May 27, 2008

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Olivia Green 2646 N. 19th Street Milwaukee, WI 53206

Office Of The City Clerk 200 E. Wells Street, Room 205 Milwaukee, WI 53202-3567

RE: CLAIM AGAINST THE CITY OF MILWAUKEE BY OLIVIA GREEN

City Clerk,

I received your letter dated May 9, 2008, which basically states that I am not telling the truth about this incident. I am sure that you have ways of investigating these types of public complaints. I am asking that you utilize all of your investigative measures in this case. I paid our property taxes on that very day. You can easily verify that fact and the specific time it was paid.

My son, LeRoy Green is assisting me in writing my complaint. My initial complaint might not have been clear, but I fell inside the building not outside. I hope that this was made clear when your office spoke to me over the phone.

I find it hard to believe that Mayor Barrett has set up security devices all over the City of Milwaukee to prevent crime, yet there are no security devices within City Hall. I don't have a lot of money to fight the City of Milwaukee, but I will not let you just ignore a citizens complaint.

I am requesting a hearing.

Olivia Green

Milwaukee Resident

CITY OF MILWAUKEE

ZOOB MAY 29 PM 3: 53

CITY ATTORNEY

February 27, 2008

CITY OF MILWAUKEE

Olivia Green 2646 N. 19th Street Milwaukee, WI 53206 2008 MAR 3 PM 3: 02

RONALD D. LEONHARD:
CITY CLERK

Office Of The City Clerk 200 E. Wells Street, Room 205 Milwaukee, WI 53202-3567

RE: CLAIM AGAINST THE CITY OF MILWAUKEE BY OLIVIA GREEN

City Clerk,

My name is Olivia Green and I live at the address listed above. I am an 89 year-old senior citizen and taxpayer in the Milwaukee Community.

On February 11, 2008, I went to City Hall to pay my property taxes. I was attempting to enter City Hall at the north entrance door, which wasn't properly cleared of snow and ice. As a result of these conditions I slipped and fell to my knees. A man and woman (strangers) that observed the fall assisted me in standing up. I was told to go to the information booth and report the incident, which I did.

As a result of the fall my knees are sore and swollen, which I am treating with non-prescription drugs. On February 21, 2008, I had my Doctor (Dr. David Amos) to examine my knees for injuries. He explained that the knees were swollen but there were no broken bones. Dr Amos felt that the swelling and soreness would go away over time. The level of pain, swollen knees and stiffness in the knees is slowly getting better.

As a result of the City of Milwaukee's negligence my life has changed as follows:

- I can't drive my car, so the family members must take me everywhere.
- I have pain when I walk with the swollen knees.
- I am in pain from the sore and swollen knees.

For my pain and suffering, I would expect a minimum of \$2,000 from the city. There was no excuse for the doorways to be hazardous to the public especially when we are required to keep our residential sidewalks clear of snow and ice.

I am available for questions at (414) 562-0618.

Olivia Green

Milwaukee Resident