ET P M FAIKE

2007 JUN 26 AMII: 04

RONALD L. LEONHARDI CITY CLERK

4807 Kingdom Court Racine, WI 53402

Ph: 262-752-0661 (Home) Ph: 414-764-8501 (Work)

Milwaukee City Clerk 200 E. Well Street, Rm #205 Milwaukee, WI 53202

SUBJECT: C. I. File No: 07-S-119

I am in receipt of your letter dated June 5, 2007, whereby my claim to recover damages for two separate accidents on Milwaukee Country Streets whereby serious damage to my car occurred after hitting potholes in the streets been denied.

I filed my claim in late March/early April and to receive a denial of all damages in June is most disappointing. This is especially true in that I have been advised to contact the City of Wauwatosa on the second incident. With so much time elapsed, I find it difficult to believe I will find much satisfaction in doing so.

In light of the denial of my claim, I hereby request a hearing to appeal this decision.

I await your reply.

Sincerely,

Jo Anne Amby-Nagel

THE MEMARKEL

2007 APR 10 AMII: 35

4/9/07 RONALD LEGGRARDY

4807 Kingdom Court Racine, WI 53402 Ph: 262-752-0661 (Home)

Ph: 414-764-8501 (Work)

City Clerk Attn: Claims

200 E. Well St, Room 205 Milwaukee, WI 53202-3567

SUBJECT: CLAIM REQUEST FOR DAMAGES TO VEHICLE SUSTAINED DUE TO UNREPAIRED POTHOLES

On two separate occasions within the last 90 days, I have sustained damage to my vehicle due to dangerous potholes that I hit while driving on city of Milwaukee streets. Both instances have resulted in significant damages to the tires and rims of my car. In both instances I was driving at or below the speed limit when I hit the potholes. This letter will serve as notice of a claim against the city for damages as called out in Section 893.80.

I have included make and model information on the car along with copies of receipts from my dealer for the repair work.

Make of Car: 2006 Mazda 6

Details of the Accidents:

First Accident:

Date: 12/24/06

Time: Approximately 10 p.m.

Location: Driving south on 60th Street between Cleveland Ave. and Oklahoma Avenue, I struck a large pothole in the left-hand lane which bent my right front rim and created a bulge in the tire. Both rim and tire had to be replaced and in addition a 4-wheel wheel

alignment was required.

Sum of Damages: \$583.47

Second Accident:

Date: 3/1/07

Time: Approximately 7:30 pm

Location: Driving west on North Ave. toward the 45 South freeway on ramp. I struck a pot hole in the left-hand lane just before reaching the bridge overpass and as a result, my left front tire went flat as I was entering the on ramp to 45 South. I was able to pull over and called 911 for assistance. This call is on record with the Milwaukee County Sheriff's Dept. A Sheriff was with me during wait for a tow truck to change my tire.

Sum of Damages: \$418.57

Subsequent damages related to second accident:

Date: 4/2/07

A second trip to my car dealer to investigate a noise from the back of the car revealed that the left rim was bent. It appears the damage occurred due to the hit the car took when I struck the pothole on 3/1/07. I am forced to replace this rim as well.

Sum of Damages: \$332.77

Total Sum of Damages: \$1,334.81

I am asking for all repair costs to be refunded to me based on the facts stated above. The condition of the streets in the Milwaukee area makes driving dangerous for motorists, and for me personally, very costly since December 2006.

Jo Anne Ambury Jage

Enclosures: 1 pg (credit card receipts) + 11 pgs (copies of repair invoices)

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3520 S. 108th St. **GREENFIELD, WISCONSIN 53228**

UNIT# M60181 JOANNE AMBY-NAGEL MICHAEL NAGEL 4807 KINGDOM CT RACINE. WI 53402-9416

INVOICE CUSTOMER COPY

mazpa

(414) 329-5800

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CUSTOMER SIGNATURE

Motor vehicle repair practices are regulated by chapter ATCP 132, Wis. Adm. Code, administered by the Bureau of Consumer Protection, Wisconsin Dept. of Agriculture, Trade and Consumer Protection P.O. Box 8911, Madison, Wisconsin 53708-8911

PLEASE PAY THIS AMOUNT

7520661

(414) 329-5800

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3520 S. 108th St. **GREENFIELD, WISCONSIN 53228**

UNIT# M60181 JOANNE AMBY-NAGEL MICHAEL NAGEL 4807 KINGDOM CT RACINE, WI 53402-9416

INVOICE CUSTOMER COPY

mazpa

(414) 329-5800

PAGE 2

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CUSTOMER SIGNATURE

Motor vehicle repair practices are regulated by chapter ATCP 132, Wis. Adm. Code, administered by the Bureau of Consumer Protection, Wisconsin Dept. of Agriculture,

PLEASE PAY THIS AMOUNT

7520661

53108

PAGE 3

3520 S. 108th St. **GREENFIELD, WISCONSIN 53228**

UNIT# M60181 JOANNE AMBY-NAGEL MICHAEL NAGEL 4807 KINGDOM CT

INVOICE CUSTOMER COPY

(414) 329-5800

RACINE, WI 53402-9416

HOME: 262-752-0661 BUS: 262-989-4807

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******************** SHOP SUPPLY RECOVERY

24.95

THANK YOU FOR GIVING US THE OPPORTUNITY TO BE OF SERVICE TO YOU.WE AT RUSSDARROW GREENFIELD ARE COMMITTED TO YOUR SATISFACTION. YOU MAY RECIEVE A SURVEY FROM THE MANUFACTURER. IF YOU CAN'T ANSWER "VERY SATISFIED"TO ALL THE QUESTIONS, PLEASE CALL CURT OR SHELLEY. AGAIN, THANK YOU FOR YOUR CONTINUED BUSINESS.

THANK YOU! Service Department Hours

MONDAY - THURSDAY 7:00 A.M. - 7:00 P.M. **FRIDAY**

7:00 A.M. - 6:00 P.M. SATURDAY 8:00 A.M. - 5:00 P.M.

CALL FOR APPOINTMENT (414) 329-5800

DESCRIPTION_ TOTALS MATERIAL: ALL PARTS NEW UNLESS SPECIFIED. U=USED R=REBUILT C=RECONDITIONED Y=RECYCLED LABOR AMOUNT 19.95 C=RECONDITIONED T=RECTCED
STATEMENT OF DISCLAIMER: The
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warranties with respect to the sale of
this item/tems. The Seller hereby
expressly disclaims all warranties either
express or implied, including any implied
warranty of merchantability or fitness
for a particular purpose. Seller neither
assumes nor authorizes any other person
to assume for it any liability in
connection with the sale of this
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Motor vehicle repair practices are regulated by chapter ATCP 132, Wis. Adm. Code, administered by the Bureau of Consumer Protection, Wisconsin Dept. of Agriculture, Trade and Consumer Protection, P.O. Box 8911, Madison, Wisconsin 53708-8911,

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-			Suspension (shocks/struts for bounce/leaks/damage)		
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Customer Signature



test results

7520661

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3520 S. 108th St. GREENFIELD, WISCONSIN 53228

UNIT# M60181
JOANNE AMBY-NAGEL
MICHAEL NAGEL
4807 KINGDOM CT
RACINE WI 53402-9416

INVOICE
CUSTOMER COPY

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(414) 329-5800

PAGE 1

RACINE, WI				PAGE 1							
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Service Department Hours

MONDAY - THURSDAY 7:00 A.M. - 7:00 P.M. FRIDAY

7:00 A.M. ~ 6:00 P.M. SATURDAY 8:00 A.M. ~ 5:00 P.M.

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MATERIAL: ALL PARTS NEW UNLESS SPECIFIED. U=USED R=REBUILT C=RECONDITIONED Y=RECYCLED STATEMENT OF DISCLAIMER: The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither essumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

CUSTOMER SIGNATURE

DESCRIPTION

TOTALS

LABOR AMOUNT

PARTS AMOUNT

SUBLET AMOUNT

ENVIRONMENTAL / SUPPLIES

TOTAL CHARGES

LESS INSURANCE

SALES TAX

PLEASE PAY
THIS AMOUNT

Motor vehicle repair practices are regulated by chapter ATCP 132, Wis. Adm. Code, administered by the Bureau of Consumer Protection, Wisconsin Dept. of Agriculture,

7520661

50364

3520 S. 108th St. GREENFIELD, WISCONSIN 53228

UNIT# M60181 JOANNE AMBY-NAGEL MICHAEL NAGEL 4807 KINGDOM CT RACINE, WI 53402-9416

INVOICE
CUSTOMER COPY

mazpa

(414) 329-5800

PAGE 2

HOME:262-7	52-0661	BUS:262-9	89-4807	CED	VICE ADVISOR:	- ^2^ CUE	TTEV N CT	א דד א	
COLOR	YEAR	MAKE/MODEL		SEN	VIN VIOLE AD VISON.	LICENSE		SE IN/ OUT	TA
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· · · · · · · · · · · · · · · · · · ·	TH	ANK YOU!			RIAL: ALL PARTS NEW UNLE		RIPTION	TOTA	LS
	Service	Department Hours			FIED. U=USED R=REBUI CONDITIONED Y=RECYCL		OUNT		<i></i>
m,n,	MONDA	AY - THURSDAY		STATE	MENT OF DISCLAIMER:	The PARTS AM	OUNT		

 THANK YOU! Service Department Hours	MATERIAL: ALL PARTS NEW UNLESS SPECIFIED. U=USED R=REBUILT C=RECONDITIONED Y=RECYCLED	DESCRIPTION LABOR AMOUNT	TOTALS
 MONDAY - THURSDAY 7:00 A.M 7:00 P.M.	STATEMENT OF DISCLAIMER: The factory warranty constitutes all of the warranties with respect to the sale of	GAS, OIL, LUBE	
FRIDAY 7:00 A.M 6:00 P.M.	this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied	SUBLET AMOUNT	
 SATURDAY 8:00 A.M 5:00 P.M.	warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person	TOTAL CHARGES	
CALL FOR APPOINTMENT	to assume for it any liability in connection with the sale of this	LESS INSURANCE	
(414) 329-5800	item/items.	SALES TAX	·
mazpa	CUSTOMER SIGNATURE	PLEASE PAY THIS AMOUNT	

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- 3---

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(414) 329-5800

RACINE, WI 53402-9416 HOME:262-752-0661 BUS:262-989-4807 PAGE 3

TIOPES LEON					SER	NVICE ADVISOR:				
COLOR	YEAR		MAKE/MODE			VIN	LICENSI	E MILEA	BE IN/ OUT	TAG
GRAY	06	MAZI)A 6		1YVHF	80D265 M 26052		8173	/8175	T251
IN SVC. DATE	PROD	DATE	WARR. EXP.	PROMIS	ED	PO NO.	RATE	PAYMENT	INV. E	DATE
29APR06 IS	3			18:00 04	JAN07			CASH	04JAN0	7
DATE OF RE	PAIR	DAT	E OFFERED BA	<u> </u>		:M60181 DLR:	61540 EN	G:3.0_Lit	er	
				TRN: AT	.'					

30DEC06 04JAN07 LINE OPCODE TECH TYPE HOURS

LIST NET TOTAL
THANK YOU FOR GIVING US THE OPPORTUNITY TO BE
OF SERVICE TO YOU.WE AT RUSSDARROW GREENFIELD
ARE COMMITTED TO YOUR SATISFACTION.YOU MAY
RECIEVE A SURVEY FROM THE MANUFACTURER.IF YOU
CAN'T ANSWER "VERY SATISFIED"TO ALL THE
QUESTIONS, PLEASE CALL CURT OR SHELLEY.
AGAIN, THANK YOU FOR YOUR CONTINUED BUSINESS.



THANK YOU! Service Department Hours

MONDAY - THURSDAY 7:00 A.M. - 7:00 P.M. FRIDAY 7:00 A.M. - 6:00 P.M. SATURDAY 8:00 A.M. - 5:00 P.M.

CALL FOR APPOINTMENT (414) 329-5800

mazpa

MATERIAL: ALL PARTS NEW UNLESS	DESCRIPTION	TOTALS
SPECIFIED. U = USED R = REBUILT C = RECONDITIONED Y = RECYCLED	LABOR AMOUNT	104.95
STATEMENT OF DISCLAIMER: The		412.60
factory warranty constitutes all of the warranties with respect to the sale of		0.00
this item/items. The Seller hereby expressly disclaims all warranties either		0.00
express or implied, including any implied warranty of merchantability or fitness		34.97
for a particular purpose. Seller neither assumes nor authorizes any other person	TOTAL CHARGES	552.52
to assume for it any liability in connection with the sale of this	LESS INSURANCE	0.00
item/items.	SALES TAX	30.95
CUSTOMER SIGNATURE	PLEASE PAY THIS AMOUNT	583.47

Motor vehicle repair practices are regulated by chapter ATCP 132, Wis. Adm. Code, administered by the Bureau of Consumer Protection, Wisconsin Dept. of Agriculture,

FULL CIRCLE SERVICE REPORT CARD

MAZ	D A FULL CIRCLI	E SERVICE RE	PORT CARD	
	Customer Name:		Phone:	
FULL C	Date: License:	· Y	ear/Model:	
SERV		RO/Tag#:	Mileage:	
IN:	SPECTION RESULT - OK WILL REQUIRE	FURTHER ATTENTION	REQUIRES IMMEDIATE ATTEN	NOITV
	Inspect Each Service	Info. / Estimate	Check Tires/Measure Tire Tread	Depth
СН	Window washer fluid level		Tire Pressure Set to Factory Recomm	endation
EC	Automatic transmission fluid level/condition		LF /	ŖF
1 K	Brake fluid level/condition			
	Power steering fluid level/condition			
FI	Coolant recovery reservoir fluid level/condition			
Fac Heps	Transaxle, transfer case, clutch reservoir fluid/condition (as equip	ped)		
	Windshield for cracks, chips and pitting	7	3	57
	Operation of horn, interior and exterior lights			
	Windshield washer spray and wiper operation		LR	RR
	Cooling system for visible leaks and damage		50% or more remaining (Above 6	
	Oil and/or fluid leaks (Specify)	20% - 50% remaining (4/32" – 6/	32")
	Constant velocity (CV) drive axle boots (if equipped)		Less than 20% remaining (3/32" o	r less)
	Exhaust system (leaks, visible damage, loose parts)		Measure Front / Rear Brake Lin	
	Drive belt(s)			RF
	Steering, steering linkages/wheel end play/bearings			
	Suspension (shocks/struts for bounce/leaks/damage)			
	Brake lines, hoses, parking brake			
	Battery terminals (clean, if necessary)		_ H H	
	Clutch operation (if equipped)			
Four Heave	Recommended Additional Services			
Y	Rotate Tires			
	Air Filter	<u>_</u>	R	RR
Y 1	Wiper inserts	Bra	ake Measurements Not Taken This Service	
Y	Tire Repair		50% or more remaining (Above 5mm (Above 2mm	Drum)
Y	Brakes (Specify)		20% - 50% remaining (3mm-5mm D) (1.01mm-2mm I) (Less than 3mm C)	Drum)
	N Full Factory Warranty in Effect		ess than 20% remaining (1mm or less	s Drum)
	Vehicle Service Contract		Check Battery Performance	
	121		Good Actual Cold	
	CPO Extension		Cranking — Amps and/or	
	Other		attach test results	L

Customer Signature ____



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PAGE 1

3520 S. 108th St. **GREENFIELD, WISCONSIN 53228**

UNIT# M60181 JOANNE AMBY-NAGEL MICHAEL NAGEL 4807 KINGDOM CT RACINE. WI 53402-9416

INVOICE CUSTOMER COPY

mazpa

(414) 329-5800

HOME: 262-752-0661 BUS: 262-989-4807

SERVICE ADVISOR: 444 JAMES P RUSSELL COLOR TYEART MAKE/MODEL LICENSE MILEAGE IN/ OUT TAG GRAY 06 MAZDA 6 1YVHP80D265M26052 10394/10394 T142 IN SVC. DATE PROD. DATE WARR, EXP. PROMISED PO NO. RATE PAYMENT INV. DATE 29APR06 IS WAIT 02MAR07 CASH 02MAR07 DATE OF REPAIR DATE OFFERED BACK OPTIONS: STK:M60181 DLR:61540 ENG:3.0 Liter TRN:AT 02MAR07 02MAR07 LINE OPCODE TECH TYPE HOURS LIST NET TOTAL A OWNER HIT A POT HOLE AND L/F TIRE WENT FLAT 300 FOUND FRONT LEFT RIM BENT. REPLACED RIM. 449 ISLEY, STEVEN M LIC#: 449 19.99 19.99 1 9965-07-7080 WHEEL, DISC-ALUMINUM 345.50 269.22 269.22 1 STEM VALVE STEM 1.00 0.23 0.23 ALIGN4 4-WHEEL ALIGNMENT UTILIZING STATE-OF-THE-ART LAZER ALIGNMENT SYSTEM 449 ISLEY, STEVEN M LIC#: 449 89.95 89.95 COUPON -1799 999 DEFAULT LIC#: 999 CPM -17.99-17.99PARTS: LABOR: 269.45 91.95 OTHER: 0.00 TOTAL LINE A: 361.40 *********** B MAZDA FULL CIRCLE INSPECTION TIRG INSPECTED TIRES, 7/32" OR GREATER TREAD REMAINING 449 ISLEY, STEVEN M LIC#: 449 CASHIER CPM 0.00 0.00 BRKG BRAKE INSPECTION STATUS "GREEN" OVER 5MM (DISC) OR OVER 2MM (DRUM) REMAINING 2007 449 ISLEY, STEVEN M LIC#: 449 RUSS DARROW MAZDA SUZUKOO CPM 0.00 BATTG BATTERY STATUS GREEN Cash: 449 ISLEY, STEVEN M LIC#: 449 CPM 0.00 PARTS: LABOR: 0.00 OTHER: 0.00 0.00 **************** SHOP SUPPLY RECOVERY 34.97

THANK YOU! Service Department Hours	MATERIAL: ALL PARTS NEW UNLESS SPECIFIED. U=USED R=REBUILT C=RECONDITIONED Y=RECYCLED	LABOR AMOUNT	TOTALS
MONDAY - THURSDAY	STATEMENT OF DISCLAIMER: The		
7:00 A.M 7:00 P.M.	factory warranty constitutes all of the warranties with respect to the sale of	GAS, OIL, LUBE	
FRIDAY	this item/items. The Seller hereby expressly disclaims all warranties either	SUBLET AMOUNT	
7:00 A.M 6:00 P.M. SATURDAY	express or implied, including any implied warranty of merchantability or fitness	FIAALUOJAMIEJAT WE 1 GOLLETIEG	
8:00 A.M 5:00 P.M.	for a particular purpose. Seller neither assumes nor authorizes any other person	TOTAL CHANGES	
CALL FOR APPOINTMENT	to assume for it any liability in connection with the sale of this		
(414) 329-5800	item/items.	SALES TAX	
mazpa	CUSTOMER SIGNATURE	PLEASE PAY THIS AMOUNT	

7520661

52094

RUSS DARROW MAZDA 3520 S. 108th St. **GREENFIELD, WISCONSIN 53228**

(414) 329-5800

INVOICE CUSTOMER COPY

PAGE 2

HOME: 262-752-0661 BUS: 262-989-4807 SERVICE ADVISOR: 444 JAMES P RUSSELL MAKE/MODEL LICENSE COLOR YEAR MILEAGE IN/ OUT TAG **GRAY** 06 MAZDA 6 1YVHP80D265M26052 10394/10394 T142 PROD. DATE | WARR. EXP. IN SVC. DATE PROMISED RATE PAYMENT INV. DATE 29APR06 IS WAIT 02MAR07 CASH 02MAR07 DATE OF REPAIR DATE OFFERED BACK OPTIONS: STK:M60181 DLR:61540 ENG:3.0 Liter

TRN: AT 02MAR07 02MAR07

LINE OPCODE TECH TYPE HOURS

UNIT# M60181

MICHAEL NAGEL

4807 KINGDOM CT

JOANNE AMBY-NAGEL

RACINE, WI 53402-9416

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MATERIAL: ALL PARTS NEW UNLESS SPECIFIED. U=USED R=REBUILT C=RECONDITIONED Y=RECYCLED TOTALS DESCRIPTION LABOR AMOUNT 91.95 STATEMENT OF DISCLAIMER: The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items. PARTS AMOUNT 269.45 GAS, OIL, LUBE 0.00 SUBLET AMOUNT 0.00 **ENVIRONMENTAL / SUPPLIES** 34.97 TOTAL CHARGES 396.37 LESS INSURANCE 0.00 item/items. SALES TAX 22.20 CUSTOMER SIGNATURE PLEASE PAY THIS AMOUNT

Motor vehicle repair practices are regulated by chapter ATCP 132, Wis. Adm. Code, administered by the Bureau of Consumer Protection, Wisconsin Dept. of Agriculture,

M A Z	P A FULL CIRCLE SERVICE RE	RD	A0829165		
-	Customer NAGEL	Phone:		E-Mail:	
	Date: 3-2-07 License:		Year/Model: 06		
FULL CIR SERVIO	CLE				
INS	PECTION RESULT - OK NOW NOW TO WILL REQUIRE FURT			MMEDIATE ATTENTION	
	Inspect Each Service	Info. / Estimate	Check Tires/M	easure Tire Tread Depth	
C	Window washer fluid level		Tire Pressure Set	to Factory Recommendati	ion
E	Automatic transmission fluid level/condition		LF/		RF
К	Brake fluid level/condition	/			
* • • •	Power steering fluid level/condition				
	Coolant recovery reservoir fluid level/condition				
	Transaxle, transfer case, clutch reservoir fluid/condition (as equipped)				
	Windshield for cracks, chips and pitting				
	Operation of horn, interior and exterior lights				
	Windshield washer spray and wiper operation		LR		RR
	Cooling system for visible leaks and damage			emaining (Above 6/32")	
	Oil and/or fluid leaks (Specify)		20% - 50% rei	maining (4/32" – 6/32")	
	Constant velocity (CV) drive axle boots (if equipped)			remaining (3/32" or less)	
	Exhaust system (leaks, visible damage, loose parts)		Measure Fron	it / Rear Brake Linings)E .
	Drive belt(s)				
	Steering, steering linkages/wheel end play/bearings				
	Suspension (shocks/struts for bounce/leaks/damage)				
	Brake lines, hoses, parking brake		- 97		
	Battery terminals (clean, if necessary)				
	टांपेtch operation (if equipped)				
.D	Recommended Additional Services				╛╛
Y	Rotate Tires		(
Y	Air Filter	-	LR	R	R
Y N	Wiper Inserts			Not Taken This Service Visit (Above 5mm Disc)	
Y	Tire Repair		50% or more rem	Alming (Above 2mm Drum)	,
Y	Brakes (Specify)		Less than 20% ren	(1.01mm-2mm Drum)	c)
Y	Full Factory Warranty in Effect			tery Performance	
YN	Vehicle Service Contract				_
YN	CPO Extension		Good	Actual Cold Cranking	
YN	Other		Bad	Amps and/or attach	

test results