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November 10, 2008

Eddie J. Hawkins  
4466 North 88th Street  
Milwaukee, WI 53225-5047

RE: Eddie J. Hawkins  
C.I. File No: 08-S-459

Dear Mr. Hawkins:

We have received your claim in the amount of \$670.80, relating to damage allegedly sustained to your vehicle on April 17, 2008 when it collided with a pothole while you were traveling in the area of North 88<sup>th</sup> Street and Congress Street and north to North 84<sup>th</sup> Street and West Ruby Avenue.

Our investigation reveals the Infrastructure Services Division (ISD) reviewed their records and the records of the DPW Call Center relative to this incident. They found the ISD had patched potholes in the general area on May 23, 2008 pursuant to complaint calls they had received. The ISD followed its normal procedures and it was acting within the City's discretion. The City was not negligent. As such, it cannot accept liability. Therefore, we are denying your claim.

If you wish to appeal this decision, you may do so by sending a letter within 21 days of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202, requesting a hearing.

Very truly yours,  
  
GRANT F. LANGLEY  
City Attorney

*Steven M. Carini*  
STEVEN M. CARINI  
Investigator Adjuster

SMC:beg  
1029-2008-1613:139313

*I wish to appeal this decision.*

*Eddie J. Hawkins*  
*4466 N. 88th*  
*(414) 810-3841*

*53225*

OFFICE OF THE CITY ATTORNEY