

June 23, 2008

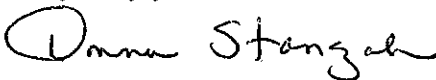
Re: C.I. File No. 08-S-295

To Whom It May Concern:

I wish to appeal your decision not to pay the claim of \$348.30 for the damage I sustained to my new car due to the pothole on 84<sup>th</sup> Street March 11, 2008.

I called on March 12 to report what had happened to my car and how I go about filing a claim. On March 13 I returned to the street to get pictures of the pothole I fell in. There were city trucks filling the potholes along 84<sup>th</sup> street as there were many. They MISSED the one I fell in. In fact, that hole was not filled even a WEEK later. I believe the City WAS notified PRIOR to me hitting the pothole because with all of the potholes in the city, I believe it was taking longer than a DAY to SCHEDULE this work. I realize I am at the mercy of your honesty, but please check your records again as I believe I was NOT the FIRST to report potholes on this street.. I look forward to hearing from you. Feel free to contact me with any questions. Thank you for your time.

Very truly yours,



Donna Stanczak  
W204 N 5988 Lannon Road  
Menomonee Falls, Wis. 53051  
262-252-3099

CITY OF MILWAUKEE  
2008 JUN 25 PM 2:35  
RONALD D. LEONHARD  
CITY CLERK

March 20, 2008

CITY OF MILWAUKEE  
2008 MAR 25 AM 11:49  
RONALD D. LEONHARDT  
CITY CLERK

Donna Stanczak  
W 204 N 5988 Lannon Road  
Menomonee Falls, Wisc. 53051

262-252-3099

On Tuesday, March 11 at 9 p.m. I was driving North on 84<sup>th</sup> Street when my car hit a pothole. The exact location is 550 South 84<sup>th</sup> Street.

I have a 2006 Nissan Altima. The wheel rim was bent and would not hold air. The tire also needed to be replaced.

The Nissan dealer wanted \$580-680 for the wheel rim and \$150-225 for the tire. I went to our local auto repair shop, Wittlin Service, and my bill was \$348.30. The receipt is enclosed.

I believe the City was negligent in knowing how huge these holes are and to date the original pothole remains.

I look forward to being reimbursed by the City \$348.30 for the damage caused by the pothole.

Thank you.

*Donna Stanczak*  
Donna Stanczak

CITY OF MILWAUKEE  
2008 MAR 25 PM 3:30  
CITY ATTORNEY

**Wittlin Service**

N92 W17387 Appleton Ave  
Menomonee Falls, Wi. 53051  
Phone - 262-251-4670 Fax - 262-437-0009

INVOICE

**53041**

Org. Est. # 111062

Car Care Since 1907

**INVOICE**

Work Completed Date : 03/13/2008

Print Date : 03/13/2008

Stanczak, John

2006 Nissan - Altima SL

3.5L, V6, VIN (B)

Lic # :

Odometer In :

Unit # :

Vin # :

Hat # :

Ref # :

Home 262-252-3099

Cust ID : 11171

Part Description / Number	Qty	Sale	Extended	Labor Description	Extended
VALVE STEM				Mount & Balance 1 Tire	10.00
1003	1.00	1.50	1.50	Mount & computer spin balance 1 tire	
RIM					
ALY62443U20	1.00	229.95	229.95		
Conti. Pro CNCT P215/60R16					
1	1.00	89.95	89.95		

[ Technicians : G, Tyler ]

Org. Estimate \$348.51    Revisions \$0.00    Current Estimate \$ 348.51    Additional Cost    Revised Estimate

**Labor:** \$10.00  
**Parts:** \$321.40  
**Sublet:** \$0.00  
**Sub:** \$331.40  
 -----  
**Tax:** \$16.90  
**Total:** \$348.30  
**Bal Due:** \$348.30

[ Payments - ]

Motor vehicle repair practices are regulated by chapter ATCP 132, Wis. Adm. Code, administered by the Bureau of Consumer Protection, Wisconsin Dept. of Agriculture, Trade and Consumer Protection, P.O. Box 8911, Madison, Wisconsin 53708-8911

☐ This vehicle received without face to face customer contact.

Shop Representative

Having authority to do so I hereby order the above products and services, parts and labor and grant permission to you and/or your employees to operate the vehicle described for the purpose of testing and/or inspection. I agree to pay cash when the work is completed or to pay on other terms satisfactory to you. Until paid in full, the amount owing on this work shall constitute a lien on the motor vehicle. If collection is made by suit or otherwise, I agree to pay storage and collection and reasonable attorney's fees.

Customer Sign: \_\_\_\_\_  
 Date: \_\_\_\_\_

YOU ARE ENTITLED TO A PRICE ESTIMATE FOR THE REPAIRS YOU HAVE AUTHORIZED. THE REPAIR PRICE MAYBE LESS THAN THE ESTIMATE, BUT WILL NOT EXCEED THE ESTIMATE WITHOUT YOUR PERMISSION. YOUR SIGNATURE WILL INDICATE YOUR ESTIMATE SELECTION.

1. I request an estimate in writing before you begin repair

2. Please proceed with repairs, but call me before continuing if the price will exceed \$ \_\_\_\_\_

3. I do not want an estimate \_\_\_\_\_

Do you want the replaced parts you are entitled to? ☐ Yes ☐ No

Payment will be made by ☐ Cash ☐ Check ☐ Credit ☐ Card Charge

Call when vehicle is ready ☐ Yes ☐ No