

GRANT F. LANGLEY
City Attorney

MIRIAM R. HORWITZ
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CITY OF MILWAUKEE
CITY OF MILWAUKEE
2017 NOV -9 P 2:01
MILWAUKEE
Office of the City Attorney
CITY CLERK'S OFFICE

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TYRONE M. ST. JUNIOR
HANNAH R. JAHN
SAVEON D. GRENELL
Assistant City Attorneys

October 25, 2017

Carol Johnston
4955 S. Greenbrook Terrace
Apartment 11202
Greenfield, WI 53220

RECEIVED

NOV 9 - 2017

OFFICE OF
CITY ATTORNEY

RE: C.I. File No. 1029-2017-1983
Communication from Carol Johnston

Dear Ms. Johnston:

The City of Milwaukee is in receipt of the claim for damages incurred as a result of a defect in a street at South 60th Street between West Forest Home and Oklahoma Avenue on September 15, 2017.

Wisconsin municipalities have discretionary immunity from liability for any damage that is due to a defect in a sidewalk or street. The City takes any report of defective streets or sidewalks seriously and upon notice of any defect, the Department of Public Works sends a crew to investigate and/or patch, repair or barricade the hazard. Under discretionary immunity, the City is generally not liable for damages.

City records indicated that prior to September 15, 2017 the City had no notice of this hazard in the roadway. Because of this lack of notice, and the City's discretionary immunity, the City is not liable for your damages.

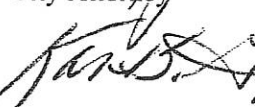
If you wish to appeal this decision, you may do so by sending a written statement requesting a hearing within 21 days of the postmarked date of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202. Please include a photocopy of this letter's envelope, showing the postmark, and retain the original in the event further proof is needed.

Very truly yours,

11-6-17


GRANT F. LANGLEY
City Attorney

To whom this my concern, I think this is so unfair. I can't come to appeal, because of medical issue. If the road wasn't bad, why are they redoing most of 60th st there, it has been bad for a long time.


KARI GIPSON
Investigator Adjuster

Carol Johnston
1029-2017-1983:244381

KBG:mal



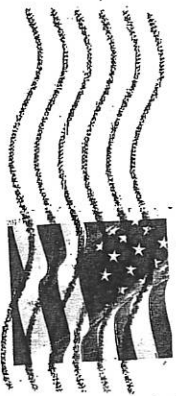
over Please



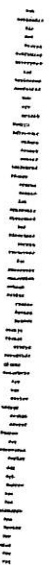
Carol Johnston
4955 S Greenbrook Ter.
Apt. 11202
Greenfield, WI 53220

Milwaukee City Clerk
200 East Wells Street
Room 205
Milwaukee, Wis 53202

MILWAUKEE WI 530
05 NOV 2017 PM 3 L



53202-357099



CITY OF MILWAUKEE

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2017 OCT -4 P 1:11

OCT 4 - 2017

Carol J. Johnston

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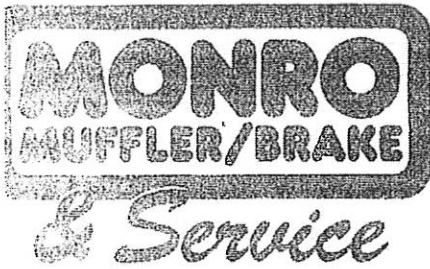
4955 S Greenbrook Ter, Apt 11202
Greenfield, WI 53220

Ph. 414-321-8317 - JohnC2ool@sbglobal.net

Would like to have the car bill paid
for the muffer cost of putting on, or
part of it. Enclosed is copy of Bill.

I was driving on 60th - between Foresthome
and Olkhomer, there is nothing but bad holes
in the road - on 9-15-17, the road is terrible,
cars were going all over because of
bumps & holes. I was about early after
noon. It is hard to drive there and not
hit holes. There was a lot of noise from
holes & muffer system came off, was
dragging. Had to drive real slow, to get to
closest place to fix it. Was there 4 hrs.

I am a Senior & not well, have Lung cancer
& a lot of other lung issues. I buy 14 med &
on a breathing machine 2 a day or 3 times.
I can't afford this. Please consider this
and help me. I am 78 years old & not well.
Thank you, Carol Johnston



MONRO MUFFLER BRAKE # 1084
7500 WEST LAYTON AVENUE
MILWAUKEE, WI 53220
(414)282-1200

RECEIVED

OCT 4 - 2017

OFFICE OF
 CITY ATTORNEY

Customer ID: 1084110861
 Name: CAROL JOHNSTON
 Address: 4955 S GREENBROOK TR
 Address 2: #11202
 City, State, Zip/Postal Code: MILWAUKEE, WI, 53220
 Home Phone: (414) 321-8314
 Work Phone: (414) -
 Other Phone: () -
 Tax Exempt #:
 Manager: KEVIN CHRISTENSON
 Services Requested:
 CHECK EXHAUST

Year: 04
 Make: CHEVROLET
 Model: CAVALIER
 Lic No: 776PVY
 VIN: 1G1JC12F847171197
 Color:
 Engine:
 Mileage In: 1
 Mileage Out: 56199

Date/Time: 09/05/17 17:55:29
 Estimate #: 151632
 Invoice #: 124342
 Key Tag:
 PO Number:
 Email Address:
 Fleet/Wholesale: N
 Unit Number:
 Est Created On: 09/05/17 16:15:55

NOTICE TO CUSTOMERS

Qty. Part #	Sales Status Code	Description	Loc	Warr.	List	Net	Labor	Amount
Inflation: FRONT: 30 REAR: 30 Torque: 100								
CHAUST 2139	S	* MUFFLER		20	198.99	198.99	84.00	282.99
OUTEX	S	MUFFLER STRAP HANGER		60	0.00	0.00	0.00	0.00
TOTAL EXHAUST:								282.99
MISCELLANEOUS FEE	S	SHOP SUPPLY FEE This charge represents costs and profits to the motor vehicle facility for miscellaneous shop supplies or waste oil.		0	28.27	28.27	0.00	28.27
TOTAL MISCELLANEOUS:								28.27

Unless otherwise specified, all labor charges are gross or based on flat rate manuals, and not actual time spent. Unless otherwise specified in writing, all parts and labor are warranted for the earlier of 90 days or 4,000 miles. Please see reverse for details. All labor performed and parts replaced were necessary to perform all repairs. All parts are new unless otherwise specified (i.e. Used or Rebuilt). All personal items should be removed from the vehicle before it is left for service. We are not responsible for these items.

I certify that this vehicle has been tested or test driven when needed and that the mechanic's work was performed satisfactorily.

Manager's Initials

The undersigned acknowledges that this invoice is for services rendered by Monro Muffler Brake & Service and now tenders payment (either in cash, check, credit card or other charge) in the full amount set forth on this invoice. The undersigned agrees to pay any and all costs of collection incurred by Monro Muffler Brake & Service, including reasonable attorney fees and returned check charges, in the event that, for any reason, payment is not received by Monro Muffler Brake & Service. An expressed mechanic's lien is acknowledged on the above vehicle to secure the cost of repairs made, including any parts utilized during such repair.

* Customer Wishes To Discard Old Parts ***

KEY TYPE: DRIVE 328.69 Date: 9/5/2017 APPROVAL #: 005649 ENTRY: MANUAL
 CREDIT CARD #: XXXX-XXXX-XXXX-5632

9.99% APR. This APR is as of 09/05/2017 and will vary with the market based on the Prime Rate. Please see an Disclosure for full details regarding this promotion. No Interest if Paid in Full within 6 Months. \$250.00 minimum Purchase required. If balance is not paid in full by the expiration of the promotional period INTEREST charges will be imposed from the date of purchase. Minimum monthly payments are required. Making the minimum monthly payments will not pay your promotional balance in time to avoid INTEREST charges. Your card agreement, the terms of the offer and the applicable law govern this transaction including increasing initial APRs and terminating the promotional period. Consumer acknowledges receipt of goods and/or services in the amount shown hereon and agrees to perform obligations set forth in the cardmembers's agreement with the issuer.

Print Name

Customer Signature

CAUTION: Owners of Mag, Custom, Alloy, or Dual wheels must have lug-nuts retorqued after 25 miles or 24 hours! The Company will gladly retorque these lug-nuts once after the first 25 miles at no charge.

Initial:

See reverse for Diagnosis (REC), Warranty (WARR), and Location (LOC) codes.

KEY AMT
 DRIVE 328.69 9/5/2017

SUB TOTAL 311.26
 SALES TAX 17.43
 GRAND TOTAL 328.69

PAYMENT COLLECTED BY: K. CHRISTENSON
 CHECK: 085919-0.00 K. CHRISTENSON