## **ROSA CHAU**

# 1247 S. CESAR E. CHAVEZ DR. MILWAUKEE, WI , 53204 414-416-8503

## rosachdu@gmail.com

#### OBJECTIVE

Looking for opportunity to work in a community organization that is focused on community development.

### **EDUCATION**

1991-1996

Universidad Catolica Santa Maria

Arequipa-Perú

Bachelor's degree in Accounting

### RELEVANT SKILLS

- Bilingual skills in English and Spanish, in written and verbal. Communication
- Excelled on customer service and client support.
- Experience in retail management and sales.
- Proficient in Microsoft office, such as Word, Excel, and PowerPoint.

#### EXPERIENCE

2006-2017

Telecom International Services LLC

Milwaukee WI

## Sales Manager and Co-Owner

- Manage sales representatives to increase annual revenue by 20 percent.
- Promote business by overseeing sales and promotion activities that are inclusive with community events.
- Provide bilingual customer service to an average of 300 people per week.
- Maintain professional and technical support to provide quality services to clients