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May 27, 2008

Rosalee Patrick 2574 North 124th Street, #445 Wauwatosa, WI 53226

RE:

Rosalee Patrick

C.I. File No: 08-S-218

Dear Ms. Patrick:

We have received your claim in the amount of \$687.86, relating to damage sustained to your vehicle when it allegedly struck a pothole on February 11, 2008 at North Teutonia Avenue and West Mill Road.

Our investigation reveals that the Infrastructure Services Division (ISD) reviewed their records and the records of the DPW Call Center relative to this incident. They found the ISD had patched along this route on a consistent basis. The winter weather has hampered the repair work and the ability of the patch materials to remain in the repairs. The ISD followed its normal procedures and it was acting with the City's discretion, therefore, we are denying your claim.

If you wish to appeal this decision, you may do so by sending a letter within 21 days to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202, requesting a hearing.

Very truly yours,

GRANT F. LA

City Attorney

RÓBERT M. OVERHOLT Investigator Adjuster

RMO:beg

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