10/20/2017 To whom It May Concern This letter comes as a request for an appeal on the decision made On C.T. FILE NO. 1029-2017-1867. I Maneisha Gaston, 13 reguesting a heaving to discuss the above Case and situation. I do not feel It is fait that the City refuses to take responsibility for the much needed repairs on the city streets. If is unfortunate that most individuals gont and want take the time to pursue such stoution due to outcomes Such as this one. I am sure to me calling and complaining. Several care and time have been damaged. It is not fair that the as citizens must call the city to report clamaces in the same streets you all drive on and withess just as accepted NOV 7 - 2017 OFFICE OF CITY ATTORNEY

Someone. respons, b, littes. 44-458-5048 RECEIVED NOV 7 = 2017 OFFICE OF CITY ATTORNEY

Maneisha Guston
3317 W. Vine st.
Milwanter wt 53205

NOV 7 - 2017
OFFICE OF
CITY ATTORNEY

Milwankee CHy Clerk 200 East Wells st. Rm. 205

TANCE LATER CAGO

Milwackee, wt 53202

Office Clerk Attn: CLAIMS 200 E. Wells St Room 205 Milwaukee, WI 53202-3567

Maneisha Gaston 2217 W. Vine St Milwaukee, WI 53205 CITY OF MILWAUKEE

CITY CLERK'S OFFICERECEIVED

Date: August 30, 2017

SEP 15 2017

Dear Office of City Clerk Claims:

OFFICE OF CITY ATTORNEY

My name is Maneisha Gaston, I am the owner of a 2014 Mercedes CLA-250. I am writing you in reference to an incident that occurred on the evening of August 13, 2017 around 8:30 pm.

On Sunday evening, August 13, 2017 I was driving Southbound on 20<sup>th</sup> Street, just as I was passing Locust, there was a pothole which I was able to avoid but as I proceeded to drive there was a much deeper hole that I didn't see, in which my tire couldn't avoid and it completely burst. By the time I arrived at the stop light not even 2 blocks away. My dash had an error message showing the right tire gauge at 0. My pressure went from the normal 33 lbs to 0 in less than 30 seconds. I proceeded home and when I woke up the next morning for work, my tire had a large hole exposed. The pothole was located on 20<sup>th</sup> in between Locust & Hadley. On my way to get my tire replaced, I contacted the City of Milwaukee to inform them that there were several potholes on 20<sup>th</sup> street from Hopkins up to North, which is not fair to any of the individuals traveling in this area. Our cars are pretty much in danger if we don't pay attention. You must swerve to avoid the holes. Every other square in the street has a pothole which not only causes tire damage but also underbody damage as well. When I took my car into the Umansky repair shop to have my tire replaced, while being placed in the air, the mechanic noticed that my engine cover is cracked as well. The ware and tare caused the damaged city streets is ridiculous and costly. I have never had any accidents in my car and have only had it for 6 months. I'm sure the engine cover was not damaged at the time of the sell.

Since calling and reporting the incident, I noticed not even 3 days later that the hole was repaired and covered. I am thankful that I was able to take a picture to show proof that the hole was present prior to the repair.

This letter is a request for compensation for my left front tire as well as the underbody front cover. I am a concerned resident that would just like the streets to be repaired so we can drive safe and not spend unnecessary monies on car damages. I am hopeful that the Office of The City Clerk understands that I am unable to continue to pay for damages that could be avoided if the city streets would be completely repaired as needed before drastic situation happen such as mine.

If you have any further questions or concerns, please feel free to contact me at 414-458-5048.

Thank you in advance for your consideration.

Sincerely,

Maneisha Gaston

Email: Imsmgastonagmail.com

706019

JMANSKY

MOTOR CARS

\*INVOICE\*

Mercedes-Benz of Milwaukee North

MANEISHA R GASTON 2217 W VINE STREET MILWAUKEE, WI 53205 1MSMGASTON@GMAIL.COM

DUPLICATE 3 PAGE 1

1400 West Silver Spring Drive Milwaukee, Wisconsin 53209-4417 Phone (414) 290-1400 · Fax (414) 290-1613 www.umanskymotorcars.com www.mercedesofmilwaukeenorth.com

HOME:414-458-5048 CONT:414-458-5048 BUS: 888-999-2404 CELL:414-458-5048 SERVICE ADVISOR: 212 ALEX COURTNEY COLOR YEAR MAKE/MODEL VIN LICENSE MILEAGE IN/ OUT TAGGED BLK/BLK MERCEDES BENZ CLA250 WDDSJ4GBXEN101518 OVERIT 28333/28333 T1518 **DEL DATE** PROD. DATE WARR. EXP. **PROMISED** PO NO. RATE PAYMENT INV. DATE 11FEB17 DD WAIT 14AUG17 0.00 MSPP 15AUG17 R.O. OPENED DATE OFFERED BACK OPTIONS: SOLD-STK:GG259178A ENG:2.0 Liter TRN:AT 08:30 14AUG17 13:46 14AUG17 LINE OPCODE TECH TYPE HOURS LIST NET TOTAL A OWNER STATES THE LF TIRE WENT FLAT AFTER HITTING A POT HOLE G1TIRE MOUNT & BALANCE 1 NEW TIRE 1826 CMS 30.00 30.00 1 Q-8-40-1516 PIRELLI 225/45R17 SKU, 2031700, 91H, CIN 268.00 256.72 256.72 1 BALALUM WEIGHT 2.50 2.50 2.50 1 DISPOSAL TIRE 1.25 1.25 1.25 DOT NEW DOT # 93CJ M317 0717 1826 CMS 0.00 0.00 GNOTE FIRST MILE AUTH # 17705131 \$290.47 1826 CMS 0.00 0.00 PARTS: 260.47 LABOR: 30.00 OTHER: 0.00 TOTAL LINE A: 290.47 28333 REPLACED LF TIRE AND QUOTED LOWER ENGINE COVER DUE TO DAMAGE FROM HITTING POTHOLE \*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\* \*\*\*\*\*\*\*THE FOLLOWING WORK WAS RECOMMENDED BUT NOT PERFORMED\*\*\*\*\*\*\*\*\*\*\*\*\*\* DESCRIPTION: (GEN) DECLINED SERVICE REASON DENIED: LAT Customer will have work performed later ,, PERSON CONTACTED: MANEISHA GASTON COMMENTS: REPLACE CRACKED FRONT UNDER-BODY PANEL RECOMMENDED BY: 212 COURTNEY DENIAL ADDED BY: 212 COURTNEY LINE ASSOCIATED: A ESTIMATE:

## RECEIVED

SEP 15 2017

OFFICE OF **CITY ATTORNEY** 

0.00

### Thank you for allowing us to service your vehicle!

For Appointments, please call: (414) 290-1400

Service Hours: Monday - Friday 7:00am - 5:30pm

STATEMENT OF DISCLAIMER STATEMENT OF DISCLAIMER
The factory warranty constitutes all
of the warranties with respect to
the sale of this item/ftems. The
Seller hereby expressly disclaims all
warranties either express or
implied, including any implied
warranty of merchantability or
fitness for a particular purpose.
Seller neither assumes nor
authorizes any other person to
assume for it any liability in
connection with the sale of this
item/ftems.

CUSTOMER SIGNATURE

DESCRIPTION TOTALS LABOR AMOUNT 30.00 PARTS AMOUNT 260.47 GAS, OIL, LUBE 0.00 SUBLET AMOUNT 0.00 ENVIRONMENTAL/SUPPLIES 0.00 **TOTAL CHARGES** 290.47 LESS INS./DISC./COUPON 290.47 SALES TAX 0.00 PLEASE PAY THIS AMOUNT

Motor Vehicle repair practices are regulated by chapter ATCP 132, Wis. Adm. Code, administered by the Bureau of Consumer Protection, Wisconsin Dept. of Agriculture, Trade and Consumer Protection, P.O. CUSTOMER COPY.





# OFFICE OF THE CITY CLERK Milwaukee, Wisconsin

# INSTRUCTIONS FOR FILING A CLAIM AGAINST THE CITY OF MILWAUKEE

To tile a claim against the City a claimant must comply with Section 893.80(1), Wis. Stats., a copy of which is printed at the bottom of this instruction sheet. Generally the statute requires the claimant to submit to the City Clerk:

- A document stating the circumstances of the claim which must be signed by the claimant, or his/her agent or attorney. This document should be filed within 120 days of the event.
- A document stating the address of the claimant and a statement of the relief sought. If money damages are sought, a specific sum must be stated.

(The above information may be combined in a single document.)

The following information should also be submitted to allow the City to promptly act on your claim:

- 1. Proof of the amount of the claim by means of either itemized receipts or two itemized estimates.
- 2. A phone number where the claimant can be reached during business hours as well as the claimant's e-mail address, if any.
- As detailed a description of the incident as possible, including the date, time and place.

All information should be submitted to:

City Clerk ATTN: CLAIMS 200 E. Wells St., Room 205 Milwaukee, WI 53202-3567

#### ADDITIONAL INFORMATION

Before you can file a lawsuit against the City of Milwaukee for reimbursement, State law requires that you first follow the claim procedures established by the City Clerk.

Filing a claim against the City does not automatically guarantee reimbursement from the City. However, the City examines each claim on an individual basis in determining if reimbursement is legally required.

In order to obtain reimbursement for a claim against the City, you must prove that the City or its employees acted unlawfully or negligently.

Only the City Attorney or the Common Council and the Mayor can authorize payment of a claim against the City. Any other representations made by City employees are not legally binding on the City.

893.80 Claims against governmental bodies or officers, agents or employees; notice of injury; limitation of damages and suits. (1) Except as provided in subs. (1g), (1m), (1p) and (8), no action may be brought or maintained against any volunteer fire company organized under ch. 213, political corporation, governmental subdivision or agency thereof nor against any officer, official, agent or employee of the corporation, subdivision or agency for acts done in their official capacity or in the course of their agency or employment upon a claim or cause of action unless:

- (a) Within 120 days after the happening of the event giving rise to the claim, written notice of the circumstances of the claim signed by the party, agent or attorney is served on the volunteer fire company, political corporation, governmental subdivision or agency and on the officer, official, agent or employee under s. 801.11. Failure to give the requisite notice shall not bar action on the claim if the fire company, corporation, subdivision or agency had actual notice of the claim and the claimant shows to the satisfaction of the court that the delay or failure to give the requisite notice has not been prejudicial to the defendant fire company, corporation, subdivision or agency or to the defendant officer, official, agent or employee; and
- (b) A claim containing the address of the claimant and an itemized statement of the relief sought is presented to the appropriate clerk or person who performs the duties of a clerk or secretary for the defendant fire company, corporation, subdivision or agency and the claim is disallowed.





