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October 10, 2008

Janice Radtke
3341 South Quicy Avenue
Milwaukee, WI 53207

RE: Janice Radtke
C.I. File No: 08-S-455

Dear Ms. Radtke:

We have received your claim in the amount of \$809.79, relating to alleged damage to your vehicle when it struck potholes and a chunk of concrete roadway on or about April 22, 2008 along West Oklahoma Avenue, between South 3rd Street and South 4th Street and along West Holt Avenue, between South 4th Street and South 5th Street.

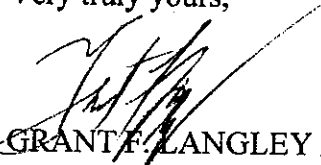
Our investigation reveals the Infrastructure Services Division (ISD) reviewed their records and the records of the DPW Call Center regarding this incident. They found the ISD had patched West Oklahoma Avenue on a consistent basis. They also checked the records for West Holt Avenue between the 400 and 500 blocks. The search found that the Call Center had not received any calls regarding debris for the period April 22, 2007 to April 31, 2008. They also conducted a site investigation and found no chunks of concrete.

The winter weather has hampered the repair work and the ability of the patch materials to remain in the repairs. The ISD followed its normal procedures and it was acting within the city's discretion. Therefore, we are denying your claim.

Janice Radtke
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If you wish to appeal this decision, you may do so by sending a letter within 21 days of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202, requesting a hearing.

Very truly yours,



GRANT F. LANGLEY
City Attorney



ROBERT M. OVERHOLT
Investigator Adjuster

RMO:beg
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