William Q. Coleman 4703 N. 70<sup>th</sup> St. Milwaukee, WI 53218 (414) 345-8466 colemanwq@gmail.com

# **Professional Career Summary and Highlights**

- Child welfare professional including child protective services, working with international youth in foster care, case management to families, foster parent recruiting and adoptions
- Assisted with the program design and implementation of a disaster recovery program in 3 separate locations in Galveston County, Texas after Hurricane Ike.
- Assisted with the program design and implementation of a client choice food pantry in Fort Bend County, Texas.
- Simultaneously managed multiple federal, state, city and private foundation grants with budgets in excess of two million dollars.

# Education

Master of Science- Human Service Administration Springfield College, Milwaukee, Wisconsin	2004
<b>Bachelor of Arts- Sociology</b> University of Wisconsin-Whitewater, Whitewater, Wisconsin	2001

## **Professional Career History**

## Safe & Sound (Milwaukee, WI)

**Program Director** 

- Provide supervision and support to team of 18 staff who work in community organizing roles on issues around public safety.
- Complete monthly and quarterly reports (quantitative and qualitative) to funders on progress of grant requirements/deliverables.
- Forge new partnerships and strengthen existing partnerships with external stakeholders.
- Represent agency at various meetings with elected officials, clergy, law enforcement and community partners around public safety matters.

## Division of Milwaukee Child Protective Services (Milwaukee, WI)

Initial Assessment Supervisor

- Manage staff assigned to receive reports from the community on allegations of child abuse/neglect.
- Provide supervision and consultation to staff investigating allegations of child abuse/neglect.
- Conduct ongoing training of initial assessment and access staff.
- Screen access reports of abuse/neglect allegations to determine whether they will be investigated.

# March 2016-Present

April 2014-March 2016

# Catholic Charities (Houston, TX)

#### (multiple roles) March 2007-April 2014

Foster Home Developer-Unaccompanied Refugee Minor Program

- Supervise professional foster parents who parent youth in an international foster care program.
- Assist with operations of 3 agency sponsored foster care group homes; home to 24 youth.
- Ensure foster families are maintaining their foster care license.
- Ensure an appropriate level of supervision is maintained in each foster home.

## Associate Director-Basic Needs Program

- Supervise staff of 17 who provided services to survivors of Hurricane Ike in Galveston, Texas.
- Supervise15 volunteers providing basic needs assistance to clients in Fort Bend County, Texas.
- Complete reports weekly and monthly basis to track client progress and program expenditures.
- Represent agency at collaborative meetings with partner agencies in the area.

## Case Manager-Disaster Recovery Program

- Provide services to 25 families who were displaced to the Houston, TX area due to Hurricane Katrina.
- Complete documentation on a timely basis that tracked expenditures and number of families served.
- Collaborate with community partners to provide families with services to reach self sufficiency.

#### **Children's Family and Community Partnerships (Milwaukee, WI)** February 2004-March 2007 Safety Services Case Manager

- Maintain a caseload of 8-10 families and 20-30 children who live with their parents and are in danger of being placed outside of the home due to child abuse or neglect.
- Ensure safety of children by conducting weekly home visits and placing services in the home.
- Maintain accurate records and documentation of events related to the case.
- Attend court hearings as necessary in the event children were detained by the Bureau of Milwaukee Child Welfare

# **Community Involvement**

- Little League Baseball Asst. Coach-volunteer
- Active Member of North Division Alumni Association
- Milwaukee Police Department Citizen's Academy graduate
- Milwaukee's Choice Neighborhood Initiative member

# **Trainings/Certifications**

- Completed 2015 State of Wisconsin Leadership Foundations Training Course (Including Effective Communication, Team Building, Managing Conflict, Leading Projects, Leading Change, Problem Solving/Decision Making)
- > Facilitator of Cultural Competence Training for Foster Parents
- Facilitator of Restorative Practice discussion circles