Department of Public Works

The Department of Public Works (DPW) provides services that impact the lives of Milwaukee residents on a daily basis. In providing these services, DPW must adapt to changing equipment technology, needs of citizens, and weather impacts. To assist in meeting these challenges, DPW continuously reviews and revises its procedures and organizational structure to gain necessary efficiencies that allow it to continue to provide high service levels.

Scope of Review for DPW

- 1. General administration and organizational structure.
- 2. Project oversight, management, and reporting mechanisms of large atypical capital projects (Canal St., Tower Automotive, City Hall).
- 3. Review of procedures for contracts and services to other levels of government in terms of cost and efficiency.
- 4. Planning, engineering and cost accounting (including overhead) for typical capital projects (streets, sewers, etc).
- 5. Best practices and incentives for proactive safety and Workers Comp loss avoidance
- 6. Best practices for soil testing prior to sewer cost estimates
- 7. Avoiding duplicate pre-engineering work for previously-rejected assessable paving and alley projects
- 8. Measuring citizen satisfaction with solid waste and other environmental services (e.g., boulevard appearance and maintenance, tree canopy).
- 9. Techniques for measuring appropriate trade off between street maintenance versus asphalt resurfacing.
- **10.** Inefficiencies that result from current assessable project approval process that generates rejected projects at the Public Improvements Committee.