CITY OF MILWAUKEE RECEIVED 13:54

June 4, 2008 Grant F. Langley City Attorney

Re: C.I. File No: 08-S-341

Dear Mr. Langley,

I realize that the winter weather had more potholes and repairs than usual, but my tire had 500 more miles on it when it hit the pothole. I keep the tires between 30 and 35 psi per manual instructions and take very good care of my car. I am a 53 year old woman and have only owned the vehicle for three years.

If I need to get a witness, the bus drivers on the Oklahoma /Route 51, can vouch for me that it wasn't taken care of on a consistent basis due to the fact that the bus driver, on Friday, April 4th, commented that they finally fixed that pothole!

I am therefore requesting a hearing regarding this matter. I am under doctor's care until I see him next on June 17, so I would prefer a hearing held after that date and either first thing in the morning or last of day due to the fact that I should be back working after I see my doctor.

Thank you for your consideration regarding this matter.

Shewn Thay Theresa Malragushi

Sincerely,

Ms. Sharon Mary Theresa Maliszewski

ONALD O. LEONHARD CITY CLERK

CITY OF MILHAUNEE

ATTN: CLAIMS DEPARTMENT City Clerk 200 E Wells Room 205 Milwaukee, WI 53202 CITY OF MILHAUKEE

2008 APR 11 AM11: 35

RONALD D. LEONHARDT CITY CLERK

To Whom It May Concern:

Tuesday, April 1st, at about 10:30 a.m., I was going east on Oklahoma avenue in the right lane and due to the fact that I was low on gas and trying to make it to the Speedway station on Howell, I was driving slowly, about 25 mph. After Rexworks Giuffre Bros., between the two underpasses, before 3rd street, I hit the largest pothole I'd seen yet! It was almost the length of the lane! There was no way to avoid it because I didn't see it until I was right on top of it due to the shadows created by the underpass.

I went to Speedway and asked another person pumping gas what was wrong with my tire. He stated that I got a flat and it was really bad and I should get it fixed as soon as possible. I went home and called Firestone right away, because I didn't know where else to go, and I had just had a realignment due to the potholes a few weeks prior, and I had a card to pay for it, because I wasn't sure how much this would cost me. I drove downtown at 10 mph with my emergency flashers on and got there about noon. I have the paperwork, but I am NOT sure if the time is on it.

There is another bad pothole in the left lane on Howell avenue going South past Walgreens store before Howard. Driving down Howard or Layton is a "mine field" too, but I realize it HAS been a bad winter, and there are bound to be potholes.

I appreciate your consideration regarding this matter and would appreciate any monetary allowance due to this unforeseen occurrence. Thank you.

Sincerely,

Ms. Sharon Mary Theresa Maliszewski

Shown Mary Mexeca Maliszenski

3240 A South Howell Ave Milwaukee, WI 53207

(Enclosure-cost of repair bill)

WORK DENER 083657 . 04/01/2008 . MALISZEWSKI, SHARE 3240 S HOWELL AVE APT A MILWAUKEE, WI 53207-2742

FIRESTONE COMPLETE AUTO CARE . 605 W WELLS ST MILWAUKEE, WI. 53203 SERVICE ADVISOR 06 HEATH 414.278.7404

2001 CHEVROLET PRIZM CGREY] 4-1794 1.8L DOHC

LIC # 744GNN WI VIN # 1Y15K54871Z436112 IN 04/01/08 11:47A EST. MILEAGE 57,000

DUE: 04:30PM 04/01 Drop Off APPT: No

414.227.4731 Alt. Auth. Name & Phone:_

Alt. Auth. Name & Phone:				·		٠.
Store # 020168	INITIAL ESTIMATE					
	Article				Extended	Job
Description	Number T#	Qty	Part	Labor	Price	Total
FIRESTONE TIRE PACKAGE						81.49
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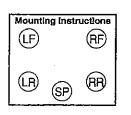
The experience you want.™

Flat rate charged per internal & Mitchell labor manuals Time In: 11:47AM 04/01/2008 Parts Return: No Cust Status: Drop Off Appt: No Pay Type: CFNA

Hub Cap Lock: Prizm Base

OE: P185/65R14 PSI 30

Torque 76



Summary	
Parts	70.99
Labor	10.50
ShopSupply	0.48
Sub	81.97
Tax	4.58
Total	86.55

KNOWLEDGE THAT I HAVE REVIEWED THIS ESTIMATE OF REPAIR AND SERVICE WORK. I HEREBY AUTHORIZE THE ABOVE WORK TO BE DONE, INCLUDING THE INDICATED, ITS AND LABOR, AND PROMISE TO PAY FOR ALL SUCH WORK. I GRANT PERMISSION TO OPERATE THE REFERENCED CAR, TRUCK OR VEHICLE ON STREETS, HIGHWAYS ELSEWHERE FOR THE PURPOSE OF INSPECTION AND/OR TESTING. I UNDERSTAND THAT ALL CLAIMS MUST BE ACCOMPANIED BY AN INVOICE, I UNDERSTAND IF ADDITIONAL RK IS REQUIRED, YOU WILL OBTAIN MY VERBAL OR WRITTEN AUTHORIZATION BEFORE ANY ADDITIONAL WORK IS BEGUN, UNLESS OTHERWISE SPECIFIED ON THIS ESTIMATE

USTOMER

GNATURE

Please do not leave Cell Phones, CDs, Money, Jewelry, or any other valuables in your vehicle. Firestone Complete Auto Care is not and will not be held responsible in the control of th

ESTIMATE ALTERNATIVES

YOU ARE ENTITLED TO A PRICE ESTIMATE FOR THE REPAIRS YOU HAVE AUTHORIZED. THE REPAIR PRICE MAY BE LESS THAN THE ESTIMATE, BUT WILL NOT EXCEED THE ESTIMATE WITHOUT YOUR PERMISSION, YOUR SIGNATURE WILL INDICATE YOUR ESTIMATE SELECTION.

I REQUEST AN ESTIMATE IN WRITING BEFORE YOU BEGIN REPAIRS. X.

PLEASE PROCEED WITH REPAIRS BUT CARE BEFORE CONTINUING IF THE PRICE WILL EXCEED \$______.

I DO NOT WANT AN ESTIMATE, X

SINTIN

RIGHT TO REPLACED PARTS

REPLACED PARTS WILL BE RETURNED TO YOU IF YOU REQUEST THEM WHEN THE REPAIRS ARE ORDERED (YOU MAY INSPECT THOSE PARTS WHICH MUST BE RETURNED TO THE MANUFACTURER.)

INITIAL ONE: _ PLEASE RETURN REPLACED PARTS.

X SMTUM

I DO NOT WANT REPLACED PARTS.

Asking for Reimbarsement for this tire

Customer Invoice 083396 03/24/2698

FIRESTONE COMPLETE AUTO CARE **WELLS ST** 605 W WELLS ST

Service Advisor: 01 BILL 414.278.7404

MILWAUKEE, WI. 53203

MALISZEWSKI, SHARE 3240 S HOWELL AVE

APT A

MILWAUKEE, WI 53207-2742

414.227.4731

2001 CHEVROLET PRIZM [GREY]

4-1794 1.8L DOHC

Lic #: 744GNN WI Vin #: 1Y1SK54871Z436112 Mileage: 55,370

in: 03/24/08 7:24AM Out: 03/24/08 4:48PM

Store # 020168			RETAI	L SALE						
Description PREMIUM ALIGN	Article Number	ID	Qty_	Unit Price	Extended Price	Job Total				
Symptom:-		01				129.99				
SHOULD BE DO LIFETIME ALIGI	ONE EVERY 12	K OR ONCE	A YEAR	7005000						
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Total Tendered		145,51					Labo	r Supplies	129.99 7.80	
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							Tax (5.60%)	7.72	
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Motor Vehicle repair protection, Wiscons	r practices are r in Dept. Agricul	egulated by ture, Trade a	chapter ATCP and Consumer	132, Wis. Adm. (Protection, PO B	Code, ac sox 8911	lministere , Madisor	ed by the bu	reau of cons n 53708-8911	umer 1	

TELL US ABOUT YOUR EXPERIENCE AND RECEIVE \$10 OFF YOUR NEXT PURCHASE OF \$25 OR MORE!

1) For a short survey Call 1-800-859-9203 or logon to www.FirestoneSurvey.com; enter code 020168-083396; 2) Write redemption code here: _____. Offer expires 6 months from date of invoice, good at all participating locations. Must have valid redemption code. May not be combined with any other offer or to reduce existing debt. No copies accepted.

COMMITTED TO PROVIDING A POSITIVE CUSTOMER EXPERIENCE

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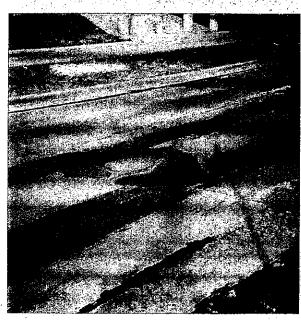
OU ARE ENTITLED TO RECEIVE REPLACED AND REMOVED PARTS, OTHER THAN EXCHANGED OR WARRANTED PARTS WHICH WILL BE AVAILABLE FOR YOUR INSPECTIO O OBTAIN FULL WARRANTY BENEFITS, YOU MUST PRESENT YOUR RECEIPT AND THE DEFECTIVE PRODUCT OR THE VEHICLE ON WHICH THE SERVICE WAS PERFORME 7460-National (Rev. 9/02)

NTB We know tires™

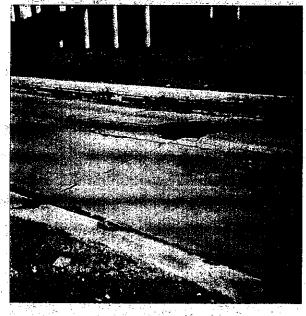
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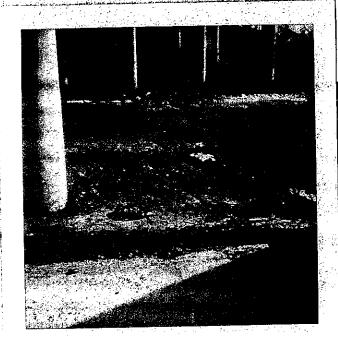
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