Outstanding Debt Work Group Recommendations from Departments with Collections Contracts

MFD

- Continue to utilize Harris & Harris for both regular collections and TRIP accounts.
 - o Contract expires in November of 2016 with a one year option to extend.
- Evaluate and review collection best practices with Harris & Harris on an annual basis.

Municipal Court

Certify to Dept. of Revenue/SDC:

- DNS cases with a judgment of \$10,000 or more (a SSN, DLN or FEIN would need to be obtained)
- Traffic cases that are 12 months delinquent and the defendant has had no contact with the Court

Contract with Harris & Harris expires at the end of June 2017

DPW - Parking

SDC

- Refer all unreasonably collectible debt that has either a SSN, DLN, or FEIN (as required by the State) and isn't already listed with TRIP
- For the 60 day period following October 1st, split sending any citation debt that has either a SSN, DLN, or FEIN (as required by the State) between Professional Placement Services (PPS) and the SDC, which we would evaluate performance through the next tax season

Contract with Duncan Solutions expires in December of 2018.