January 25, 2008

PyraMax Bank C/O Laura DeLaCruz/ Branch Excutive Officer 1605 W. Mitchell St Milwaukee, Wi, 53204

Re: Installation of Drive Thru for PyraMax Bank

To whom it may concern:

I am writing this letter to the City of Milwaukee regarding the installation of a new drive thru for this PyraMax Bank location. Our family has been loyal customers of this bank for 30 years, and has been banking at this location for many years. But due to fact that this bank has no drive thru for my mother who is 84 years young, I have no other choice but to drive her to other locations that have this convenience. Throughout the course of time, the neighborhood has changed and now it is very dangerous for the seniors to walk from their homes or get out from their cars and to do their banking. It would truly be a great asset if you would consider on allowing this bank to construct a new drive thru for all of their customers needs. If not approved, this location would sure definitely lose more members than it has now. Thank you for your time in reading this letter.

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Adeline and Victoria Kowalski

1762 S. Pearl St

Milwaukee, Wi, 53204