

6/5/08

Case number 08-5-414

I, Ervin Jackson would like to appeal this case and request a hearing.

CITY OF MILWAUKEE
2008 JUN 39 AM 11:28
RONALD D. LEONHARDT
CITY CLERK

CITY OF MILWAUKEE
RECEIVED
2008 JUN -9 PM 3:39
OFFICE OF
CITY ATTORNEY

Ervin Jackson
ERVIN JACKSON, L
414-731-9472

To the city of Milwaukee or who ever this may concern. Hi, my name is Ervin Jackson. On 2/18/08 around 1pm, me Ervin Jackson, and family and friends, Ervia Jackson, Allyssa Klintner, and James Jackson were driving from 108th street going towards East 74th and Silver Spring. From 108th and Silver Spring all the way to 74th East Silver Spring, the streets were riddled with pot holes. When I got around 74th street I ran over a pot hole busting a rear tire, bending a rim on the back passenger side. Triple-A was called and the police was called. Police stated that this is a matter for the City to look in to. So after Triple-A put a spare tire on my van, we went to Walgreens, brought a camera and took pictures. I would like the city to pay for my tire and rim. No charge for the camera, no charge for inconvenience and no charge for my time and gas that its costing me to go get estimates and sitting in the car around an hour. Car running, waiting for a tow truck. I am a tax payer and when the people of Milwaukee drive down the street, the streets should be safe enough so that people can get where they going safely. This is negligence on the city's behave.

Thank You

Yours Truly,
Ervin Jackson

Ervin Jackson
414-731-9472

Total amount owed:
Wheel = \$286
Tire = 119 + 20
equal \$405.20
EJ
11

State of Wisconsin } ss
Milwaukee County }
this *14th* day of *March* 2008
Subscribed and sworn to before me
Souanna Chynka
Notary Public, Milwaukee County, Wis.
My Commission Expires *12-28-2010*

CITY OF MILWAUKEE
2008 APR 29 PM 1:05
RONALD D. LEONHARD
CITY CLERK

CITY CLERK

10-0-11-23-01



The Auto Club Group
1 Auto Club Drive
Dearborn, Michigan 48126-2694

February 29, 2008

Ervin L Jackson
5240 N Lovers Lane Rd Apt 3
Milwaukee, WI 53225

Dear Ervin Jackson,

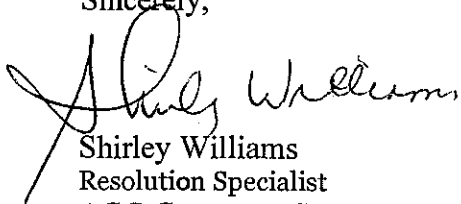
This letter is to acknowledge your recent request for information regarding your call for Emergency Road Service. Club records reflect we received the following calls for service under your membership:

Call #181006
Address of Breakdown: 7421 W Silver Spring Dr
Milwaukee, WI

Date: 2-18-2008
Time: 1:10 PM
Phone: 414-731-9472
Trouble Code: Tire Change
Vehicle: Red 2005 Chrysler Van
Tow Destination:
Tow Station: Club Assist

We hope that you will continue to call on AAA, and the next time you request service we deliver the dependable road service you expect. We value your membership and look forward to meeting your service needs in the future. If further discussion is needed, please feel free to contact me at the toll free number listed below.

Sincerely,


Shirley Williams
Resolution Specialist
ACG Customer Care
Direct line 1-313-336-0519
Toll free 1-866-222-2273

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up SERVICES

OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
51000 MILE SERVICE LUBE OIL AND FILTER TRANSMISSION FLUSH	MI MI MI		46CHZ04 04CHZAF	ROTATE TIRES REPLACE AIR FILTER	MI MI	

STORY

REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
07 55920	45952	356	133 133 133 133	C I I I	04CHZLOF 04CHZWIPER 01CHZ 40CHZ01	LUBE OIL AND FILTER REPLACE WIPER BLADES 31 POINT INSPECTION BRAKE CONCERN
J2/07 48789	40820	356	353 353	C C	21CHZ03 04CHZLOF	A/C NOT COOLING LUBE OIL AND FILTER

PERSON NO. 185 TYSON SCHULTZ

S E R V I C E

STATE REG# 3

WHEN READY <input type="checkbox"/> YES <input type="checkbox"/> NO	VEHICLE ID NO. 2C8GP54L85R359331	YEAR/MAKE/MODEL 05/CHRYSLER/TOWN & COUNTRY/VAN FWD	PRODUCTION DATE	STOCK NO.	LICENSE NO.	R.O. NO. 60207
SAVE PARTS FOR CUST. <input type="checkbox"/> YES <input type="checkbox"/> NO	CUSTOMER NO. 10567		SERVICE CONTRACT FIDELITY	DELIVERY DATE 01/01/05	DELIVERY MILES 100	SELLING DEALER NO. 100
ERVIN L JACKSON 5240 N LOVERS LANE RD APT 3 MILWAUKEE, WI 53225-3071		COLOR PRH_INFERNO_RED/		CONTRACT NO. 1274094	EXPIRATION DATE 06/30/12	EXPIRATION MILES 70,000
RESIDENCE PHONE 414-731-1414		BUSINESS PHONE 414-731-2800		TURBO CHZZ	M/MC CHZZ	AIR COND. P.S.
TIME RECEIVED 08:00am		DATE/TIME PROMISED 02/22/08 04:42pm		TRANS	MILEAGE 50,186	ADVISOR NO. 133
APPOINTMENT <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		E# 3.8L V6		ADVISOR GABE TOTH		

I hereby authorize the repair work therein set forth to be done by you, together with the furnishing by you of the necessary parts and other material for such repair, and agree that you are not responsible for any delays caused by unavailability or delayed availability of parts or material for any reason; that you neither assume nor authorize any other person to assume for you any liability in connection with such repair; that you shall not be responsible for loss of or damage to the above vehicle, or articles left therein; in case of fire, theft or other cause beyond your control; that an express mechanic's lien is hereby acknowledged on the above vehicle to secure the amount of repairs thereto; that your employees may operate the above vehicle on streets, highways or elsewhere for the purpose of testing and/or inspecting such vehicle. Payment Requirements: All charges are due upon receipt of vehicle.

[Signatures]

ORIGINAL CUSTOMER ESTIMATE: TOTAL

X

1 C 04CHZLOF LUBE OIL AND FILTER VO-95
PERFORM LUBE OIL AND FILTER CHANGE

2 C 04CHZAF REPLACE AIR FILTER
CUSTOMER REQUESTS AIR FILTER REPLACEMENT

3 C 01CHZ 31 POINT INSPECTION
46?

4 C 46CHZ06 TIRE REPAIR
QUOTE TIRE AND POSSIBLY NEW RIM

WAITER

Bridgestone Turanza EL42 215/65 R16

119 + Install =
wheel = 286
Tire = 119 + 20
= \$405.00

YOU ARE ENTITLED TO A PRICE ESTIMATE FOR THE REPAIRS YOU HAVE AUTHORIZED. THE REPAIR PRICE MAY BE LESS THAN THE ESTIMATE, BUT WILL NOT EXCEED THE ESTIMATE WITHOUT YOUR PERMISSION. YOUR SIGNATURE WILL INDICATE YOUR ESTIMATE SELECTION.

- I request an estimate in writing before you begin repairs.
- Please proceed with repairs, but call me before continuing if the price will exceed \$2595.
- I do not want an estimate.

Do you want the replaced parts you are entitled to? ☐ YES ☐ NO

☐ This vehicle received without face to face customer contact.

Date Customer Notified:

SHOP REPRESENTATIVE SIGNATURE

ADDITIONAL WORK AUTHORIZED

DATE

*Motor vehicle re.
Adm. Code admin.
Dept. of Agriculture
Madison, Wisconsin

"Any warranties
by the manufad
expressly discl
including any in
particular purp
other person to
sale of said prot

NOTICE: CUSTOMER
PARTS OR

Lube, Oil & Filter
Change

Car/Minivan **\$23⁹⁵**

INCLUDES: Engine oil replacement up to 5 qt
• Complete chassis lube • New Mopar oil
filter • Fluid level inspection • Inspect CV
joints and front suspension components
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disposal



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via MSN Autos

DPW Under Fire For Poor Pothole Repair

WTMJ-TV and JSOnline.com
updated 9:42 a.m. CT, Thurs., Feb. 14, 2008

Milwaukee's Department of Public Works is under fire because of all the city's potholes.

MILWAUKEE - Milwaukee's Department of Public Works is under fire because of all the city's potholes. Aldermen bashed the DPW's response at city hall Wednesday. A lot of frustration was expressed at city hall Wednesday. One alderman called DPW's pothole work pathetic. Ruts in the road make winter driving even worse for Eve Thompson. "Terrible. People think you're trying to get in their lane, but you're just trying to get past a pothole," Eve Thompson said. Aldermen attacked DPW on the pothole problem. "You got to drive down the street like this. It's crazy. What's going on? I need to know how we're going to address this," District 7 Alderman Willie Wade said. Common council members claim road crew training is poor, the patches are shoddy, and DPW is slow to respond to pothole complaints. "There is one bad stretch between Keefe and Lisbon that literally looks like the moon," District 5 Alderman James Bohl said. Former street worker, now Alderman Joseph Dudzik blasted leaders of the department that employed him for two decades "For you to sit here and talk about how we're doing these pot hole patches and we're filling every hole, that's just plain b.s.," Alderman Joseph Dudzik said. DPW's Dale Mejaki admits some of the fixes are shabby. "Clearly we have some work to do on the workmanship that our crews are doing," DPW Infrastructure Operations Manager Dale Mejaki said. He also contends wet, frozen roads make this the worst time to repair potholes. "The quality of work this time of year is not what it should be because it isn't what we can get in summer time," Dale Mejaki said. No formal action came out of this meeting Wednesday, just an opportunity for common council members to say they're not satisfied with the job that's being done.

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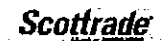
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http://www.msnbc.msn.com/id/23154084/

3/4/08, Time 5:19 am B/4/2008

Another time 5:36 am and 6:04 am. They said this

The DPW report shows the city knew about potholes. Channel 4 news had a report about potholes on west silver spring on 3/4/08, Time 5:19 am B/4/2008. Another time 5:36 am and 6:04 am. They said this

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