

June 4, 2008  
Grant F. Langley  
City Attorney

Re: C.I. File No: 08-S-341

Dear Mr. Langley,

I realize that the winter weather had more potholes and repairs than usual, but my tire had 500 more miles on it when it hit the pothole. I keep the tires between 30 and 35 psi per manual instructions and take very good care of my car. I am a 53 year old woman and have only owned the vehicle for three years.

If I need to get a witness, the bus drivers on the Oklahoma /Route 51, can vouch for me that it wasn't taken care of on a consistent basis due to the fact that the bus driver, on Friday, April 4<sup>th</sup>, commented that they finally fixed that pothole!

I am therefore requesting a hearing regarding this matter. I am under doctor's care until I see him next on June 17, so I would prefer a hearing held after that date and either first thing in the morning or last of day due to the fact that I should be back working after I see my doctor.

Thank you for your consideration regarding this matter.

Sincerely,



Ms. Sharon Mary Theresa Maliszewski

CITY OF MILWAUKEE  
RECEIVED  
2008 JUN 10 PM 3:54  
OFFICE OF  
CITY ATTORNEY

CITY OF MILWAUKEE  
2008 JUN -0 AM 10:34  
RONALD D. LEONHARD  
CITY CLERK

08-5-391

ATTN: CLAIMS DEPARTMENT  
City Clerk  
200 E Wells  
Room 205  
Milwaukee, WI 53202

CITY OF MILWAUKEE  
2008 APR 11 AM 11:35  
RONALD D. LEONHARDT  
CITY CLERK

To Whom It May Concern:

Tuesday, April 1<sup>st</sup>, at about 10:30 a.m., I was going east on Oklahoma avenue in the right lane and due to the fact that I was low on gas and trying to make it to the Speedway station on Howell, I was driving slowly, about 25 mph. After Rexworks Giuffre Bros., between the two underpasses, before 3<sup>rd</sup> street, I hit the largest pothole I'd seen yet! It was almost the length of the lane! There was no way to avoid it because I didn't see it until I was right on top of it due to the shadows created by the underpass.

I went to Speedway and asked another person pumping gas what was wrong with my tire. He stated that I got a flat and it was really bad and I should get it fixed as soon as possible. I went home and called Firestone right away, because I didn't know where else to go, and I had just had a realignment due to the potholes a few weeks prior, and I had a card to pay for it, because I wasn't sure how much this would cost me. I drove downtown at 10 mph with my emergency flashers on and got there about noon. I have the paperwork, but I am NOT sure if the time is on it.

There is another bad pothole in the left lane on Howell avenue going South past Walgreens store before Howard. Driving down Howard or Layton is a "mine field" too, but I realize it HAS been a bad winter, and there are bound to be potholes.

I appreciate your consideration regarding this matter and would appreciate any monetary allowance due to this unforeseen occurrence. Thank you.

Sincerely,

*Sharon Mary Theresa Maliszewski*

Ms. Sharon Mary Theresa Maliszewski  
3240 A South Howell Ave  
Milwaukee, WI 53207  
(Enclosure-cost of repair bill)

CITY OF MILWAUKEE  
2008 APR 11 PM 3:31  
CITY CLERK

WORK ORDER

083657

04/01/2008

MALISZEWSKI, SHARE

3240 S HOWELL AVE

APT A

MILWAUKEE, WI 53207-2742

414.227.4731

Alt. Auth. Name &amp; Phone:

FIRESTONE COMPLETE AUTO CARE

605 W WELLS ST

MILWAUKEE, WI. 53203

2001 CHEVROLET PRIZM [GREY]

4-1794 1.8L DOHC

LIC # 7446NN WI VIN # 1Y1SK54871Z436112

IN 04/01/08 11:47A EST. MILEAGE 57,000

DUE: 04:30PM 04/01 Drop Off APT: No

SERVICE ADVISOR

06 HEATH

414.278.7404

Store # 020168

INITIAL ESTIMATE

Description	Article Number	TH	Qty	Part	Labor	Extended Price	Job Total
FIRESTONE TIRE PACKAGE							81.49
148206 FR380 BL 185/65R14 86S	148206		1	59.99		59.99	
55,000 Mile Limited Warranty							
DOT#							
PARTS DISCOUNT FR380 BL 185/65R14	7011430		-1	3.00		-3.00	
86S 55,000 Mile Limited Warranty							
NEW TIRE WHEEL BALANCE PARTS	7018708		1	3.00		3.00	
NEW TIRE WHEEL BALANCE LABOR	007018716		1		8.00	8.00	
NEW RUBBER VALVE STEM	7007902		1	2.00		2.00	
7059005 PROTECT TIRE REPAIR &	7059005		1	9.00		9.00	
REPLACEMENT PLAN							
TIRE DISPOSAL FEE (1)	007075078		1		2.50	2.50	
TIRE INSTALLATION	037015016		1		N/C	N/C	
COURTESY CHECK							0.00
COURTESY CHECK	017046930		1		N/C	N/C	

**firestone**  
COMPLETE AUTO CARE

Front Left tire

since 1926

# The experience you want.™

Flat rate charged per internal &amp; Mitchell labor manuals

Time In: 11:47AM 04/01/2008

Parts Return: No

Cust Status: Drop Off Appt: No Pay Type: CFNA

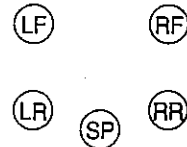
Hub Cap Lock:

Prizm Base

OE: P185/65R14 PSI 30

Torque 76

## Mounting Instructions



## Summary

Parts	70.99
Labor	10.50
ShopSupply	0.48
Sub	81.97
Tax	4.58
Total	86.55

I KNOWLEDGE THAT I HAVE REVIEWED THIS ESTIMATE OF REPAIR AND SERVICE WORK. I HEREBY AUTHORIZE THE ABOVE WORK TO BE DONE, INCLUDING THE INDICATED, ITS AND LABOR, AND PROMISE TO PAY FOR ALL SUCH WORK. I GRANT PERMISSION TO OPERATE THE REFERENCED CAR, TRUCK OR VEHICLE ON STREETS, HIGHWAYS ELSEWHERE FOR THE PURPOSE OF INSPECTION AND/OR TESTING. I UNDERSTAND THAT ALL CLAIMS MUST BE ACCOMPANIED BY AN INVOICE. I UNDERSTAND IF ADDITIONAL RK IS REQUIRED, YOU WILL OBTAIN MY VERBAL OR WRITTEN AUTHORIZATION BEFORE ANY ADDITIONAL WORK IS BEGUN, UNLESS OTHERWISE SPECIFIED ON THIS ESTIMATE

**CUSTOMER SIGNATURE** *X Sherryl Mary Theresa Maliszewski* Please do not leave Cell Phones, CDs, Money, Jewelry, or any other valuables in your vehicle. Firestone Complete Auto Care is not and will not be held responsible for missing or stolen items.

WorkOrder1 070321

## ESTIMATE ALTERNATIVES

YOU ARE ENTITLED TO A PRICE ESTIMATE FOR THE REPAIRS YOU HAVE AUTHORIZED. THE REPAIR PRICE MAY BE LESS THAN THE ESTIMATE. BUT WILL NOT EXCEED THE ESTIMATE WITHOUT YOUR PERMISSION. YOUR SIGNATURE WILL INDICATE YOUR ESTIMATE SELECTION.

I REQUEST AN ESTIMATE IN WRITING BEFORE YOU BEGIN REPAIRS. ☒PLEASE PROCEED WITH REPAIRS, BUT CALL ME BEFORE CONTINUING IF THE PRICE WILL EXCEED \$ *86.55*I DO NOT WANT AN ESTIMATE. ☐

## RIGHT TO REPLACED PARTS

REPLACED PARTS WILL BE RETURNED TO YOU IF YOU REQUEST THEM WHEN THE REPAIRS ARE ORDERED (YOU MAY INSPECT THOSE PARTS WHICH MUST BE RETURNED TO THE MANUFACTURER.)

INITIAL ONE:

PLEASE RETURN REPLACED PARTS.

I DO NOT WANT REPLACED PARTS.

Asking for reimbursement for this tire

**Customer Invoice**

083396

03/24/2008

**FIRESTONE COMPLETE AUTO CARE****WELLS ST****605 W WELLS ST****MILWAUKEE, WI. 53203****Service Advisor:**

01 BILL

414.278.7404

MALISZEWSKI, SHARE  
3240 S HOWELL AVE  
APT A  
MILWAUKEE, WI 53207-2742  
414.227.4731

2001 CHEVROLET PRIZM [GREY]

4-1794 1.8L DOHC

Lic #: 744GNN WI Vin #: 1Y1SK54871Z436112

In: 03/24/08 7:24AM Mileage: 55,370

Out: 03/24/08 4:48PM

Store # 020168

**RETAIL SALE**

Description	Article Number	ID	Qty	Unit Price	Extended Price	Job Total
<b>PREMIUM ALIGNMENT SERVICE</b>		01				129.99
Symptom:-						
SHOULD BE DONE EVERY 12K OR ONCE A YEAR						
LIFETIME ALIGNMENT SERVICE	7005229	77TS	1	159.99	159.99	
LABOR DISCOUNT PREMIUM ALIGNMENT SERVICE	7001681	77	-1	30.00	-30.00	
<b>COURTESY CHECK</b>		01				
COURTESY CHECK	7046930	77TS	1	N/C	N/C	

**ORDER NOTES**

FEELS LOOSE IN THE FRONT

**Technician(s):**

77 PHENG LOR

**Payment History:**

CFNA	5558	145.51	09027
Total Tendered		145.51	

**Summary:**

Parts	0.00
Labor	129.99
Shop Supplies	7.80
Sub-Total	137.79
Tax (5.60%)	7.72
<b>Total</b>	<b>\$145.51</b>

I have received the above goods and/or services. If this is a credit card purchase, I agree to pay and comply with my cardholder agreement with the issuer.

Customer Signature

**All parts are new unless otherwise specified.**

I acknowledge notice and oral approval of  
an increase in the original estimated price.

Signature or Initials

Motor Vehicle repair practices are regulated by chapter ATCP 132, Wis. Adm. Code, administered by the bureau of consumer protection, Wisconsin Dept. Agriculture, Trade and Consumer Protection, PO Box 8911, Madison, Wisconsin 53708-8911

**TELL US ABOUT YOUR EXPERIENCE AND RECEIVE \$10 OFF YOUR NEXT PURCHASE OF \$25 OR MORE!**1) For a short survey Call 1-800-859-9203 or logon to [www.FirestoneSurvey.com](http://www.FirestoneSurvey.com); enter code 020168-083396;

2) Write redemption code here: \_\_\_\_\_. Offer expires 6 months from date of invoice, good at all participating locations.

Must have valid redemption code. May not be combined with any other offer or to reduce existing debt. No copies accepted.

COMMITTED TO PROVIDING A POSITIVE CUSTOMER EXPERIENCE





It is  
filled  
now,  
But this  
is the  
site:  
Oklahoma  
Ave.  
between  
3rd  
&  
4th St.  
JMM

