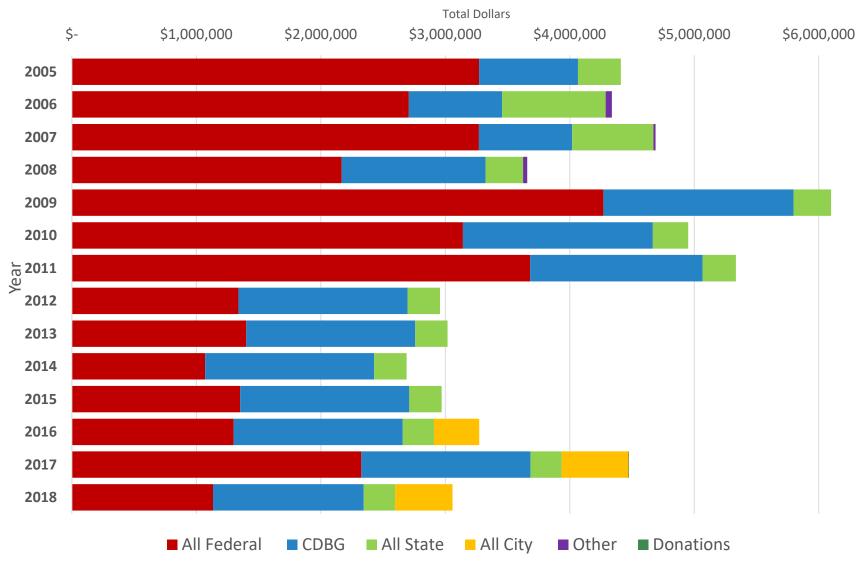
# **Operations Findings**

- A.1: Program capacity was limited due to both insufficient staffing and existing staff responsibilities not reflecting functional duties.
- A.2: Program staff are inadequately trained for job duties. In addition, the program has insufficient policies and procedures in place to support ongoing program operations.
- A.3: Program infrastructure decreased program accountability.
- A.4: Department primary and secondary prevention activities were not fully coordinated and integrated.
- A.5: Low program morale has led to high turnover among program staff (particularly Lead Risk Assessors), further decreasing program capacity.





#### Lead Program Funding Source, 2005-2018



# **Primary Prevention**

## Lead Hazard Reduction Grants

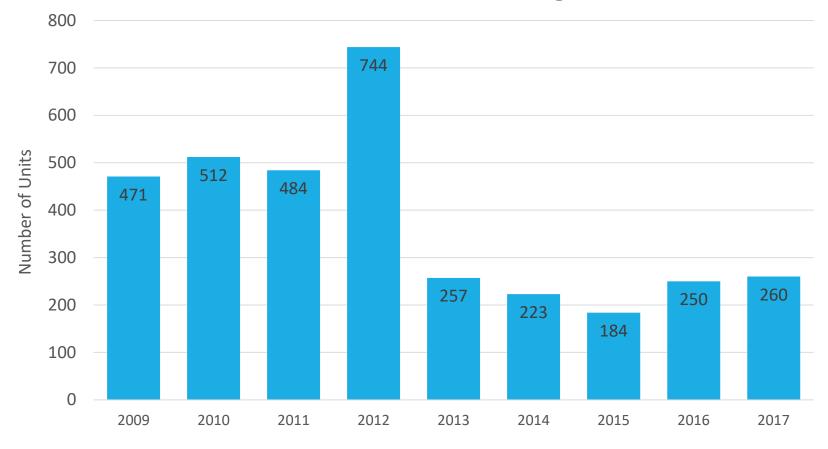
#### •HUD Grant (2016)

Date Received	Funding Quarter	Performance Period	Score
6/8/17	Y1 Q2	January to March 2017	46
9/22/17	Y1 Q3	April to June 2017	58
11/17/17	Y1 Q4	July to September2017	65
TBD	Y2 Q1	October to December 2017	Pending

- •HUD Grant (2014)
  - Unspent funds
- CDBG
  - City match to HUD, supports PHN, EBLL environmental investigations, clearance testing

#### Lead Hazard Abatement

#### Total Units Abated with Grant Funding, 2009-2017



Year

### Lead Hazard Abatement

#### Childcare Lead Service Line Replacement

Total child care facilities licensed in city of Milwaukee	360
Full replacement completed	146
Full replacement in progress/scheduled	110
No response to initial outreach	104

- Water filter distribution
  - 2016 total distributed: 1,611
  - 2017 1/29/18 total distributed: 1,769
- Lead education and awareness
  - Program outreach and awareness
  - Public awareness campaign (more than 6 million impressions)

# Primary Prevention Findings

- B.1: Program promotional and education materials require updating and enhancements.
- B.2: Relationships with community partners deteriorated, reducing the MHD's reach in the community.
- B.3: The program has developed adversarial relationships with contractors who carry out abatement work.
- B.4: The program did not consistently meet HUD grant performance benchmarks and assure an adequate spend down of funds.
- B.5: The program established unnecessary and burdensome eligibility criteria on property owners.
- B.6: The program failed to create a pipeline of homes to enroll in primary prevention, leading to gaps in workload.
- B.7: The program should explore additional funding sources and opportunities to improve the distribution of drinking water filters certified to remove lead.

# Secondary Prevention

## Data: 2015-2017

- Testing is primarily done by primary care provider or clinicSmall number done by MHD
- •Why are we concentrating on years 2015-2017
  - Significant drop in documentation of service levels in 2015
- •On average, about 25,000 children under 6 are tested
- Based on highest reported test for a child in that year,
  - 10% for BLL  $\geq$  5 µg/dL
    - Largest proportion in 5-9 μg/dL (7.5% 8.3%)
    - On average, 2.5% in 10-19 μg/dL
    - Less than 1% in 20-39 and about .1%-.2% in >40 μg/dL

# 5-9 µg/dL Case Management

Venous BLL	Intervention for confirmed cases	Form
5-9 μg/dL	Letter with test result mailed to family providing educational materials, prevention information, and contact information for MHD to provide further information.	Letter

Population size: 6,022

- Intervention: Letter
- Level of service: 1,500 of 6,022 records found

#### MHD Response

1) Letters

# 10-19 µg/dL Case Management

Venous BLL	Intervention for confirmed cases	Form
10-19 μg/dL	A Public Health Services Assistant conducts a home visit to provide educational information, conduct a walk-through home assessment, and conducts wet washing and/or HEPA vacuuming to remove immediate lead hazards. These services are delivered in the client's home until the service goals are met.	PHSA

- Population size: 1,897
  - Confirmed: 522
- Intervention: Visit from Health Services Assistant (HSA)
- Level of service: 234 of 522 received referral
- MHD Response
  - 1) Letters
  - 2) HSA (288)
  - 3) Environmental Investigations (see later slide)

# 20-39 µg/dL Case Management

Venous BLL	Intervention for confirmed cases	Form
20-39 μg/dL	A Public Health Nurse (PHN) Case Manager conducts a home visit to provide educational information, conduct a growth and development assessment of the child, and provides ongoing monitoring of the child. The PHN will coordinate closely with a Lead Risk Assessor who will inspect the child's home for lead hazards. These services are delivered in the client's home until the service goals are met.	PHN + LRA

- Population size: 465
  - Confirmed: 145
- Intervention
  - Preliminary: Outreach from Public Health Nurse (PHN)
  - Confirmed: PHN case management and environmental investigation
- •Level of service: 142 of 145 received referral for PHN case management
- MHD Response
  - 1) PHN call or letter
  - 2) Environmental Investigations

# Greater than 40 µg/dL Case Management

Venous BLL	Intervention for confirmed cases	Form
≥40 μg/dL	At this level, an immediate MHD lead poisoning response will be initiated. A Public Health Nurse (PHN) Case Manager conducts a home visit to provide educational information, conduct a growth and development assessment of the child, and provides ongoing monitoring of the child. The PHN will coordinate closely with a Lead Risk Assessor who will inspect the child's home for lead hazards. These services are delivered in the client's home until the service goals are met.	PHN + LRA

- Population size: 54
  - Confirmed: 48 (32 received chelation)
- Intervention
  - Preliminary: Call from Public Health Nurse (PHN)
  - Confirmed: PHN case management (possible chelation coordination) and environmental investigation
- •Level of service: 48 of 48 received referral for PHN case management
- MHD Response:
  - 1) Letters
  - 2) Additional case management referral (PHN)
  - 3) Environmental Investigations

# Environmental Investigations

- Audit of environmental investigations still taking place
- Based on preliminary audit, 320 housing units should have received an investigation
  - 201 had paperwork indicating that an environmental investigation referral was made
  - At least 30 had no record of referral

# Secondary Prevention Findings

- C.1: The program had insufficient documentation practices, making it difficult to determine what level of service was provided to children with confirmed elevated blood lead levels.
- C.2: More focus should be placed on increasing community capacity for confirmatory tests so proper interventions can be provided without delay.
- C.3: The program was not consistently delivering interventions to children with elevated blood lead levels.

# Policy Recommendations

# Policy Findings

- D.1: City of Milwaukee policies around lead poisoning prevention could be strengthened and better coordinated with other city departments to ensure public health goals are met.
- D.2: Local policies related to lead in water are not aligned with federal funding streams and federal guidance documents. This creates a disconnect between public health recommendations, local expectations, and resources available for implementation.

