

SIR:

MY NAME IS RUSSELL A. WASZAK, 3261 SO. 15TH AVE, 6710085 MILW. WISC 53215. I CALLED THE CITY AND WAS TOLD TO FILE A CLAIM FOR DAMAGES, AND I DID SO WITH A CLAIM OF \$517.01 SENT TO THE CITY. THE CLAIM WAS FOR DAMAGES DONE TO THE MIRROR AND WINDOW TO MY AUTO ON 9-27-2016 FOR THE AMOUNT OF \$517.01. AT THE TIME A CITY INSPECTOR CAME TO THE LOCATION AND INSPECTED THE DAMAGES TO THE AUTO AND TOLD ME TO FILE A CLAIM. THE DAMAGE WAS CAUSED BY THE CITY TRASH MEN WHEN THEY PICKED UP THE CITY TRASH, UP AND PUSHED THE CITY TRASH CART AGAINST THE PASSENGER SIDE DOOR CAR MIRROR PUSHING IT AWAY FROM THE DOOR AND PUSHING IT AGAINST THE PASSENGER DOOR WINDOW. I THOUGHT THAT I WOULD RECEIVE A CHECK FROM THE CITY. DAMAGE WAS DONE TO MY AUTO, INSPECTOR CAME SAW THE DAMAGE AND TOLD ME WHAT TO DO AND I DID SO.

I AM 71 YEARS OLD, A RETIRED CITY MILWAUKEE POLICE OFFICER FOR 34 YEARS. I RETIRED IN THE YEAR 2000 AND WENT TO WORK AT THE FEDERAL COURT HOUSE AS A SECURITY GUARD FOR 12 1/2 YEARS. I WAS ALWAYS HONEST AND LOVED MY JOBS HELPING PEOPLE AS A POLICE OFFICER, YOU NAME IT I WAS INVOLVED IN NUMEROUS INCIDENTS ALWAYS BEING PROUD OF MY JOB, BUT PEOPLE LOOKED AT ME AND WOULD ALWAYS SAY THEY ARE SORRY ~~FOR~~ I'M LIVING IN THE CITY OF MILWAUKEE. I BEEN LIVING IN THE CITY FOR 71 YEARS AND I GUESS I CAN SEE NOW WHAT THEY WERE TRYING TO TELL ME WITHOUT BEING MEAN TO ME WHEN THEY ALWAYS TOLD ME TO GET OUT OF THE CITY. I HOPE THAT YOU CHANGE YOUR OPINION ABOUT MY CLAIM AND SEND ME THE CHECK FOR MY DAMAGES. I DO NOT WANT A HEARING BECAUSE I KNOW YOU WILL PROBABLY DENY IT AT THE HEARING, WHY WAST TIME, PARKING FEES AND HURT FEELINGS. I FEEL YOU ARE JUST GOING THROUGH THE MOTIONS TO SETTLE A CLAIM.

AS A PROUD CITY OF MILWAUKEE EMPLOYEE I'M VERY HURT AND DISAPPOINTED WITH THE PROCESS. I DIDN'T DAMAGE MY CAR BUT DID GO THROUGH YOUR PROCEDURES TO SETTLE A CLAIM.

Thank you

Russell A. Waszak

SIR:

MY NAME IS RUSSELL A. WASZAK, 3261 So. 15 Place
MILWAUKEE WISC 53215, (414) 671-0085, I REPORTED DAMAGE TO
MY AUTO THAT WAS DONE BY THE CITY MILWAUKEE GARBAGE
COLLECTORS ON TUES. 9-27-2016 WHEN THEY HIT MY OUTSIDE
MIRROR OF MY AUTO ON THE PASSANGER SIDE OF MY 2010
NISSAN ALTIMA THAT WAS PROPERLY PARKED IN THE DRIVEWAY
OF 3574 So. 14 STREET. THE MIRROR IS PUSHED APPROXIMATELY
3/4" AWAY FROM THE FRAME OF THE AUTO PUTTING PRESSURE
ON THE PASSANGE WINDOW OF THE AUTO, AND NOT HAVING THE
MIRROR CONTROLS PROPERLY OPERATE FROM THE INSIDE OF THE
AUTO, THE PASSANGE FRONT WINDOW WILL NOT OPERATE
PROPERLY BECAUSE OF THE MIRROR BEING PUSHED AGAINST THE
PASSANGER WINDOW. MIRROR AND WINDOW CONTROLS DO NOT
WORK FROM THE INSIDE OF THE AUTO. THIS DAMAGE WAS DONE
WHEN GARBAGE EMPLOYEES STRUCK THE OUTSIDE MIRROR OF THE
AUTO ON THE PASSANGER SIDE OF THE AUTO WITH THE GARBAGE
CART REPLACING IT IN THE DRIVE.

I CALLED THE CITY OF MILWAUKEE TO REPORT THE
INCIDENT AND ROBERT WILLIAMS 708-8435 FROM THE CITY
INSPECTION OFFICE CAME TO THE PLACE WHERE IT OCCURRED
REAR OF 3574 So. 14 STREET. ON 9-27-2016, HE ALSO INSPECTED
THE DAMAGE TO MY AUTO AND ADVISED ME TO SUBMIT THIS
LETTER WITH WHAT HAPPENED, AND OBTAIN TWO ITEMIZED
ESTIMATES OF THE DAMAGE TO MY AUTO WHICH ARE ALSO
ENCLOSED. THE INCIDENT OCCURRED ON TUESDAY 9-27-2016
SOMETIME AROUND 8:00AM-9:00AM ON A 2010 NISSAN ALTIMA
TO THE PASSANGE MIRROR AND WINDOW. THE AUTO WAS
PROPERLY PARKED IN THE PARKING AREA REAR OF
3574 So. 14 St. MILW. WISC WHEN IT WAS HIT BY THE GARBAGE CART BEING
PUSHED BY A EMPLOYEE.

MY NAME RUSSELL A. WASZAK - 3261 So. 15 PLACE,
MILW. WISC 53215 (414) 671-0085, NO COMPUTER. ENCLOSURE
ARE THE ESTIMATES.

RECEIVED

OCT 10 2016

OFFICE OF
CITY ATTORNEY

CITY OF MILWAUKEE
OCT - 7 P 2:59
CLERK'S OFFICE

Thank you
Russell A. Waszak

**CARSTAR LOU'S AUTO BODY**

Workfile ID:

d4957342

3940 S 13TH ST, MILWAUKEE, WI 53221

Phone: (414) 481-9449

RECEIVED**OCT 10 2016****Preliminary Estimate****Customer: Waszak, Russ****OFFICE OF
CITY ATTORNEY**

Written By: Guy Cypert

Insured: Waszak, Russ
Type of Loss: Other
Point of Impact: 02 Right Front Pillar (Right Side)

Policy #:
Date of Loss:

Claim #:
Days to Repair: 0

Owner:
Waszak, Russ
(414) 671-0085 Cell

Inspection Location:
CARSTAR LOU'S AUTO BODY
3940 S 13TH ST
MILWAUKEE, WI 53221
Repair Facility
(414) 481-9449 Business

Insurance Company:
CUSTOMER PAY

VEHICLE

2010 NISS ALTIMA S 4D SED 4-2.5L-FI

VIN: 1N4AL2AP8AN446894
License:
State: WI

Interior Color:
Exterior Color:
Production Date:

Mileage In:
Mileage Out:
Condition:

Vehicle Out:

Job #:

TRANSMISSION

Automatic Transmission

POWER

Power Steering
Power Brakes
Power Windows
Power Locks
Power Mirrors

DECOR

Dual Mirrors
Tinted Glass
Console/Storage

Overhead Console

CONVENIENCE

Air Conditioning
Intermittent Wipers
Tilt Wheel
Cruise Control
Rear Defogger
Keyless Entry
Alarm
Message Center
Telescopic Wheel

RADIO

AM Radio

FM Radio

Stereo

Search/Seek

CD Player

Auxiliary Audio Connection

SAFETY

Drivers Side Air Bag
Passenger Air Bag
Anti-Lock Brakes (4)
4 Wheel Disc Brakes
Front Side Impact Air Bags

Head/Curtain Air Bags

SEATS

Cloth Seats
Bucket Seats

WHEELS

Wheel Covers

PAINT

Clear Coat Paint

OTHER

Traction Control
Stability Control
Power Trunk/Gate Release

Get live updates at www.carwise.com/e/VQQUe

Preliminary Estimate

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Customer: Waszak, Russ

OCT 10 2016

2010 NISS ALTIMA S 4D SED 4-2.5L-FI

OFFICE OF
CITY ATTORNEY

Line	Oper	Description	Part Number	Qty	Extended Price \$	Labor	Paint
1		FRONT DOOR					
2	Repl	RT Mirror assy w/o heated w/signal lamp	96301ZN56E	1	278.42	0.4	
3	#	Repl Corrosion protection		1	8.00 T	0.3	
4	*	Rpr RT Door shell (HSS)				<u>1.5</u>	<u>1.0</u>
		Note: REPAIR SHELL BEHIND MIRROR AND SPOT PAINT.					
5		Add for Clear Coat					0.4
6	#	Repl Cover car		1	8.00 T	0.3	
SUBTOTALS					294.42	2.5	1.4

ESTIMATE TOTALS

Category	Basis	Rate	Cost \$
Parts			278.42
Body Labor	2.5 hrs @	\$ 58.00 /hr	145.00
Paint Labor	1.4 hrs @	\$ 58.00 /hr	81.20
Paint Supplies	1.4 hrs @	\$ 38.00 /hr	53.20
Miscellaneous			16.00
Subtotal			573.82
Sales Tax	\$ 573.82 @	5.6000 %	32.13
Grand Total			605.95
Deductible			0.00
CUSTOMER PAY			0.00
INSURANCE PAY			605.95

MOTOR VEHICLE REPAIR PRACTICES ARE REGULATED BY CHAPTER ATPC 132, WIS. ADM. CODE, ADMINISTERED BY THE BUREAU OF CONSUMER PROTECTION, WISCONSIN DEPT. OF AGRICULTURE, TRADE AND CONSUMER PROTECTION, P.O. BOX 8911, MADISON, WISCONSIN 53708-8911.

OCT 10 2016

Customer: Waszak, Russ

2010 NISS ALTIMA S 4D SED 4-2.5L-FI

OFFICE OF
CITY ATTORNEY

Estimate based on MOTOR CRASH ESTIMATING GUIDE and potentially other third party sources of data. Unless otherwise noted, (a) all items are derived from the Guide ARF3746, CCC Data Date 9/16/2016, and potentially other third party sources of data; and (b) the parts presented are OEM-parts manufactured by the vehicles Original Equipment Manufacturer. OEM parts are available at OE/Vehicle dealerships. OPT OEM (Optional OEM) or ALT OEM (Alternative OEM) parts are OEM parts that may be provided by or through alternate sources other than the OEM vehicle dealerships. OPT OEM or ALT OEM parts may reflect some specific, special, or unique pricing or discount. OPT OEM or ALT OEM parts may include "Blemished" parts provided by OEM's through OEM vehicle dealerships. Asterisk (*) or Double Asterisk (**) indicates that the parts and/or labor data provided by third party sources of data may have been modified or may have come from an alternate data source. Tilde sign (~) items indicate MOTOR Not-Included Labor operations. The symbol (<>) indicates the refinish operation WILL NOT be performed as a separate procedure from the other panels in the estimate. Non-Original Equipment Manufacturer aftermarket parts are described as Non OEM, A/M or NAGS. Used parts are described as LKQ, RCY, or USED. Reconditioned parts are described as Recond. Recored parts are described as Recore. NAGS Part Numbers and Benchmark Prices are provided by National Auto Glass Specifications. Labor operation times listed on the line with the NAGS information are MOTOR suggested labor operation times. NAGS labor operation times are not included. Pound sign (#) items indicate manual entries.

Some 2017 vehicles contain minor changes from the previous year. For those vehicles, prior to receiving updated data from the vehicle manufacturer, labor and parts data from the previous year may be used. The CCC ONE estimator has a list of applicable vehicles. Parts numbers and prices should be confirmed with the local dealership.

The following is a list of additional abbreviations or symbols that may be used to describe work to be done or parts to be repaired or replaced:

SYMBOLS FOLLOWING PART PRICE:

m=MOTOR Mechanical component. s=MOTOR Structural component. T=Miscellaneous Taxed charge category.
X=Miscellaneous Non-Taxed charge category.

SYMBOLS FOLLOWING LABOR:

D=Diagnostic labor category. E=Electrical labor category. F=Frame labor category. G=Glass labor category.
M=Mechanical labor category. S=Structural labor category. (numbers) 1 through 4=User Defined Labor Categories.

OTHER SYMBOLS AND ABBREVIATIONS:

Adj.=Adjacent. Algn.=Align. ALU=Aluminum. A/M=Aftermarket part. Blnd=Blend. BOR=Boron steel.
CAPA=Certified Automotive Parts Association. D&R=Disconnect and Reconnect. HSS=High Strength Steel.
HYD=Hydroformed Steel. Incl.=Included. LKQ=Like Kind and Quality. LT=Left. MAG=Magnesium. Non-Adj.=Non
Adjacent. NSF=NSF International Certified Part. O/H=Overhaul. Qty=Quantity. Refn=Refinish. Repl=Replace.
R&I=Remove and Install. R&R=Remove and Replace. Rpr=Repair. RT=Right. SAS=Sandwiched Steel.
Sect=Section. Subl=Sublet. UHS=Ultra High Strength Steel. N=Note(s) associated with the estimate line.

CCC ONE Estimating - A product of CCC Information Services Inc.

The following is a list of abbreviations that may be used in CCC ONE Estimating that are not part of the MOTOR CRASH ESTIMATING GUIDE:

BAR=Bureau of Automotive Repair. EPA=Environmental Protection Agency. NHTSA= National Highway
Transportation and Safety Administration. PDR=Paintless Dent Repair. VIN=Vehicle Identification Number.



Russell Waszak

This is where
I'm having

My Auto REPAIRED

QUESTIONS,

(414) 671-0085

HAVE TAPE OF

NOT HOME

Russell G. Waszak ME

P.S. PLEASE INFORM ME
WHAT'S GOING TO HAPPEN



1935 W. Morgan Ave.
Milwaukee, WI 53221
671-2333

OCT 10 2016

ESTIMATE AND REPAIR ORDER

DATE 9-28-16

HOME PHONE 616 671-0085 WORK PHONE _____

PHONE WHEN READY? ☐ YES ☐ NO

MOTOR NO.

M. J. Parker W.I. 53215

SERIAL NO.

MOTOR NO.

PHONE WHEN READY? ☐ YES ☐ NO

100

PHONE WHEN READY? ☐ YES ☐ NO

[illegible]

I HEREBY AUTHORIZE THE ABOVE REPAIR WORK TO BE DONE ALONG WITH NECESSARY MATERIALS. YOU AND YOUR EMPLOYEES MAY OPERATE ABOVE VEHICLE FOR PURPOSES OF TESTING, INSPECTION OR DELIVERY AT ANY RISK. EXPRESS MECHANIC'S UEN IS ACKNOWLEDGED ON ABOVE VEHICLE TO SECURE THE AMOUNT OF REPAIRS THEREON. YOU WILL NOT BE HELD RESPONSIBLE FOR LOSS OR DAMAGE TO VEHICLE OR ARTICLES LEFT IN VEHICLE IN CASE OF FIRE, THEFT, ACCIDENT OR ANY OTHER CAUSE BEYOND YOUR CONTROL.

CUSTOMER'S SIGNATURE X

MECHANIC'S SIGNATURE: _____

I AUTHORIZE AN INCREASE OF UP TO \$ _____ TO THE ESTIMATED AMOUNT.

APPROVED X

APPROVED X



OFFICE OF THE CITY CLERK
Milwaukee, Wisconsin

INSTRUCTIONS FOR FILING A CLAIM AGAINST THE CITY OF MILWAUKEE

INSPECTED CAR

Robert Williams

708-8435

926-927

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OCT 10 2016

OFFICE OF
CITY ATTORNEY

To file a claim against the City a claimant must comply with Section 893.80(1), Wis. Stats., a copy of which is printed at the bottom of this instruction sheet. Generally the statute requires the claimant to submit to the City Clerk:

1. A document stating the circumstances of the claim which must be signed by the claimant, or his/her agent or attorney. This document should be filed within 120 days of the event.
2. A document stating the address of the claimant and a statement of the relief sought. If money damages are sought, a specific sum must be stated.

(The above information may be combined in a single document.)

The following information should also be submitted to allow the City to promptly act on your claim:

1. Proof of the amount of the claim by means of either itemized receipts or two itemized estimates.
2. A phone number where the claimant can be reached during business hours as well as the claimant's e-mail address, if any.
3. As detailed a description of the incident as possible, including the date, time and place.

All information should be submitted to:

City Clerk
ATTN: CLAIMS
200 E. Wells St., Room 205
Milwaukee, WI 53202-3567

ADDITIONAL INFORMATION

Before you can file a lawsuit against the City of Milwaukee for reimbursement, State law requires that you first follow the claim procedures established by the City Clerk.

Filing a claim against the City does not automatically guarantee reimbursement from the City. However, the City examines each claim on an individual basis in determining if reimbursement is legally required.

In order to obtain reimbursement for a claim against the City, you must prove that the City or its employees acted unlawfully or negligently.

Only the City Attorney or the Common Council and the Mayor can authorize payment of a claim against the City. Any other representations made by City employees are not legally binding on the City.

893.80 Claims against governmental bodies or officers, agents or employees; notice of injury; limitation of damages and suits. (1) Except as provided in subs. (1g), (1m), (1p) and (8), no action may be brought or maintained against any volunteer fire company organized under ch. 213, political corporation, governmental subdivision or agency thereof nor against any officer, official, agent or employee of the corporation, subdivision or agency for acts done in their official capacity or in the course of their agency or employment upon a claim or cause of action unless:

(a) Within 120 days after the happening of the event giving rise to the claim, written notice of the circumstances of the claim signed by the party, agent or attorney is served on the volunteer fire company, political corporation, governmental subdivision or agency and on the officer, official, agent or employee under s. 801.11. Failure to give the requisite notice shall not bar action on the claim if the fire company, corporation, subdivision or agency had actual notice of the claim and the claimant shows to the satisfaction of the court that the delay or failure to give the requisite notice has not been prejudicial to the defendant fire company, corporation, subdivision or agency or to the defendant officer, official, agent or employee; and

(b) A claim containing the address of the claimant and an itemized statement of the relief sought is presented to the appropriate clerk or person who performs the duties of a clerk or secretary for the defendant fire company, corporation, subdivision or agency and the claim is disallowed.