

6/12/2008

Milwaukee City Clerk
200 East Wells Street
Room 205
Milwaukee, WI 53202

Re: Rosalee Patrick
C.I. File No: 08-S-218

To Whom It May Concern:

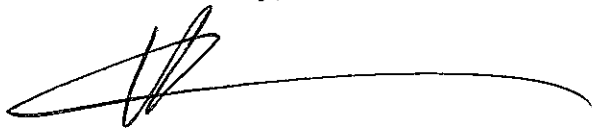
I am writing to you requesting a hearing to Robert M. Overholt's decision to deny my pothole claim – see attached decision letter. I do understand that weather is out of all our control but I do believe that our City of Milwaukee should be responsible and accountable to do what is right for its citizens. In this case, I am very disappointed that the City of Milwaukee denied the entire claim leaving me to believe that they hold no responsibility to its citizens and the way of life of its residents.

My responsibility to this community is to be a responsible productive citizen, first and foremost, by paying my taxes, volunteering to make my community better, and promoting Milwaukee where ever I go.

I do hope you will give my request the attention it deserves and respond in a timely manner. I'm looking forward to hearing from you soon.

Thanks in advance for your time.

Yours truly,



Rosalee Patrick

CITY OF MILWAUKEE
RECEIVED
2008 JUN 16 PM 2:42

OFFICE OF
CITY ATTORNEY

CITY OF MILWAUKEE
2008 JUN 13 PM 4:06
RONALD D. LEONHARDT
CITY CLERK

CITY OF MILWAUKEE
RECEIVED
2008 JUN 13 PM 3:48
OFFICE OF
CITY ATTORNEY

3/7/2008

CITY OF MILWAUKEE

2008 MAR 10 PM 1:42

To Whom It May Concern:

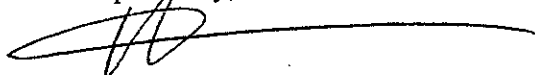
RONALD D. LEONHARDT
CITY CLERK

This letter is to request reimbursement for pothole damages to my motor vehicle. On Monday, February 11, 2008, I was heading southbound on Teutonia Avenue in Milwaukee after dropping off my young son a few minutes earlier. I had offered my child care provider's grand-daughter a ride to school on Florist because her grandmother had to have her truck in the shop because of the heavy snow we had been getting and her engine and wires were burnt out from trying to get out of the snow banks on their street. As soon as I crossed the intersection of Teutonia Ave. and Mill Road, my car dropped into a huge pothole. The pothole spread across the entire street. The bridge has been under repair for a very long time now and the northbound lane is now operating both north and south traffic. I pulled over at the Silver Mill Mall (6201 N. Teutonia) to examine my vehicle. I had 2 tires on the driver's side totally gone and the rims were dented. I went back in my vehicle and proceeded to call my work place, roadside assistance, the City of Milwaukee DPW and my family. This day was one of the coldest days we've had this year. I sat in my car for more than 3 hours waiting for the tow truck that was running about 5 hours behind. Within 30 minutes of waiting, a Cadillac car pulled up behind me and I got out of my car to give assistance. The driver had the same 2 tires blown out. The elderly man told me that he lived down the street and that he was going to slowly drive home. I begged him to call the City of Milwaukee to report his damages—I hope he did!

While my car was being pulled onto the tow truck, the DPW trucks were out filling in the holes. I was extremely impressed that they actually came out while I was there to fix the potholes. I am enclosing my receipts for the repairs done to my car in the amount of \$687.86 (The deductible in the amount of \$546.86. The insurance company paid the balance to Schlossmann's Honda City). I lost approximately \$116.00 in wages. I finally got into work about 1 pm that day. Towing in the amount of \$25.00. Though I was disgusted that I had missed an important training at work, I know that my car would be fixed in time. I was glad to know that I had dropped off my little one before the accident occurred. Therefore, I am looking forward to a quick response to my claim.

Thanks in advance for your cooperation. I can be reached daily at 262-798-4413, or evenings at 414-302-1626.

Respectfully,



Rosalee Patrick

CITY ATTORNEY

2008 MAR 10 PM 2:04

SCHLOSSMANN'S HONDA
3450 S 108TH ST
GREENFIELD, WI 53227

Merchant ID: 100261230000
Term ID: 72825751

Ref #: 0030

Sale

*****3593

VISA

Entry Method: Swiped

Total: \$ 201.00

02/12/08

16:15:13

Inv #: 000030

Appr Code: 03182A

Apprvd: Online

Batch#: 000279

Customer Copy

THANK YOU

SCHLOSSMANN'S HONDA
3450 S 108TH ST
GREENFIELD, WI 53227

Merchant ID: 100261230000
Term ID: 72825751

Ref #: 0031

Sale

*****3169

VISA

Entry Method: Swiped

Total: \$ 345.86

02/12/08

16:15:46

Inv #: 000031

Appr Code: 221546

Apprvd: Online

Batch#: 000279

Customer Copy



SCHLOSSMANN'S HONDA CITY



3450 S. 108th Street · MILWAUKEE WI 53227-4703 · Phone (414) 328-3500
www.hondacity.net

CUSTOMER NO 149886	ADVISOR JAMIE BOHNERT	1889	TAG NO. 1940	INVOICE DATE 02/12/08	INVOICE NO. HOCSS323401
ROSALEE PATRICK 2574 N 124TH ST #445 WAUWATOSA, WI 53226	LABOR RATE	LICENSE NO. 538-GKU	MILEAGE 36,000	COLOR SILVER/	STOCK NO. 61058
	YEAR, MAKE, MODEL 06/HONDA/ACCORD/4 DOOR SEDAN			DELIVERY DATE 01/18/06	DELIVERY MILES 378
	VEHICLE I.D. NO. 1 H G C M 5 6 3 2 6 A 0 3 2 9 9 9			SELLING DEALER NO.	PRODUCTION DATE
ROSALIE-PATRICK@GE.COM		P.O. NO.		P.O. DATE 02/11/08	
RESIDENCE PHONE 414-302-1626	BUSINESS PHONE 262-298-4413	COMMENTS			MO: 36000

TOTALS

* CASH...CHECK#...HOUSE CHG.....* 24 HOUR INTERNET
* VISA...M/C...DISC...AMEX.....* IS
* REC'D BY...DATE...2/12...WWW.HONDACITY.NET

TOTAL LABOR.... 119.38
TOTAL PARTS.... 772.50
TOTAL SUBLET... 0.00
TOTAL G.O.G.... 0.00
TOTAL MISC CHG. 0.00
TOTAL MISC DISC 0.00
TOTAL TAX..... 49.95

TOTAL INVOICE \$ 941.83

1. WAS YOUR SERVICE EXPERIENCE EXCELLENT?
2. DID YOUR SERVICE ADVISOR EXPLAIN THE REPAIRS.
3. DO YOU UNDERSTAND THE CHARGES ON YOUR INVOICE?

IF YOU CANNOT ANSWER YES TO ALL THESE QUESTIONS, PLEASE CALL
PETE LOBERG AT 414-328-3500-EXT 176
**NOW AVAILABLE FOR IMMEDIATE DELIVERY. ALL NEW 2008 ACCORD*

CUSTOMER SIGNATURE

546.84

STORAGE IS CHARGED BETWEEN \$10 AND \$15 PER DAY ON MOTOR VEHICLES LESS THAN 20,000 LBS. AND \$25 PER DAY ON MOTOR VEHICLES OVER 20,000 LBS.

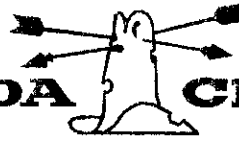
WARRANTY INFORMATION

The parts checked "Warranty" on the face side hereof are covered by a manufacturer's warranty, copies of which are available through the selling dealer. There are no other warranties applicable to the parts or service furnished in this repair. The dealer is not a party to any such manufacturer's warranty.

THE DEALER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF THESE PARTS AND/OR SERVICE. BUYER SHALL NOT BE ENTITLED TO RECOVER FROM THE SELLING DEALER ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFITS, OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.



SCHLOSSMANN'S HONDA CITY



3450 S. 108th Street • MILWAUKEE WI 53227-4703 • Phone (414) 328-3500
www.hondacity.net

CUSTOMER NO.	149886	ADVISOR	JAMIE BOHNERT	1889	TAG NO.	1940	INVOICE DATE	02/12/08	INVOICE NO.	HOCS323401		
ROSALEE PATRICK 2574 N 124TH ST #445 WAUWATOSA, WI 53226		LABOR RATE	538-GKU		MILEAGE	36,000	COLOR	SILVER/	STOCK NO.	61058		
		YEAR, MAKE, MODEL					06/HONDA/ACCORD/4 DOOR SEDAN		DELIVERY DATE	01/18/06	DELIVERY MILES	378
		VEHICLE I.O. NO.					1 H G C M 5 6 3 2 6 A 0 3 2 9 9 9					
		F.I.E. NO.					P.O. NO.		R.O. DATE	02/11/08	PRODUCTION DATE	
RESIDENCE PHONE		414-302-1626		BUSINESS PHONE		262-298-4413		COMMENTS			MO: 36000	
ROSALEE-PATRICK@GE.COM												

JOB# 1 CHARGES-----

LABOR-----
J# 1 10HOZ01 SUSPENSION REPAIR UNITS: 0.60 TECH(S):1183 44.40
TIRES FLAT AND WHEEL BENT-HIT LARGE POTHOLE
CHECK/ADVISE
BOTH LEFT SIDE TIRES FLAT AND WHEELS BENT
REPLACED LEFT SIDE TIRES AND WHEELS-THEN ROTATED NEW TIRES
TO FRONT

PARTS	QTY	FP	NUMBER	DESCRIPTION	UNIT	PRICE
	2		42700-SDA-J02	DISK 16X 42700		163.51
	2		MICH-40016	P205/60R1		221.85
	2		T413100	1-1/4 VAL 42753		0.89
TOTAL - PARTS						772.50

JOB# 1 TOTALS-----
LABOR 44.40
PARTS 772.50

JOB# 1 JOURNAL PREFIX HOCS JOB# 1 TOTAL 816.90

JOB# 2 CHARGES-----

LABOR-----
J# 2+09HOZ10 4-WHEEL ALIGNMENT UNITS: TECH(S):1183 74.98
PERFORM MAINTENANCE 4-WHEEL ALIGNMENT
ALIGNMENT NOT WITHIN SPECIFICATIONS.
ALIGNED TO MANUFACTURER'S SPECIFICATIONS

JOB# 2 TOTALS-----
LABOR 74.98

JOB# 2 JOURNAL PREFIX HOCS JOB# 2 TOTAL 74.98

ESTIMATE-----
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF \$950.00 (+TAX)

COMMENTS-----
CUSTOMER TO PAY BALANCE OF \$546.86 FOR DEDUCTABLE AND TIRE
BETTERMENT
REMAINING BALANCE WILL BE SENT BY ALLSTATE INSURANCE
CLAIM #0107552416-01

STORAGE IS CHARGED BETWEEN \$10 AND \$15 PER DAY ON MOTOR VEHICLES LESS THAN 20,000 LBS. AND \$25 PER DAY ON MOTOR VEHICLES OVER 20,000 LBS.

WARRANTY INFORMATION

The parts covered by a manufacturer's warranty are covered by a manufacturer's warranty. There are no other warranties applicable to the parts or service furnished in this repair. The dealer is not a party to any such manufacturer's warranty.

THE DEALER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF THESE PARTS AND/OR SERVICE. BUYER SHALL NOT BE ENTITLED TO RECOVER FROM THE SELLING DEALER ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFITS, OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

KOOL BREEZE TOWING

5105 N. 124TH ST.

BUTLER, WI 53007

(414) 349-4307-FAX (262) 790-6996

N2 024065

TOWING SERVICE

NAME ROSALLE ADICK		DATE 2/11/07		TIME 11:15	
ADDRESS 2574 N 124TH		CITY WISCONSIN	STATE WI	ZIP 53226	
DRIVER NAME ROSALLE		EXTRA PERSON	REGISTRATION #	TAG #	YEAR 06
INSURANCE CO.		AGENT	INS. PHONE	MAKE/MODEL/COLOR DAEWOO	REQUESTED BY ROSALLE
				<input type="radio"/> CASH	MILEAGE BEFORE TOWING 135.77
				<input type="radio"/> CHARGE	MILEAGE AFTER TOWING 135.782
				<input type="radio"/> CR. CARD	
FROM:		TO:			
MILEAGE		SERVICE TIME		EXTRA TIME	
FINISH		FINISH		FINISH	
START		START		START	
TOTAL		TOTAL		TOTAL	
<input type="radio"/> CALL NO.		<input type="radio"/> START		<input type="radio"/> WRECK	
<input type="radio"/> CALL TIME		<input type="radio"/> FLAT TIRE		<input type="radio"/> CARRIER	
<input type="radio"/> TYPE CALL		<input type="radio"/> LOCKOUT		<input type="radio"/> FLAT BED	
<input type="radio"/>		<input type="radio"/> INSURED		<input type="radio"/> TOW	
				<input type="radio"/> SCOTCH BLOCKS	
				<input type="radio"/> DOLLY	
				<input type="radio"/> FUEL OR BATTERY	
				GAL.	
DAMAGE RELEASE					
I HAVE BEEN ADVISED THAT MY VEHICLE MAY BE DAMAGED IF WINCHED, TOWED, UNLOCKED OR LEFT ON UNATTENDED PREMISES. I RECOGNIZE THE DIFFICULTY INVOLVED AND I AGREE NOT TO HOLD THE TOWING SERVICE RESPONSIBLE FOR SUCH DAMAGE, SHOULD IT RESULT.					
REMARKS: FOR MILEAGE (BURAGE)					
LABOR					
MILEAGE CHARGE					
TOWING CHARGE					
ROAD SERVICE CHARGE					
STORAGE CHARGE					
WINCHING					
CLEAN-UP					
SUB-TOTAL					
TAX					
TOTAL					
X ROSALLE SIGNATURE OF VEHICLE OWNER OR AGENT					
DATE 2/11/07					
X ROSALLE TOW OPERATOR'S SIGNATURE					