

10,27.08

To Whom this may concern,

This letter is in reply to your response to my claim # CI file 08-5-455. The information that was provided to me in your letter dated October 10, 2008 is absolutely absurd and inaccurate. I strongly disagree with your response and wish to appeal your decision, therefore requesting a hearing.

Sincerely,

Jamie Radtke
3341 S. Quincy Ave
Milwaukee WI 53207 -
414-483-1686
Claim 08-5-455

CITY OF MILWAUKEE
2008 OCT 29 PM 3: 21
RONALD D. LEONHARDT
CITY CLERK

CITY OF MILWAUKEE
RECEIVED
2008 OCT 29 PM 3: 35
OFFICE OF
CITY ATTORNEY

5-8-08

To Whom this may concern,

Please find enclosed a copy of the repair bill for the damage to the front end of my car.

This damage was due to hitting numerous pot holes and also a large chunk of cement that came loose from the road. The incidents happened approximately one week prior to the date on the repair bill. The pot hole was on Oklahoma ave between 3rd + 4th street.

Also, the large chunk of cement was on Holt ave ave between 4th + 5th. I feel the City was negligent due to the fact that the majority of the streets were in need of a vast amount of repairs. My car had a sizeable amount of front end damage. I hope this matter can be expedited as soon as possible and a compromise can be made. Thank You.

Sincerely,

Janice Radtke
3341 S. Quincy Ave
Milwaukee WI 53207

414-483-1686-H

1111 500 0000 0

ATTORNEY

MAY 9 2008

RONALD D. LEONHART
CITY CLERK

2008 MAY -9 PM 3:28

CITY OF MILWAUKEE

JANICE A RADTKE
3341 S QUINCY AVE
MILWAUKEE WI 53207-2721

BOB TOLKAN
6700 South 27th St. - MILWAUKEE, WI. 53221
Phone (414) 282-3000
bobtolkan@hotmail.com
www.bobtolkan.com



CUSTOMER COPY PAGE 1

DATE	YEAR	MAKE	MODEL	VIN	STK/CUS	MILES IN	MILES OUT	TAG
04/29/08	00	PONT	GRANA	1G2NF52T2YM709224	618635	89000	89000	6074
SERVICE DATE	NOTIFIED	SVC ADV	PROMISED DATE/TIME	LICENSE	RATE	PAYMENT	INV. DATE	
12/18/01	04/29/08	21	00:00	X9028T	90.00	01	05/01/08	
R.O. NUMBER	TAX ID	HOME PHONE	BUSINESS PHONE					
323000		414-483-1686				BROWN		2

===== REPAIR LINE 001 =====
CUST STATES THE FRONT END MAKES NOISE ON TURNS
R+R RIGHT OUTER TIE ROD END R+R CONTROL ARM BUSHINGS AND BALL JOINT LOOSE R+R SWAY BAR LINKS

Bill Code - C
52 STEERING, REPAIR, PO 36 M A 360.00
Total Labor 360.00
GM 22657717 -LINK 2 47.60
GM 15216919 -ARM 1 98.85
GM 15216918 -ARM 1 98.85
GM 89047756 -ROD KIT 1 96.60
Total Parts 341.90
Total Line 701.90

===== REPAIR LINE 002 =====
112A MULTIPPOINT INSPECTION
Bill Code - SA
112A MULTIPPOINT INSPECT 18 M A
Total Labor
Total Line

===== REPAIR LINE 003 =====
ALIGNMENT
Bill Code - C
15B 4-WHEEL ALIGNMENT 36 M A 99.95
Total Labor 99.95
Total Line 99.95

Parts Discount 25.00 Labor Discount 25.00
Payment Type - 01 CASH 809.79
PAID in full Ayek

<p>Note: (W) or (B) in front of Part Description indicates Goodwrench Service Plus Lifetime Warranty.</p> <p>The Best Name in Automotive Service Just Got Better.</p> <p>UP-FRONT COMPETITIVE PRICING There will be no surprise when you get your Invoice. LIFETIME SERVICE GUARANTEE Both parts and labor on eligible services are covered for as long as you own your GM vehicle. (Ask for details on this limited warranty.) COURTESY ALTERNATE TRANSPORTATION After you drop off your vehicle, we will get you to where you want to go. TRAINED SERVICE TECHNICIANS We have one or more trained technicians in each of the major service categories designated by the national society for Automotive Service Excellence.</p> <p>SHOWROOM HOURS MONDAY-THURSDAY 8:00 AM - 8:00 PM FRIDAY 8:00 AM - 6:00 PM SATURDAY 9:00 AM - 5:00 PM</p> <p>PARTS AND SERVICE HOURS MONDAY 8:00 AM - 8:00 PM TUES. - FRI. 8:00 AM - 5:30 PM</p>	<p>ADD'L WORK AUTH. BY: _____ NAME _____</p> <p>DATE _____ TIME _____ AM _____ PM _____ NO. CALLED _____ NEW ESTIMATE _____</p> <p><small>The dealer is not party to any Manufacturer's warranty on parts or service contained herein. THE DEALER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE WITH RESPECT TO ANY PARTS, LABOR OR DIAGNOSTIC SERVICES FURNISHED UNDER THIS ORDER.</small></p> <p>CUSTOMER SIGNATURE _____</p> <p> </p> <p>THANK YOU</p> <p><small>Motor vehicle repair trade practices are regulated by chapter ATCP 132, Wis. Adm. Code, administered by the Bureau of Consumer Protection, Wisconsin Dept. of Agriculture, Trade and Consumer Protection, P.O. Box 8911, Madison, Wisconsin 53708-8911.</small></p>	<p>LABOR AMOUNT 459.95</p> <p>PARTS AMOUNT 341.90</p> <p>MISC SALES</p> <p>MATERIALS 15.00</p> <p>TOTAL CHARGE 816.85</p> <p>DEDUCTIBLE</p> <p>SALES TAX 42.94</p> <p>OTHER PAY</p> <p>CUSTOMER PAY 809.79</p>
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