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October 10, 2008

Stephanie Jacocks
3459 South 110th Street
West Allis, WI 53227

RE: Stephanie Jacocks
C.I. File No: 08-S-308

Dear Ms. Jacocks:


We have received your claim in the amount of \$224.62, relating to damage sustained to your vehicle when it allegedly collided with a pothole along southbound North Teutonia Avenue near West Mill Road on March 5, 2008

Our investigation reveals the Infrastructure Services Division (ISD) reviewed their records and the records of the DPW Call Center regarding this incident. They found the ISD had patched North Teutonia Avenue on a consistent basis. The winter weather has hampered the repair work and the ability of the patch materials to remain in the repairs. The ISD followed its normal procedures and it was acting within the city's discretion. Therefore, we are denying your claim.

If you wish to appeal this decision, you may do so by sending a letter within 21 days of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202, requesting a hearing.

Very truly yours,


GRANT F. LANGLEY
City Attorney


ROBERT M. OVERHOLT
Investigator Adjuster

RMO:beg
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OFFICE OF THE CITY ATTORNEY