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May 9, 2008

Olivia Green
2646 North 19th Street
Milwaukee, WI 53206

RE: Olivia Green
C.I. File No: 08-S-179

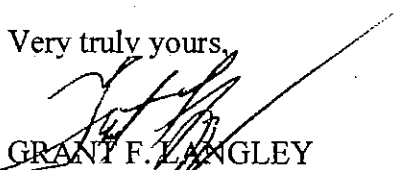
Dear Ms. Green:


We have received your claim in the amount of \$2,000.00, relating to injuries you allegedly suffered on February 11, 2008 when you tripped and fell outside of City Hall, 200 East Wells Street, due to snow and ice conditions.

Our investigation reveals that the Department of Public Works has no information relative to this incident. The department did check their records regarding snow removal operations around City Hall during this time. They found that their staff conducted a standard snow removal operation which began prior to the start of business for the day and continued throughout the day as needed. The department followed its standard procedures and was not negligent in this matter, as such, the City cannot accept liability and we are denying your claim.

If you wish to appeal this decision, you may do so by sending a letter within 21 days to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202, requesting a hearing.

Very truly yours,


GRANT F. LANGLEY
City Attorney


ROBERT M. OVERHOLT
Investigator Adjuster

RMO:beg
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