

Private Ambulance Service Provider Turnback's (*Unable To Handle*) Report

Private Ambulance Service Provider contract, section 7.9, states a "provider shall not have a UTH rate of 2% or greater of incidents received during any month.

September 2016 - August 2017													
Number of requests Unable to Handle (UTH) as primary responder													
Company	9/1/2016	10/1/2016	11/1/2016	12/1/2016	1/1/2017	2/1/2017	3/1/2017	4/1/2017	5/1/2017	6/1/2017	7/1/2017	8/1/2017	Totals
Bell	4	7	0	10	0	0	1	1	1				24
Curtis	77	41	41	32	71	59	52	53	49				475
Medacare	485	400	416	634	577	477	233	224	178				3624
Paratech	58	45	66	116	143	105	55	29	28				645
													4768
Paratech purchased Medacare effective 12/1/16													
Percent of requests Unable to Handle (UTH) as primary responder													
Company	9/1/2016	10/1/2016	11/1/2016	12/1/2016	1/1/2017	2/1/2017	3/1/2017	4/1/2017	5/1/2017	6/1/2017	7/1/2017	8/1/2017	Totals
Bell	0.31%	0.56%	0.00%	0.66%	0.00%	0.00%	0.09%	0.09%	0.08%				0.20%
Curtis	5.79%	3.54%	3.26%	2.67%	4.89%	5.09%	3.35%	4.13%	3.21%				3.99%
Medacare	34.74%	32.15%	35.05%	52.48%	45.70%	41.67%	22.72%	20.95%	16.68%				33.57%
Paratech	3.71%	2.73%	4.26%	7.04%	7.59%	6.76%	3.73%	1.74%	1.99%				4.39%

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Bell	0	0	0	1	0	2	0	1	0	1	0	1	6
Curtis	59	61	41	41	35	38	56	49	47	47	60	63	597
Medacare	149	133	153	140	120	154	228	217	226	217	163	200	2100
Paratech	18	10	12	18	16	5	1	3	2	13	8	13	119
													2822
Percent of requests Unable to Handle (UTH) as primary responder													
Company	9/1/2015	10/1/2015	11/1/2015	12/1/2015	1/1/2016	2/1/2016	3/1/2016	4/1/2016	5/1/2016	6/1/2016	7/1/2016	8/1/2016	Totals
Bell	0.00%	0.00%	0.00%	0.09%	0.00%	0.18%	0.00%	0.09%	0.00%	0.09%	0.00%	0.07%	0.04%
Curtis	4.56%	4.89%	3.53%	3.17%	2.69%	3.29%	4.60%	3.92%	3.60%	4.05%	4.53%	4.31%	3.93%
Medacare	12.44%	10.91%	13.21%	11.11%	9.40%	13.11%	16.79%	19.17%	19.04%	17.49%	12.14%	15.09%	14.16%
Paratech	1.23%	0.70%	0.85%	1.15%	0.98%	0.35%	0.06%	0.20%	0.13%	0.89%	0.50%	0.80%	0.65%

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September 2014 - August 2015													
Number of requests Unable to Handle (UTH) as primary responder													
Company	9/14/2015	10/14/2015	11/14/2015	12/14/2015	1/15/2015	2/15/2015	3/15/2015	4/15/2015	5/15/2015	6/15/2015	7/15/2015	8/15/2015	Totals
Bell	3	2	1	2	1	1	0	0	0	1	0	1	12
Curtis	98	80	129	107	104	108	128	99	106	95	65	93	1212
Medacare	166	135	100	152	118	102	105	90	73	89	89	123	1342
Paratech	58	45	38	65	75	65	74	56	57	26	32	11	602
													3168
Percent of requests Unable to Handle (UTH) as primary responder													
Company	9/14/2015	10/14/2015	11/14/2015	12/14/2015	1/15/2015	2/15/2015	3/15/2015	4/15/2015	5/15/2015	6/15/2015	7/15/2015	8/15/2015	Totals
Bell	0.19%	0.15%	0.08%	0.13%	0.07%	0.07%	0.00%	0.00%	0.00%	0.07%	0.00%	0.07%	0.07%
Curtis	6.62%	5.40%	10.71%	6.75%	6.80%	8.05%	8.51%	7.25%	6.92%	6.81%	4.64%	6.52%	7.08%
Medacare	11.49%	9.94%	7.44%	9.98%	8.22%	8.35%	7.84%	7.06%	5.59%	6.88%	7.09%	9.89%	8.31%
Paratech	3.12%	2.61%	2.30%	3.18%	3.81%	3.80%	4.08%	3.29%	2.98%	1.65%	1.87%	0.63%	2.78%